

APRIL
2025



EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

Prepared By:

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Support Team**

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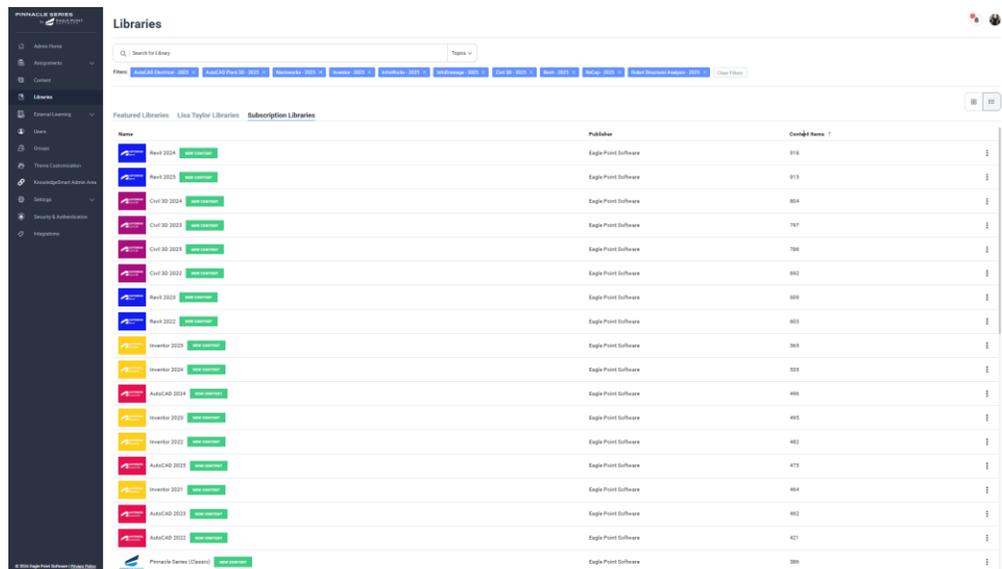
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ENHANCEMENTS

Peak Admin Portal

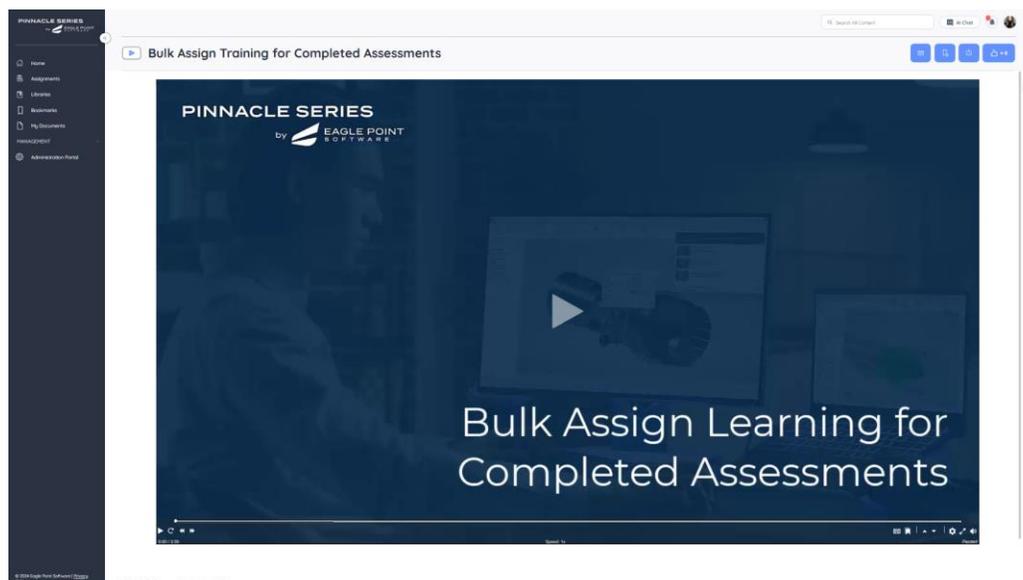
- **Libraries List View for Admins**

Just like for end users, Admins can now toggle to a **List View** on the Libraries page. The platform will remember your selection.



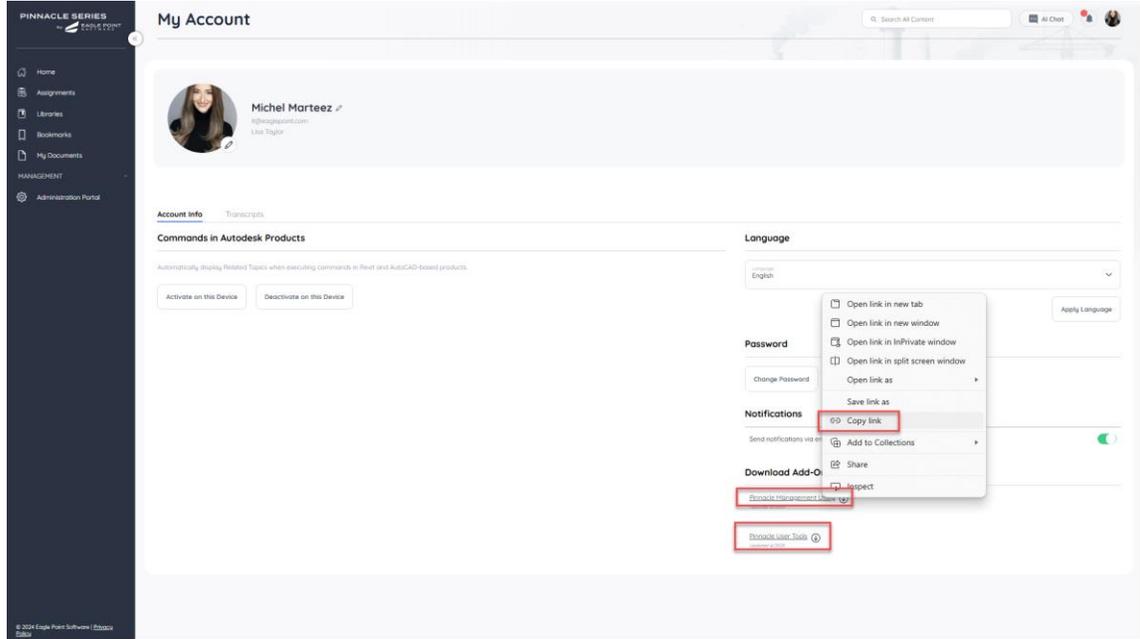
- **Assignments: Bulk Assign Learning from Completed Assessments**

Admins can now bulk-select completed assessments and instantly assign **personalized learning paths**—with flexibility to update learning templates, due dates, and notifications in one streamlined workflow. Learn the video link below to learn more.

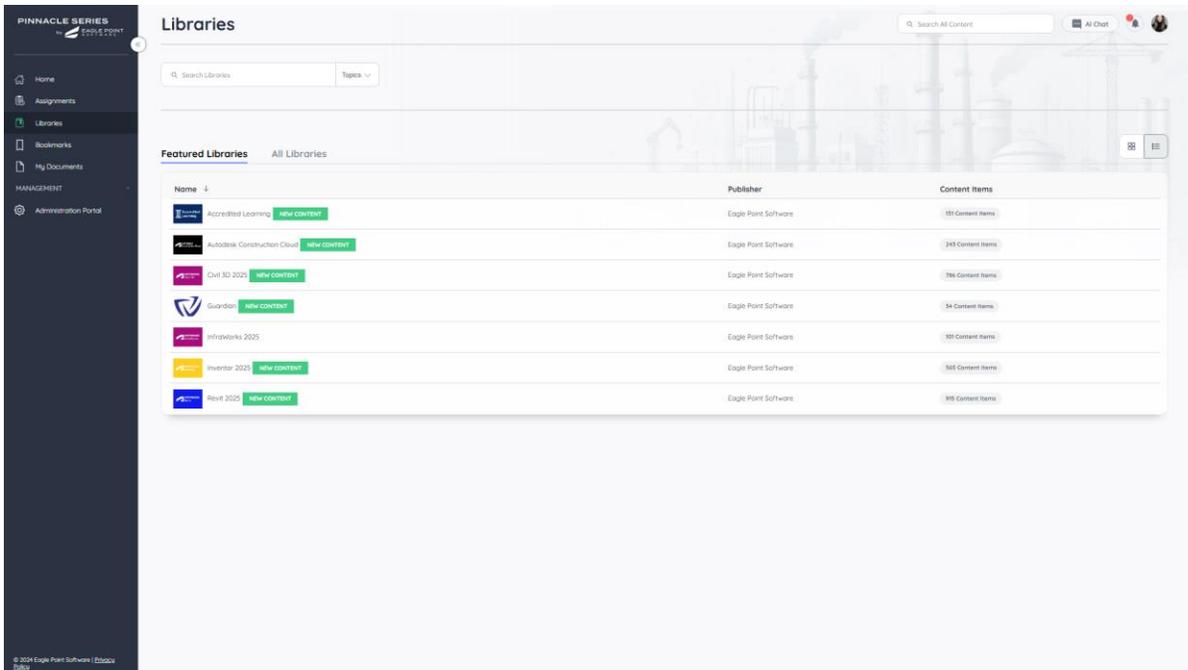


End User Portal

- Shareable Links for Management Utility & User Tools**
 Users can now right-click or left-click to copy direct URLs for the **Management Utility** and **User Tools**, making it easier to share access with teammates.

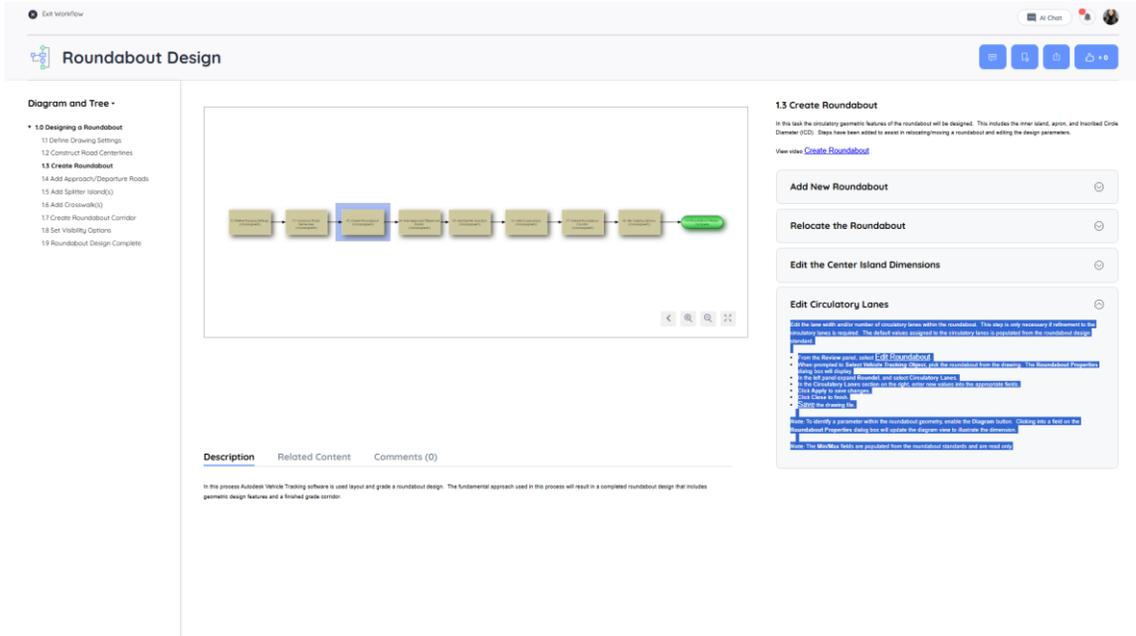


- Libraries List View Now Available**
 A new **List View** option has been added to the Libraries landing page for end users. This view is cached, so your preference sticks.



- **Workflow Text Is Now Selectable**

Users can now **copy and paste** text directly from Workflow Tasks and Steps—improving usability for documenting or referencing workflow instructions.



KNOWLEDGESMART ENHANCEMENTS

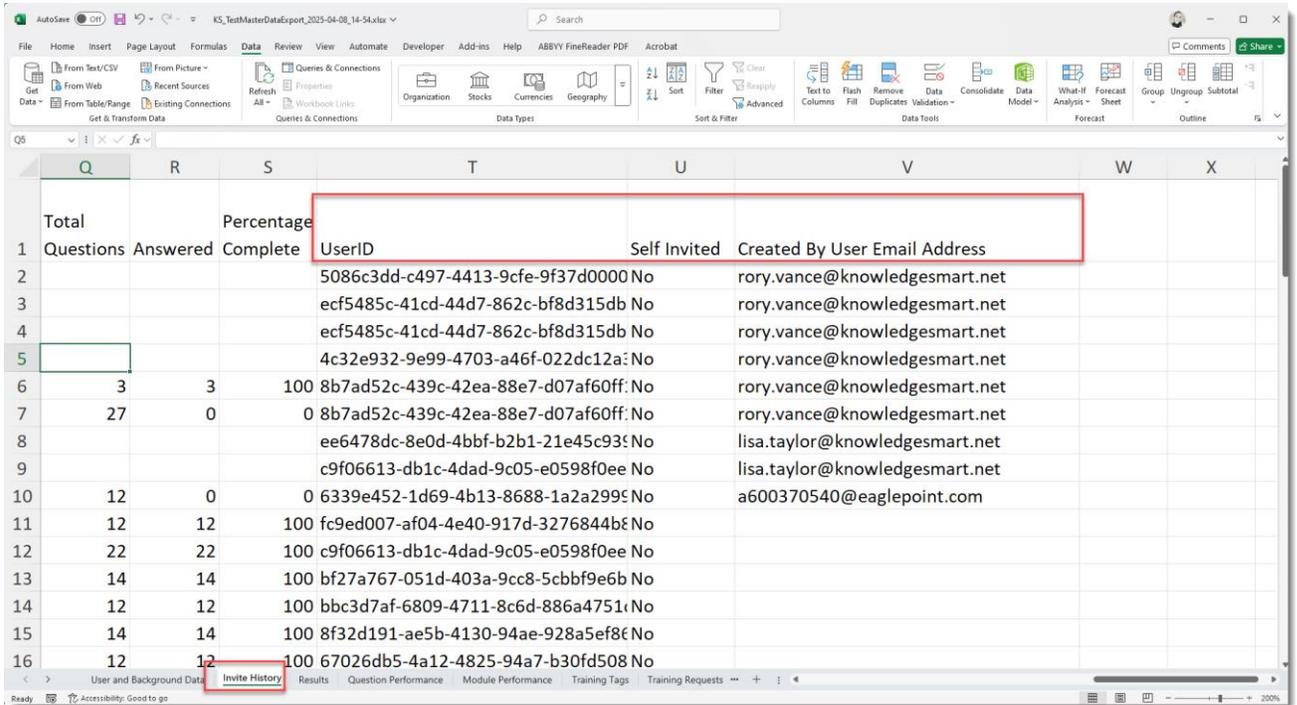
KnowledgeSmart - Consolidated Date Export

- **Enhancements to Invite History Data Export**

- We've added new data points to the **Invite History** table within the **consolidated data export** to provide deeper visibility and tracking:
 - **User ID** – A unique identifier for each user
 - **Self-Invited** – A flag indicating whether the user self-enrolled
 - **Created by User Email Address** – Displays the email of the user who initiated the assessment assignment
- These additions enhance auditing and user management capabilities.

- **Power BI Template Update**

- Our existing Power BI template remains compatible with these enhancements. However, an **optimized version** featuring improved **Invite History** pages will soon be available. You can access it via the **'Test' admin dashboard**.



REPAIRS

Pinnacle Series – Management Utility

Reporting

Issue	Resolution
Selecting 'Report Details' caused Management Utility to crash.	Stabilized report viewer to support detailed drill-downs.
Products column not populating in Usage and Access reports.	Fixed missing data in subscription content reporting.

Pinnacle Series – Classic

Pinnacle Classic

Issue	Resolution
Changing language in User Profile required manual refresh.	Language changes now apply automatically.
Quizzes could be bypassed if retakes were enabled.	Enforced quiz pass requirement before course completion.

Pinnacle Series – Admin Portal

Assignments

Issue	Resolution
Draft content appeared in assignment list and could be assigned.	Filtered out unpublished content from assignment selection.
Users in child groups not appearing for assignments.	Resolved group hierarchy display issue.
Email user option selected all users after exiting modal.	Fixed bulk email selection logic.
Incorrect usernames appeared in bulk assignment emails.	Corrected merge field behavior in notification templates.

Content Management

Issue	Resolution
Copying libraries split EP and Ascent content into separate libraries.	Now copies libraries with content from multiple partners as a single combined library.
Users with incorrect permissions could share content to a library from 'Recent'.	Restricted share actions to only users with appropriate permissions.
Topic/subtopic filters were not displaying the correct content in Admin Portal.	Corrected filter logic to display accurate results.
Reordering or deleting content sometimes failed.	Resolved issues preventing content edits in certain scenarios.
Unable to delete copied content.	Fixed deletion restrictions when content had been previously duplicated.
Double-clicking to create folders caused duplicates.	Added safeguard to prevent multiple folder creation.
Library notifications modal background not darkened.	Improved visual clarity by restoring modal overlay.
Ctrl+Z or Undo button erased entire document.	Corrected undo behavior to prevent full content loss.
File uploads stopped at 99% completion.	Stabilized file upload process for large content files.
Featuring libraries with mixed partner content did not save.	Now correctly saves 'Featured' status for all partner combinations.
Switching from Classic to Peak changed authored language to English.	Retains the original authored language during platform migration.
Text using special characters switched to English characters on save.	Preserves all special characters during content save.
Unable to create folders with special characters.	Fully supports folder names in all supported languages.
Clearing filters in Admin Portal did not refresh content.	Filter panel and content list now update in sync.

Peak Experience - End User Portal Changes and Refinements

Permissions & Access

Issue	Resolution
Translations - Peak and Classic areas were not being translated in Admin Portal.	Resolved inconsistent translations across content cards and filters in both Peak and Classic views.
Accessing the KnowledgeSmart page was failing for end users and administrators.	Fixed routing logic to ensure seamless access to the KnowledgeSmart interface.

End User Experience

Issue	Resolution
SCORM packages exited to wrong pages due to a defined exit button error.	Repaired SCORM handling to complete courses correctly.
Library list view cut off long titles.	Improved layout to display full content titles.
Browser 'Back' button reset filters in Libraries.	Filters are now retained when navigating back from content.
Finishing a course triggered a quick flash error.	Resolved post-completion error display.
Browser tab title was incorrect after navigating away.	Tab titles now reflect correct section names.
Document view height was shorter than designed.	Restored intended document display area.
Quizzes showed results before completion if retakes were allowed.	Restricted result view until all attempts are completed.
List view showed default icons instead of uploaded images.	Now correctly displays associated content thumbnails.

Pinnacle User Tools

Issue	Resolution
Revit 2025 updates caused Related Topics to not populate.	Tool updated to support Revit 2025 format.
AutoCAD 2025 topics displayed errors in related links.	Resolved errors when linking to AutoCAD 2025 content.
Workflow links in Peak tenants didn't function.	Corrected routing for tasks, processes, and steps in Peak environments.