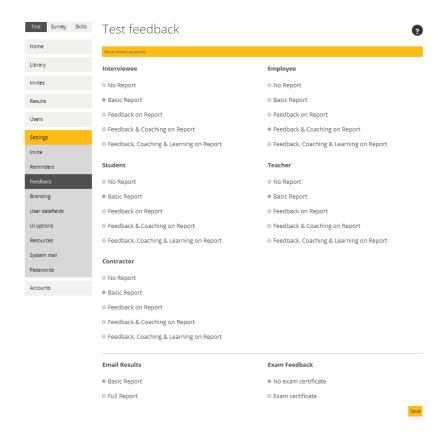


TEST FEEDBACK OPTIONS

KS administrators can set different levels of feedback for users at the end of a test session. It is possible to select different feedback choices for different types of users, i.e. interviewee, employee, contractor, student, and teacher.

For example, firms might not wish for interview candidates to receive a report immediately after their test session finishes. Admins have the choice of when to provide user feedback - and just how much information to share.

Go to the **Settings > Feedback** page of your admin dashboard.



There are 5 choices:

- 1) No Report
- 2) Basic Report
- 3) Feedback on Report
- 4) Feedback & Coaching on Report
- 5) Feedback, Coaching & Learning on Report

When you have made your selections, hit **Save** to register your changes. This setting applies to all tests taken on your account. If you want to adjust the amount of feedback for different groups, just amend the Feedback setting in your dashboard, before you send out the invites.

Email: info@knowledgesmart.net www.knowledgesmart.net



Feedback Options

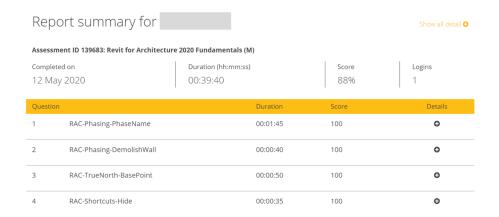
Option 1 - No Report

At the end of the test session, no report is displayed to the user. They will see a message which refers them to the system administrator for further feedback.

Thank you for completing your KnowledgeSmart assessment. Please see your account administrator for your report.

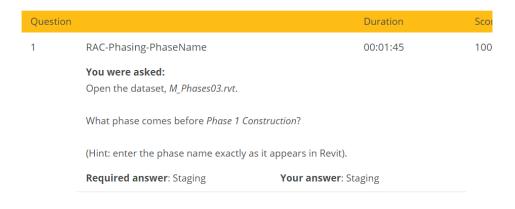
Option 2 - Basic Report

At the end of the test session, a high-level summary is displayed to the user. This shows overall score and time values, plus a per question breakdown of scores & times.



Option 3 - Feedback on Report

At the end of the test session, an extended report is available to the user, including a summary of questions, correct answer values and a per question breakdown of scores & times.

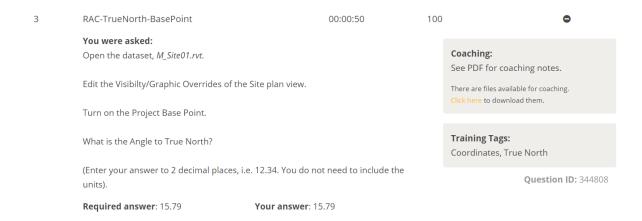


Email: info@knowledgesmart.net www.knowledgesmart.net



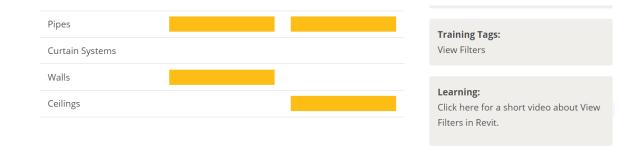
Option 4 - Feedback & Coaching on Report

At the end of the test session, an extended report is available to the user, including a summary of questions and correct answer values, a per question breakdown of scores & times, plus links to coaching notes, which explain in greater detail how to perform each task.



Option 5 - Feedback, Coaching & Learning on Report

At the end of the test session, an extended report is available to the user, including a summary of questions and correct answer values, a per question breakdown of scores & times, plus links to coaching notes which explain in greater detail how to perform each task. Finally, an additional section appears, with links to training resources which map to the keywords (training tags) assigned to each question.



Linked Accounts

If you have two or more accounts, you can assign **Settings** changes across multiple accounts at the same time.

Click on the **Show linked accounts** link in the orange bar.

Show linked accounts

Email: info@knowledgesmart.net www.knowledgesmart.net



Select the account(s) you want to be included in your Settings update and hit the **Save** button to register your changes.

