

JANUARY
2024



EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

Prepared By:

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TABLE OF CONTENTS

Table of Contents

Pinnacle Series	1
✓ Repairs	
Admin Browser – Password Logic	3
KnowledgeSmart	4
✓ KnowledgeSmart Enhancements	4
Invite Management Update	4
Teams and Manager Status Update	4

ENHANCEMENTS AND REPAIRS

Pinnacle Series

Admin Browser and Browser



System access occurs through the browser, and admin browser via your internet browser, with permissions contingent on the user's platform access level. The Pinnacle Series Management Utility is used for managing or overseeing certain functionalities within the system that are distinct from regular user access or administrative browser access.

Enhancement

✓ **Enhanced security with automatic user logout after inactivity**

○ **Impact**

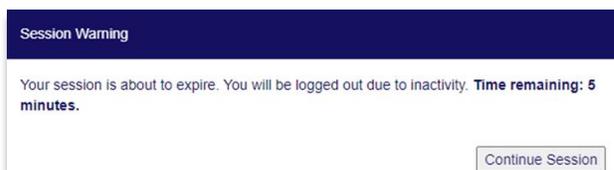
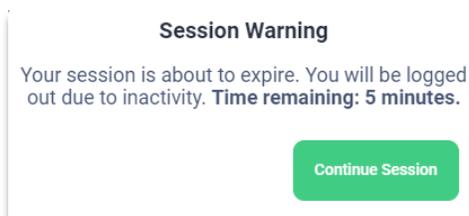
- Enhanced security with automatic user logout after inactivity.
- No impact on the Management Utility.
- Changes apply to browser and admin browser users only.

○ **Effective Date**

- 15 January 2024

○ **Resources**

- Please review the detailed guidance appended to these release notes or [refer to this asset within the platform.](#)



KnowledgeSmart

KnowledgeSmart

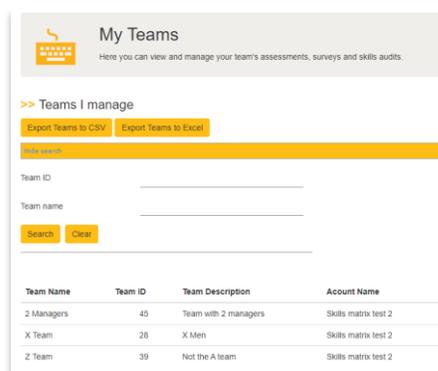
KnowledgeSmart Enhancements:

✓ Teams Enhancement

- We have updated the 'My Teams' area for Managers, when viewing team data for skills assessments, skills audits, and general surveys on their personal KS page.
- Managers will see the following menu options when they log in:



- **My Teams Page**
 - This area has been simplified and now lists all teams associated with each manager. Selecting a team name lists all team members. Teams can be exported to CSV or Excel.



○ Team Assessment Invites

- This page displays a history of assessment invites sent to members of the associated teams. Use the check box filters to change the invite status. Invites can be exported to CSV or Excel.

>> Team Assessment Invites

Show search

Not Started In Progress Pending Completed

Total invites: 5 Export Invites to CSV Export Invites to Excel

KS Username	First name	Last name	Email	Test	Sent Date	Status	Team
WolfgangMozart	Wolfgang	Mozart	wolfgang@knowledgesmart.net	Exam essay (3945)	03 Jan 2024	Not Started	X Team
SkillsFive	Skills	Five	skills5@knowledgesmart.net	Adobe InDesign for occasional users (205)	26 Oct 2024	Not Started	2 Managers, Skills Audit Beta 2,

○ Team Assessment Results

- This page displays completed skills assessments, including completion date, score, and elapsed time. Managers can view results reports by clicking on the score link. Results can be exported to CSV or Excel.

>> Team Assessment Results

Show search

Total results: 3 Export Results to CSV Export Results to Excel

First name	Last name	Email	Date	Test	Score	Time	Teams
Skills	Five	skills5@knowledgesmart.net	03 Apr 2020	Revit MEP 2014 - Xpress	50	00:01:40	2 Managers, Skills Audit Beta 2
Pablo	Picasso	pablo.picasso@mycompany.com	19 May 2013	MicroStation V8i 2D - Xpress	10	00:00:15	Z Team

○ Team Skills Invites

- This page displays a history of skills audit invites sent to members of the associated teams. Use the check box filters to change the invite status. Managers can view skills audit reports by clicking on the 'Rosette' icon. Invites can be exported to CSV or Excel.

>> Team Skills Invites

Show search

Sent Completed

Export Invites to CSV Export Invites to Excel

First name	Last name	Email	Skills Audit name	Sent date	Completion date	Status	Team name
Wolfgang	Mozart	wolfgang@knowledgesmart.net	Architecture Skills (92)	17 Oct 2020	17 Oct 2020	Completed	X Team 
Wolfgang	Mozart	wolfgang@knowledgesmart.net	Architecture Skills (92)	17 Oct 2020	22 Oct 2020	Completed	X Team 
Skills	Five	skills5@knowledgesmart.net	School (45)	01 Apr 2020	01 Apr 2020	Completed	2 Managers, Skills Audit Beta 2 

○ **Team Skills Ratings**

- This page displays all members of the associated teams. Click on the username to view a list of submitted skills ratings. (NB, gray highlight indicates no skills ratings have been captured to date).
- Managers can submit their own ratings and view a history of completed skills audits for each team member. Results can be exported to CSV or Excel.

User Skills - Skills Five

Show search

Edit Ratings View History Return to Team Skills

Skill ↓↑	User rating ↓↑	Manager rating ↓↑
Biology skills	5	4
Chemistry skills	5	3
Computing skills	3	3
Design Technology skills	1	4
English skills	5	4

○ **Team Survey Invites**

- This page displays a history of general survey invites sent to members of the associated teams. Use the check box filters to change the invite status. Managers can view survey reports by clicking on the 'Rosette' icon. Invites can be exported to CSV or Excel.

>> Team Survey Invites

Show search

Sent Completed

Export Invites to CSV Export Invites to Excel

First name ↓↑	Last name ↓↑	Email ↓↑	Skills Audit name ↓↑	Sent date ↓↑	Completion date ↓↑	Status ↓↑	Team name ↓↑
Wolfgang	Mozart	wolfgang@knowledgesmart.net	Clouds (86)	03 Jan 2024		Sent	X Team
Matrix	One	matrix1@knowledgesmart.net	Clouds (86)	03 Jan 2024		Sent	Team Architecture, X Team, Z Team

- **Team Survey Responses**
 - This page displays completed surveys, including completion dates. Managers can view survey reports by clicking on the 'Rosette' icon.

>> Team Survey Responses

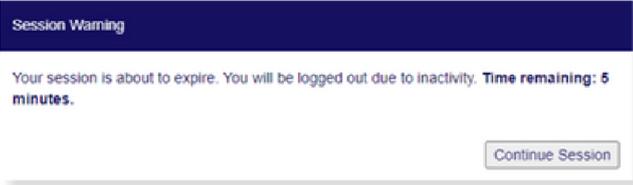
Last name ↑↓	First name ↑↓	Survey name ↑↓	Sent date ↑↓	Completion date ↑↓	Status↑↓
Cruise	Tom	Tennis (71)	28 May 2020	17 Jul 2020	Completed 

Session Timeout Enhancement: Improved Security and User Experience



This asset highlights a recent enhancement addressing the need for user login session timeouts. The update ensures improved security by automatically logging out users after a specified period of inactivity. The recent updates made to the system have no impact on the Management Utility. It's important to note that only users accessing the system through the browser and admin browser will experience changes as a result of these updates.

User Impact within Browser

<p>Login Session Duration</p>	<ul style="list-style-type: none"> • 60-minute timer triggered by login. • Pinnacle Series will track each internet browser tab separately.
<p>55-Minute Warning</p>	<p>In the browser, a warning modal displays after the user has been inactive for 55 minutes and displays for 5 minutes as the user approaches the 60-minute timeout. Warning modal stays in focus until the user selects the 'continue session' button. If they remain inactive, the "Time remaining" will count down and they would see 4, 3, 2, 1 minute(s) in the below message</p> 
<p>Timer Paused in Videos or SCORM Packages:</p>	<p>The timer pauses when a user is watching a video or SCORM video, but if the video or SCORM video is paused, the timeout timer will start again.</p>
<p>Timer Reset on User Activity or Acknowledgement of 55-minute warning</p>	<p>Any user action, such as clicking or scrolling or acknowledgement of the 55-minute warning resets the 60-minute timer.</p>
<p>Non-Acknowledgement of 55-minute warning</p>	<p>User's active session times out at 60 minutes and user is automatically logged out of platform</p> 

Session Timeout Enhancement: Improved Security and User Experience



User Impact within Admin Browser

<p>Warning Modal</p>	<p>In the Admin Portal, a warning modal displays after the user has been inactive for 55 minutes and displays for 5 minutes as the user approaches the 60-minute timeout. Warning modal stays in focus until the user selects the 'continue session' button. If they remain inactive, the "Time remaining" will count down and they would see 4, 3, 2, 1 minute(s) in the below message</p> <div data-bbox="730 725 1209 943" data-label="Image"> </div>
<p>Countdown Sequence</p>	<p>The warning modal counts down each minute if the user remains inactive.</p>
<p>Timer Reset on User Activity or Acknowledgement of 55-minute warning</p>	<p>Any user action, such as clicking or scrolling or acknowledgement of the 55-minute warning resets the 60-minute timer.</p>
<p>Session Expired Modal</p>	<p>When the timeout logic completes (after 60 minutes), the user will automatically be logged out of the Admin Portal.</p> <div data-bbox="794 1384 1201 1574" data-label="Image"> </div>
<p>Logout Action</p>	<p>Session expired modal (as per above) may be displayed briefly but user will be logged out automatically without having to click the 'OK' button. The user is signed out of the application and redirected to the Pinnacle Series login page.</p> <div data-bbox="826 1789 1171 2040" data-label="Image"> </div>