

APRIL  
**2025**



**EAGLE POINT**  
SOFTWARE

# Monthly Release Notes

Your Monthly Guide to  
What's New and  
Improved!

Prepared By:

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## ENHANCEMENTS

## Peak Admin Portal

- **Libraries List View for Admins**

Just like for end users, Admins can now toggle to a **List View** on the Libraries page. The platform will remember your selection.

**Pinnacle Series**

# Libraries

Search for Library

Types ▾

Filers: AllContent Content | AddOn Pack-BD 2023 | Newsletters 2023 -> | Investor 2023 -> | Milestones 2023 | AddressRange 2023 -> | Chat BD 2023 -> | Revit 2023 -> | Refug 2023 -> | Main Document Catalog 2023 | Clear Filters

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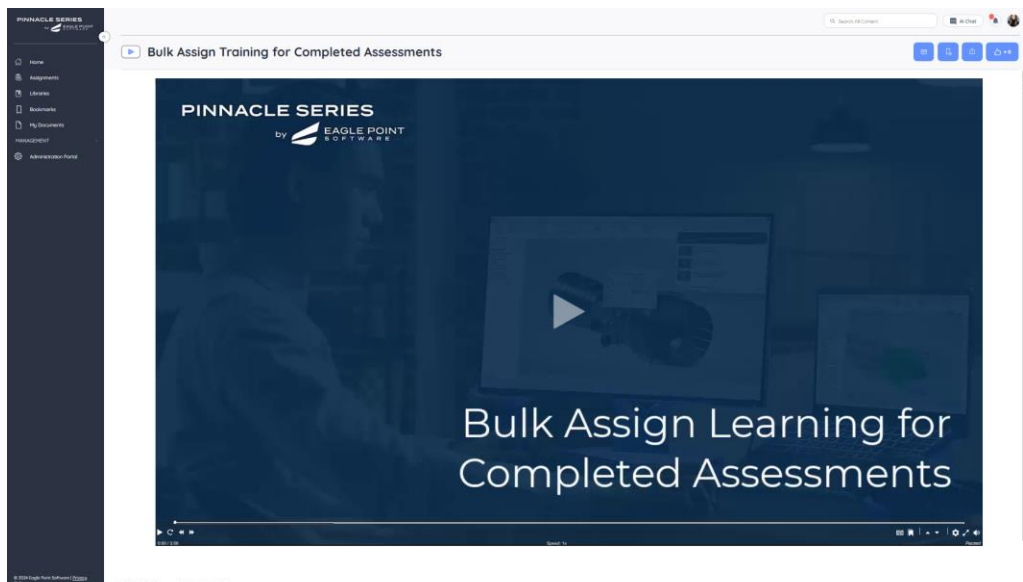
Featured Libraries    Live Taylor Libraries    Subscription Libraries

Name	Publisher	Catalog Items ?
Built 2024 	Eagle Point Software	918
Revit 2023 	Eagle Point Software	915
Chat BD 2024 	Eagle Point Software	804
Chat BD 2023 	Eagle Point Software	797
Chat BD 2022 	Eagle Point Software	766
Chat BD 2021 	Eagle Point Software	692
Built 2023 	Eagle Point Software	689
Revit 2022 	Eagle Point Software	685
Inventor 2025 	Eagle Point Software	565
Inventor 2024 	Eagle Point Software	559
AECO CAD 2024 	Eagle Point Software	460
Inventor 2023 	Eagle Point Software	465
Inventor 2022 	Eagle Point Software	462
AECO CAD 2025 	Eagle Point Software	475
Inventor 2021 	Eagle Point Software	464
AECO CAD 2023 	Eagle Point Software	462
AECO CAD 2022 	Eagle Point Software	427
Pinnacle Series [Classic] 	Eagle Point Software	386

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- **Assignments: Bulk Assign Learning from Completed Assessments**

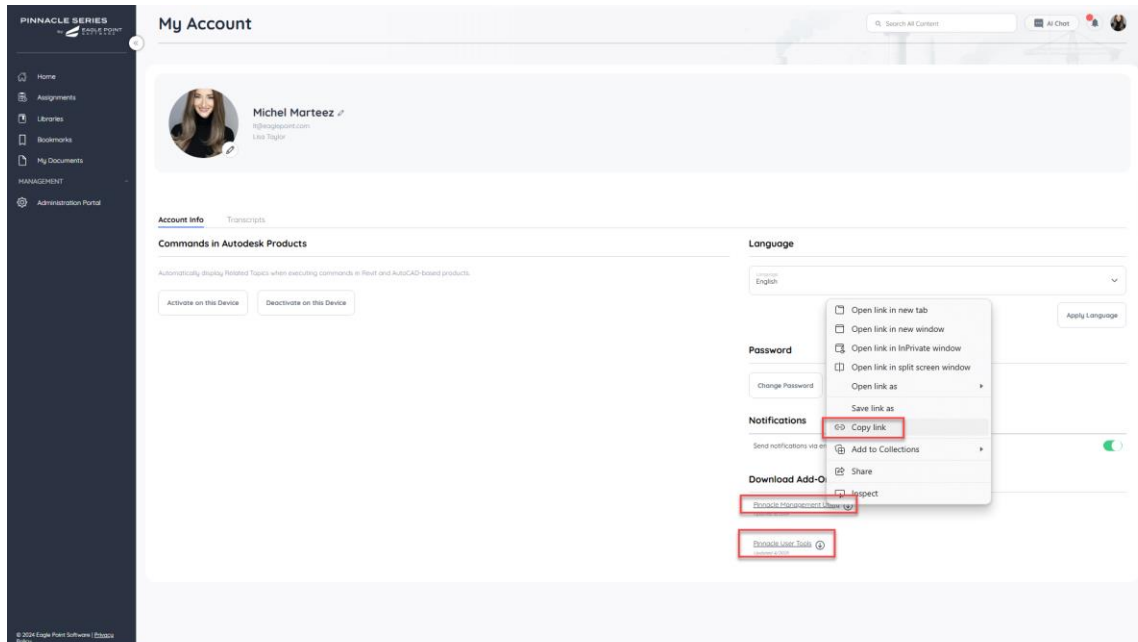
Admins can now bulk-select completed assessments and instantly assign **personalized learning paths**—with flexibility to update learning templates, due dates, and notifications in one streamlined workflow. Learn the video link below to learn more.



## End User Portal

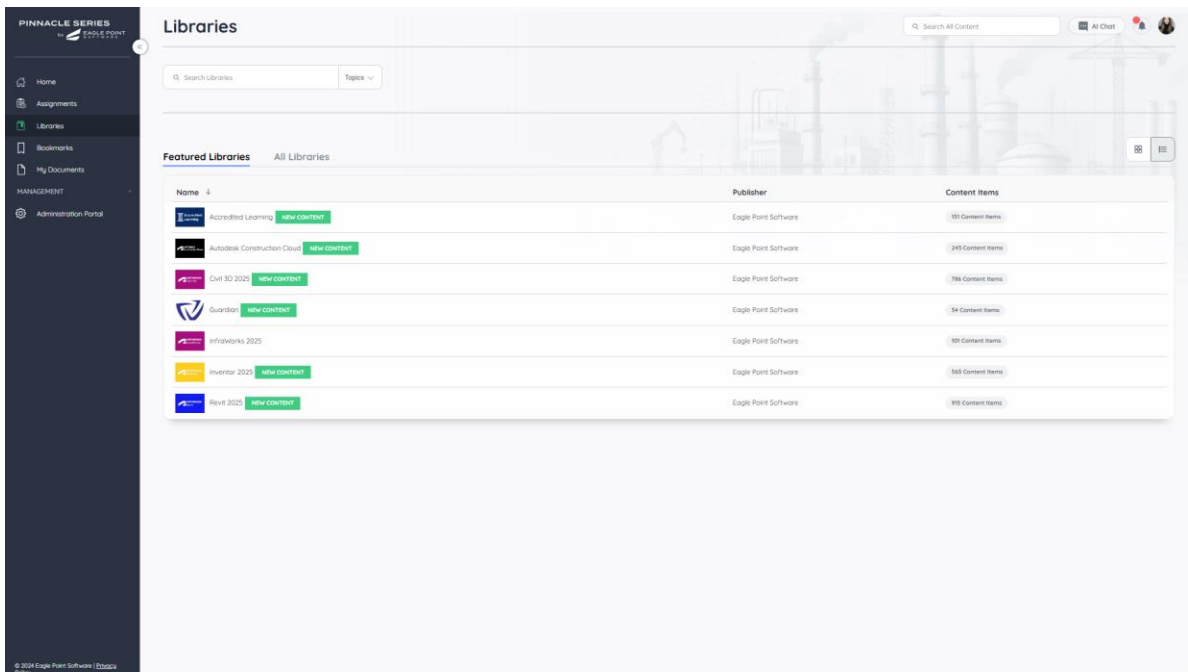
- **Shareable Links for Management Utility & User Tools**

Users can now right-click or left-click to copy direct URLs for the **Management Utility** and **User Tools**, making it easier to share access with teammates.



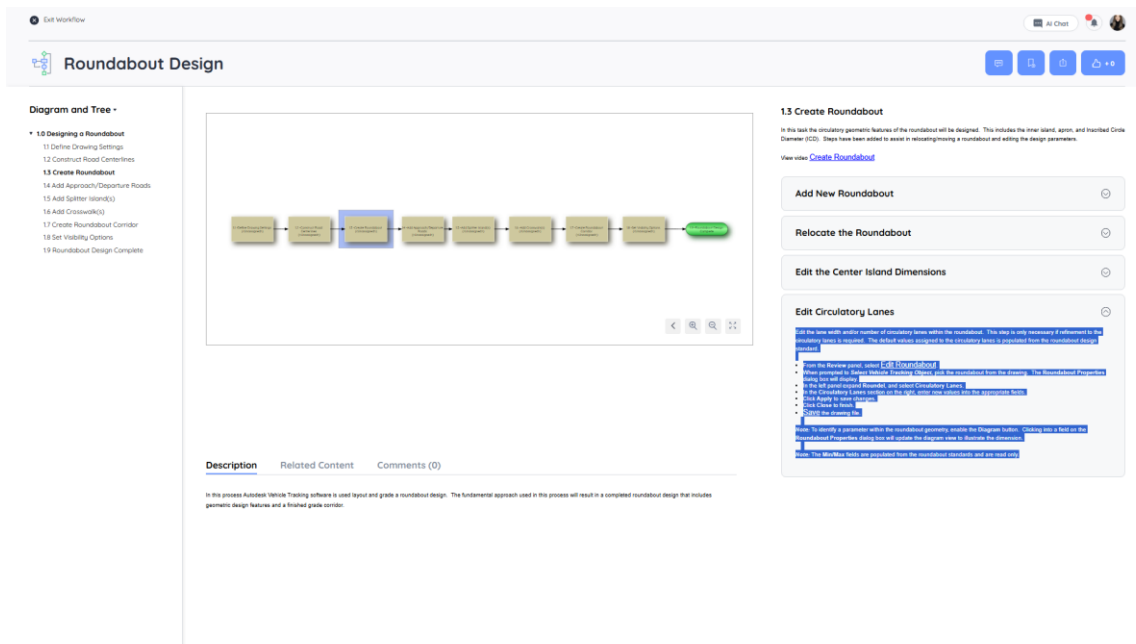
- **Libraries List View Now Available**

A new **List View** option has been added to the Libraries landing page for end users. This view is cached, so your preference sticks.



- **Workflow Text Is Now Selectable**

Users can now **copy and paste** text directly from Workflow Tasks and Steps—improving usability for documenting or referencing workflow instructions.



## KNOWLEDGESMART ENHANCEMENTS

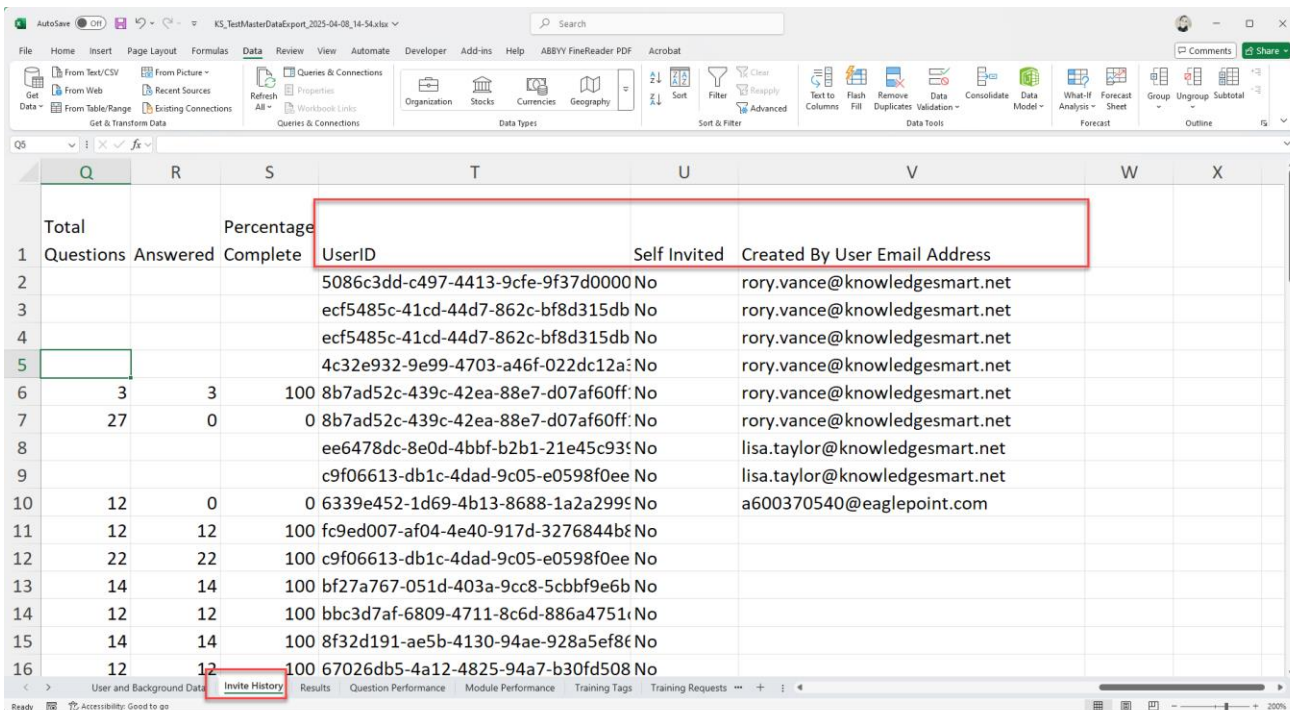
### KnowledgeSmart - Consolidated Date Export

- **Enhancements to Invite History Data Export**

- We've added new data points to the **Invite History** table within the **consolidated data export** to provide deeper visibility and tracking:
  - **User ID** – A unique identifier for each user
  - **Self-Invited** – A flag indicating whether the user self-enrolled
  - **Created by User Email Address** – Displays the email of the user who initiated the assessment assignment
- These additions enhance auditing and user management capabilities.

- **Power BI Template Update**

- Our existing Power BI template remains compatible with these enhancements. However, an **optimized version** featuring improved **Invite History** pages will soon be available. You can access it via the **'Test' admin dashboard**.



	Q	R	S	T	U	V	W	X
	Total Questions	Answered	Percentage Complete	UserID	Self Invited	Created By User Email Address		
1				5086c3dd-c497-4413-9cfe-9f37d0000	No	rory.vance@knowledgesmart.net		
2				ecf5485c-41cd-44d7-862c-bf8d315db	No	rory.vance@knowledgesmart.net		
3				ecf5485c-41cd-44d7-862c-bf8d315db	No	rory.vance@knowledgesmart.net		
4				4c32e932-9e99-4703-a46f-022dc12a:	No	rory.vance@knowledgesmart.net		
5				8b7ad52c-439c-42ea-88e7-d07af60ff:	No	rory.vance@knowledgesmart.net		
6	3	3	100	8b7ad52c-439c-42ea-88e7-d07af60ff:	No	rory.vance@knowledgesmart.net		
7	27	0	0	ee6478dc-8e0d-4bbf-b2b1-21e45c93:	No	rory.vance@knowledgesmart.net		
8				c9f06613-db1c-4dad-9c05-e0598f0ee	No	lisa.taylor@knowledgesmart.net		
9				6339e452-1d69-4b13-8688-1a2a299:	No	lisa.taylor@knowledgesmart.net		
10	12	0	0	fc9ed007-af04-4e40-917d-3276844b:	No	a600370540@eaglepoint.com		
11	12	12	100	c9f06613-db1c-4dad-9c05-e0598f0ee	No			
12	22	22	100	bf27a767-051d-403a-9cc8-5cbbf9e6b	No			
13	14	14	100	bbc3d7af-6809-4711-8c6d-886a4751:	No			
14	12	12	100	8f32d191-ae5b-4130-94ae-928a5ef8:	No			
15	14	14	100	67026db5-4a12-4825-94a7-b30fd508	No			
16	12	12	100					

## REPAIRS

### Pinnacle Series – Management Utility

#### Reporting

Issue	Resolution
Selecting 'Report Details' caused Management Utility to crash.	Stabilized report viewer to support detailed drill-downs.
Products column not populating in Usage and Access reports.	Fixed missing data in subscription content reporting.

### Pinnacle Series – Classic

#### Pinnacle Classic

Issue	Resolution
Changing language in User Profile required manual refresh.	Language changes now apply automatically.
Quizzes could be bypassed if retakes were enabled.	Enforced quiz pass requirement before course completion.



## Pinnacle Series – Admin Portal

### Assignments

Issue	Resolution
Draft content appeared in assignment list and could be assigned.	Filtered out unpublished content from assignment selection.
Users in child groups not appearing for assignments.	Resolved group hierarchy display issue.
Email user option selected all users after exiting modal.	Fixed bulk email selection logic.
Incorrect usernames appeared in bulk assignment emails.	Corrected merge field behavior in notification templates.

### Content Management

Issue	Resolution
Copying libraries split EP and Ascent content into separate libraries.	Now copies libraries with content from multiple partners as a single combined library.
Users with incorrect permissions could share content to a library from 'Recent'.	Restricted share actions to only users with appropriate permissions.
Topic/subtopic filters were not displaying the correct content in Admin Portal.	Corrected filter logic to display accurate results.
Reordering or deleting content sometimes failed.	Resolved issues preventing content edits in certain scenarios.
Unable to delete copied content.	Fixed deletion restrictions when content had been previously duplicated.
Double-clicking to create folders caused duplicates.	Added safeguard to prevent multiple folder creation.
Library notifications modal background not darkened.	Improved visual clarity by restoring modal overlay.
Ctrl+Z or Undo button erased entire document.	Corrected undo behavior to prevent full content loss.
File uploads stopped at 99% completion.	Stabilized file upload process for large content files.
Featuring libraries with mixed partner content did not save.	Now correctly saves 'Featured' status for all partner combinations.
Switching from Classic to Peak changed authored language to English.	Retains the original authored language during platform migration.
Text using special characters switched to English characters on save.	Preserves all special characters during content save.
Unable to create folders with special characters.	Fully supports folder names in all supported languages.
Clearing filters in Admin Portal did not refresh content.	Filter panel and content list now update in sync.

## Peak Experience - End User Portal Changes and Refinements

### Permissions & Access

Issue	Resolution
Translations - Peak and Classic areas were not being translated in Admin Portal.	Resolved inconsistent translations across content cards and filters in both Peak and Classic views.
Accessing the KnowledgeSmart page was failing for end users and administrators.	Fixed routing logic to ensure seamless access to the KnowledgeSmart interface.

### End User Experience

Issue	Resolution
SCORM packages exited to wrong pages due to a defined exit button error.	Repaired SCORM handling to complete courses correctly.
Library list view cut off long titles.	Improved layout to display full content titles.
Browser 'Back' button reset filters in Libraries.	Filters are now retained when navigating back from content.
Finishing a course triggered a quick flash error.	Resolved post-completion error display.
Browser tab title was incorrect after navigating away.	Tab titles now reflect correct section names.
Document view height was shorter than designed.	Restored intended document display area.
Quizzes showed results before completion if retakes were allowed.	Restricted result view until all attempts are completed.
List view showed default icons instead of uploaded images.	Now correctly displays associated content thumbnails.

### Pinnacle User Tools

Issue	Resolution
Revit 2025 updates caused Related Topics to not populate.	Tool updated to support Revit 2025 format.
AutoCAD 2025 topics displayed errors in related links.	Resolved errors when linking to AutoCAD 2025 content.
Workflow links in Peak tenants didn't function.	Corrected routing for tasks, processes, and steps in Peak environments.