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EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

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ENHANCEMENTS AND REPAIRS

Pinnacle Series

Admin Browser and Browser



System access occurs through the browser, and admin browser via your internet browser, with permissions contingent on the user's platform access level.

Repairs

- ✓ **Browser - Tool Links in course descriptions were unresponsive.**
 - If a user clicks a link within Pinnacle Content, a pop-up should appear displaying the content. This behavior has now been restored.

- ✓ **Browser - The Anonymization Process is removing masked users.**
 - **Issue:**
 - It was discovered that users who got anonymized later had their data restored
 - **Resolution:**
 - Implemented coding changes to ensure proper resetting of the 'is_anon' flag to false and deletion of the anonymized user record upon user restoration.
 - **Impact:**
 - Before the fix, the ADSync process posed a risk during the hard anonymization process, potentially leading to the permanent deletion of users not properly restored. This issue has been addressed to prevent unintended user deletion.
 - **Additional Note:**
 - Manual user restoration from the Admin Portal was unaffected; the issue was specific to the ADSync process.

- ✓ **Admin Browser - Group Assignment – “Unassigned Group”**
 - **Issue:**
 - Users without any groups were not automatically assigned to the "<unassigned>" group in the Admin Portal, leading to their exclusion from the Users list.
 - **Resolution:**
 - Added logic to check when a group is removed, the system verifies and assigns the "<unassigned>" group to users who no longer have any groups assigned.
 - **Impact on Admin Portal:** Users without any assigned groups now correctly appear in the “unassigned” group, preventing potential issues.

✓ **New User Provisioning and Administration Guides**



○ **New Microsoft Entra ID Guides**

- Microsoft Entra ID is the new name for Azure Active Directory (Azure AD). The names Azure Active Directory, Azure AD, and AAD are replaced with Microsoft Entra ID. You may still see references to Active Directory within the admin browser.
 - [Configuring Microsoft Entra ID for Pinnacle Series Cloud Synchronization](#)
 - [Managing Entra ID Custom Attributes for Pinnacle Series](#)

○ **New SSO Configuration Guide**

- The [new SSO configuration guide](#) includes guidance for password authentication settings and includes tactical guidance for the following configuration options:
 - Microsoft Entra ID – SAML (*Our recommendation*)
 - Okta - SAML
 - Open ID – SAML
 - Open ID – Okta
 - Exchange Web Services

Management Utility



The Pinnacle Series Management Utility is used for managing or overseeing certain functionalities within the system that are distinct from regular user access or administrative browser access.

Repairs

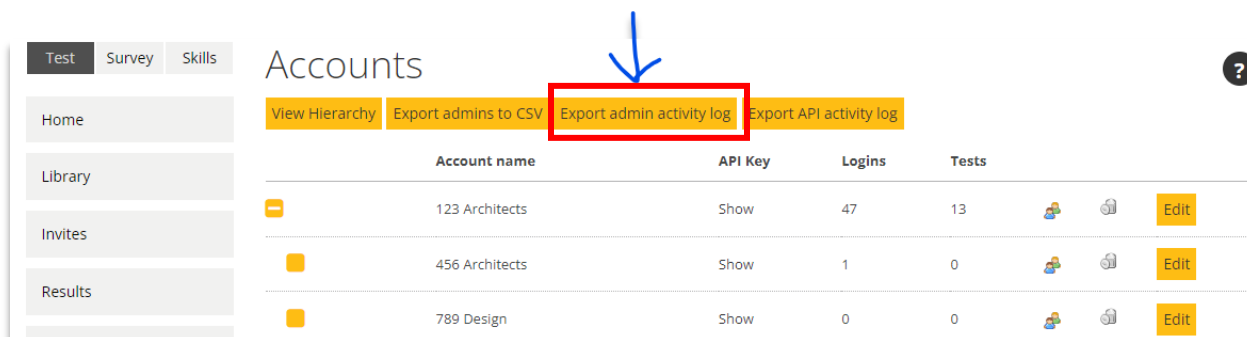
- ✓ **Reminder emails for course enrolments sending a broken link.**
 - **Issue:**
 - We fixed an issue relating to Management Utility reminder emails for course enrollments sending a broken link.
 - **Resolution:**
 - This functionality is now working as expected, with the URL containing the correct 'Course_ID' rather than having it be "0". The URL no longer routes to a blank page.

KnowledgeSmart

KnowledgeSmart

KnowledgeSmart Enhancements:

- ✓ **Account Management > Admin Activity Log Report**
 - We added admin creation and deletion events to the admin activity log report.

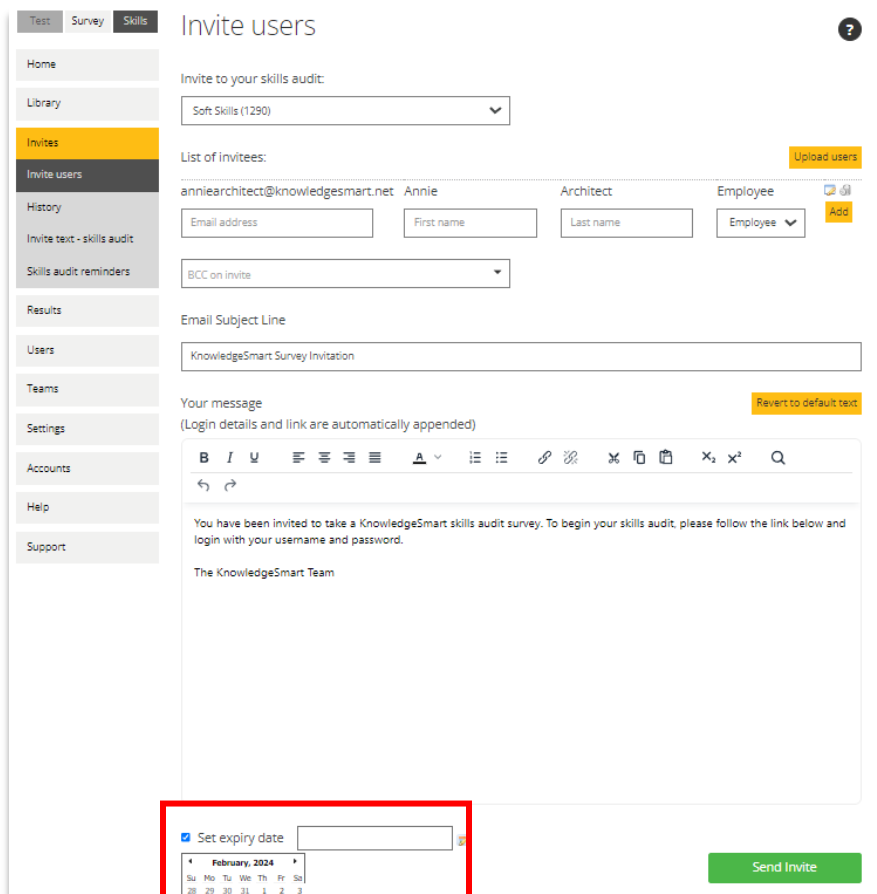


The screenshot shows the 'Accounts' page in KnowledgeSmart. The 'Export admin activity log' button is highlighted with a red box, and a blue arrow points to it from above. The page includes a sidebar with navigation options like Home, Library, Invites, and Results. The main content area displays a table of accounts with columns for Account name, API Key, Logins, and Tests. The table lists three accounts: 123 Architects, 456 Architects, and 789 Design.

Account name	API Key	Logins	Tests
123 Architects	Show	47	13
456 Architects	Show	1	0
789 Design	Show	0	0

✓ **Invites > Addition of Expiry Date for General Surveys and Skill Audits**

- We added invite expiry date options for General Surveys and Skills Audits, to match the functionality that already exists for Skills Assessments.



Invite users

Invite to your skills audit:

List of invitees:

<input type="text" value="anniearchitect@knowledgesmart.net"/>	<input type="text" value="Annie"/>	<input type="text" value="Architect"/>	<input type="text" value="Employee"/>	<input type="button" value="Add"/>
Email address	First name	Last name	Employee	

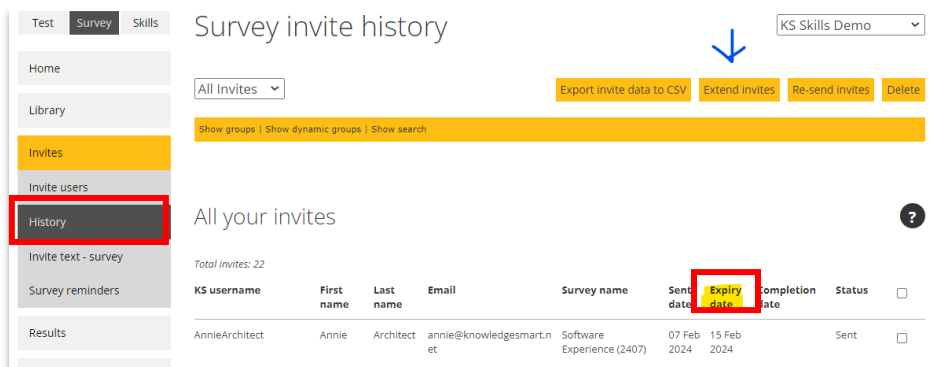
BCC on invite:

Email Subject Line:

Your message (Login details and link are automatically appended)

Set expiry date

- Expiry dates can be viewed and amended on the Invites > History pages.



Survey invite history

All Invites

Show groups | Show dynamic groups | Show search

All your invites

Total invites: 22

KS username	First name	Last name	Email	Survey name	Sent date	Expiry date	Completion date	Status	
AnnieArchitect	Annie	Architect	annie@knowledgesmart.net	Software Experience (2407)	07 Feb 2024	15 Feb 2024		Sent	<input type="checkbox"/>