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**2025**



**EAGLE POINT**  
SOFTWARE

# Monthly Release Notes

Your Monthly Guide to  
What's New and  
Improved!

Prepared By:

**Eagle Point Software  
Support Team**

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# TABLE OF CONTENTS

<b>ENHANCEMENTS AND REPAIRS</b>	<b>Page 3</b>
<b>Pinnacle Series</b>	
<b>Enhancements – Peak Experience</b>	
<ul style="list-style-type: none"> <li>✓ Admin Portal - Libraries</li> <li>✓ Admin Portal - Assignments</li> <li>✓ End User Portal – Peak Experience</li> </ul>	Page 3 Page 5 Page 11
<b>Repairs</b>	
<ul style="list-style-type: none"> <li>✓ Admin Portal</li> <li>✓ Content Management, Libraries, and Subscriptions</li> <li>✓ Assignments</li> <li>✓ End User Portal – Peak Experience</li> <li>✓ Classic</li> <li>✓ MU/Reporting</li> </ul>	Page 14 Page 14 Page 15 Page 15 Page 15 Page 16

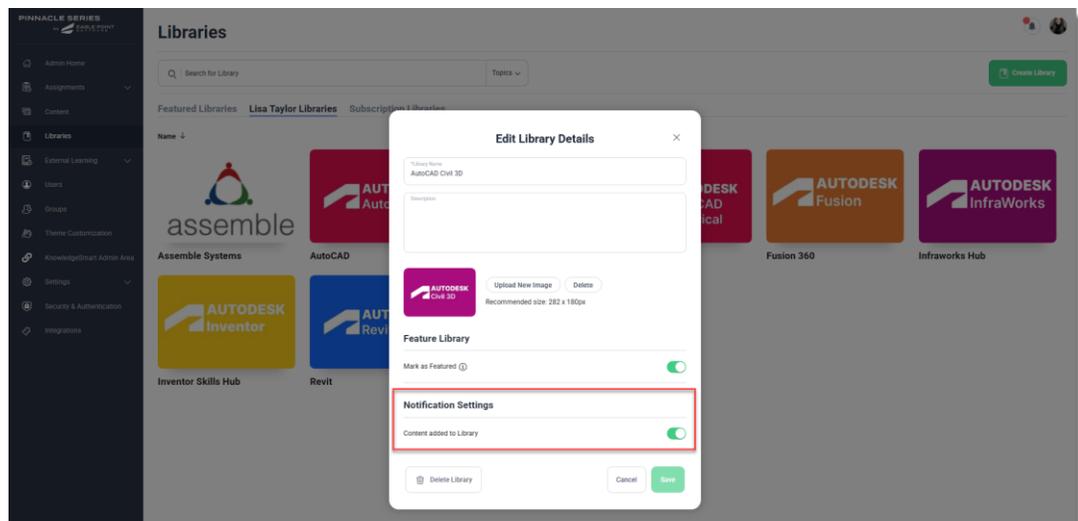
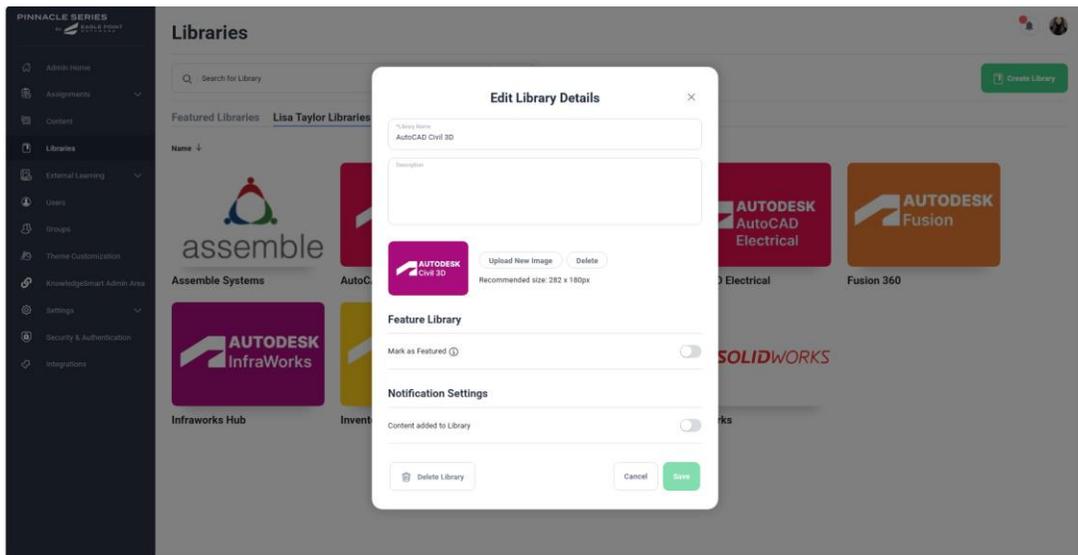
# ENHANCEMENTS – PEAK ADMIN PORTAL

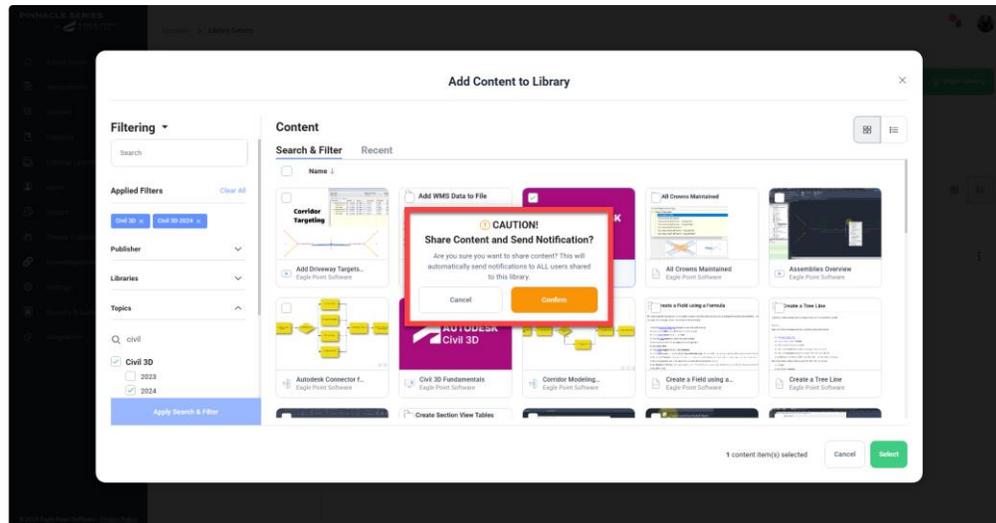
## Library Notifications

Content Administrators and Publishers now have more control over library notifications, ensuring users stay informed when new content is added to shared libraries.

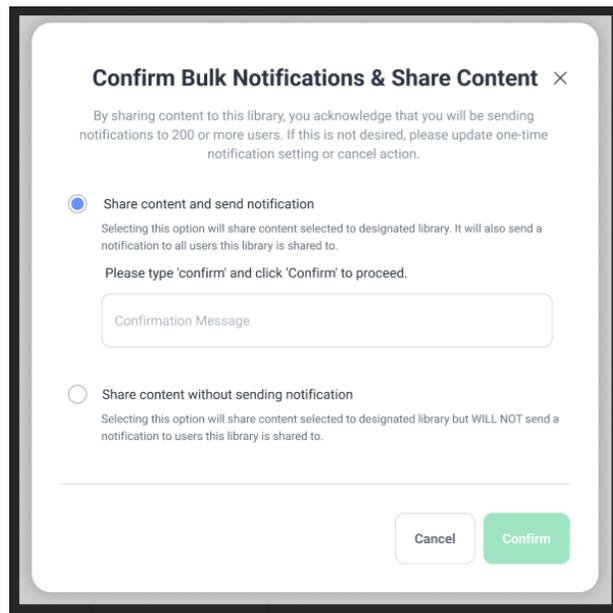
What's New?

- ✓ **Library Notification Settings** – A dedicated setting enables administrators to **turn notifications on or off** for content added to a library, giving full control over communication.





- ✓ **Confirmation Step for Large Audiences** – When sharing content in a library with **200+ users**, admins must confirm before sending notifications, preventing unintentional mass alerts.
- ✓ **Bulk Notifications Warning** – When content is added to a library with notifications enabled, a **real-time confirmation prompt** ensures users are aware before triggering alerts.



- ✓ **Subscription Libraries Excluded** – To prevent excessive notifications for managed subscription content, notifications **cannot be enabled for subscription libraries**.

## Impact & Benefits

- ✓ **Proactive User Engagement** – Keeps teams updated with relevant content as soon as it becomes available.
- ✓ **Greater Notification Control** – Admins can enable, disable, or adjust settings anytime to align with organizational needs.
- ✓ **Reduces Notification Overload** – Built-in safeguards ensure that users only receive meaningful updates.
- ✓ **Seamless Content Discovery** – Users stay informed about newly available resources without having to manually check libraries.

**Best Practice:** Before enabling notifications, verify that the library is correctly shared with the target audience. This ensures that notifications reach only the intended users, improving content visibility while avoiding unnecessary alerts.

Try out the **Library Notifications** feature today and keep your team informed with streamlined, controlled updates in **Pinnacle Series!** 🚀

Learn more about this feature today

Peak Experience Content Link	Classic Content Link
<a href="#">Managing Library Notifications in Pinnacle Series</a>	<a href="#">Managing Library Notifications in Pinnacle Series</a>

## Assignments

Managing assignments is now more efficient with the ability to **Bulk Modify Assessments and Content Assignments**, providing administrators with powerful tools to streamline training updates across multiple users.

## What's New?

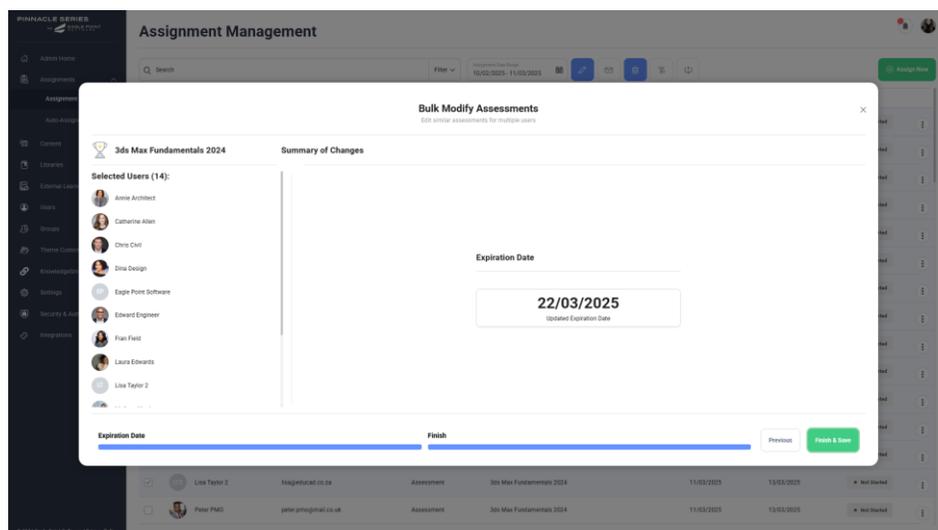
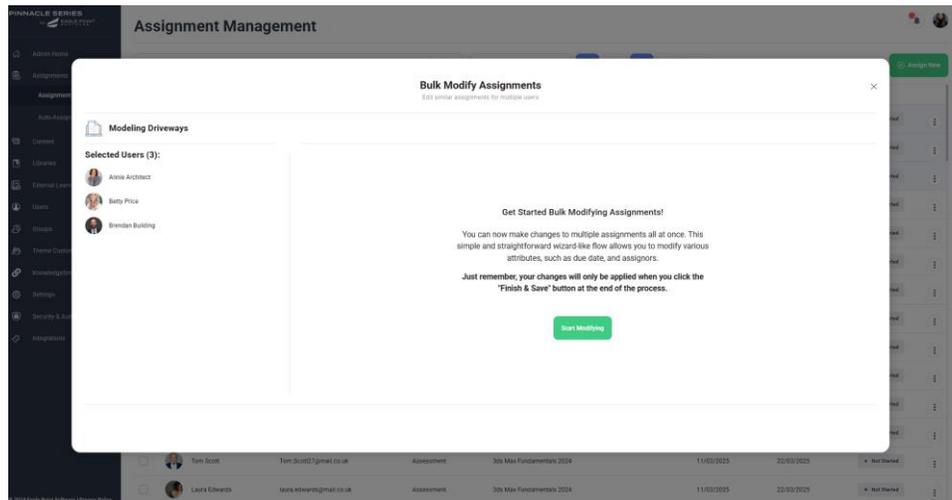
- ✓ **Bulk Modify Assessments & Content Assignments** – Administrators can now update expiration dates for both assessments and content assignments in one streamlined workflow.
- ✓ **Step-by-Step Wizard Flow** – A guided process ensures changes are applied correctly with clear review steps before saving.
- ✓ **Flexible Expiration Date Management** – Choose to update, extend, or remove expiration dates across multiple assignments.
- ✓ **Bulk Selection of Users** – Easily modify training details for multiple users assigned to the same assessment or content item.
- ✓ **Modify Assignors for Content Assignments** – Add or remove assignors when bulk modifying content assignments for better tracking.
- ✓ **Safeguards & Review Step** – Changes only take effect when the “Finish & Save” button is clicked, preventing accidental updates.

- ✓ **Clear Assignment Restrictions** – The system prevents bulk modifications for **unlike assessments** (different titles) and expired/dropped assignments.

## Impact & Benefits

- **Time-Saving Workflow** – Reduces administrative burden by allowing batch updates instead of modifying assignments one by one.
- **Greater Training Consistency** – Ensures all selected users have uniform expiration dates and assignment settings.
- **Simplified User Experience** – The intuitive wizard makes assignment modifications quick and error-free.
- **Improved Training Oversight** – Admins gain better control over deadlines, assignor updates, and training compliance.

**Tip:** Use **Bulk Modify Assessments & Content Assignments** to efficiently manage training deadlines and keep assignments up to date. Try it today to optimize your learning management process in Pinnacle Series! 🚀



Learn more about this feature today

Peak Experience Content Link	Classic Content Link
<a href="#">Bulk Modify Assessment Assignments in Pinnacle Series</a>	<a href="#">Bulk Modify Assessment Assignments in Pinnacle Series</a>

## Smart Course Selection in Assignments

Managing course assignments in Pinnacle Series is designed to be intuitive and efficient. Updates to the **"Add Training"** modal within the **Assignment Management** workflow ensure a seamless experience for finding, selecting, and assigning courses while maintaining search results, filters, and selections.

### What's New?

- ✓ **Refined Course Selection** – Courses no longer display as individual items in search results. Users must drill down into Learning Paths (LPs) to find and select courses.
- ✓ **Seamless Navigation Between Filtering and Folders Views** – Users can filter by LP, navigate into LPs, and view course details before selection.
- ✓ **Save Button Activation Only When Selections Are Made** – Prevents accidental assignments and ensures a controlled selection process.
- ✓ **Breadcrumb Navigation** – Allows users to navigate in and out of Learning Paths without losing previous selections.

### Step-by-Step Guide to Assigning Courses

#### 1. Searching for Content in the Add Training Modal

- Navigate to **Assignments > Assignment Management > Assign New > Content**.
- In the **"Add Training"** modal, search using:
  - **Filtering View** – Enter keywords or apply filters to locate the relevant Learning Path.
  - **Folders View** – Browse the folder structure to locate the Learning Path.
- **Courses do not display as individual items** in search results—you must drill into the LP to see the courses inside.

#### 2. Selecting a Course from a Learning Path

- Click the **ellipsis icon** next to a Learning Path.
- Select **"Select Courses in Learning Path"** to view available courses.
- The **green Select button** remains inactive until at least one course is selected.

### 3. Assigning the Course

- Once inside the LP, select one or more courses.
- The **Select** button becomes active, and the selected course count appears next to the Cancel button.
- Click **Select** to finalize the assignment.

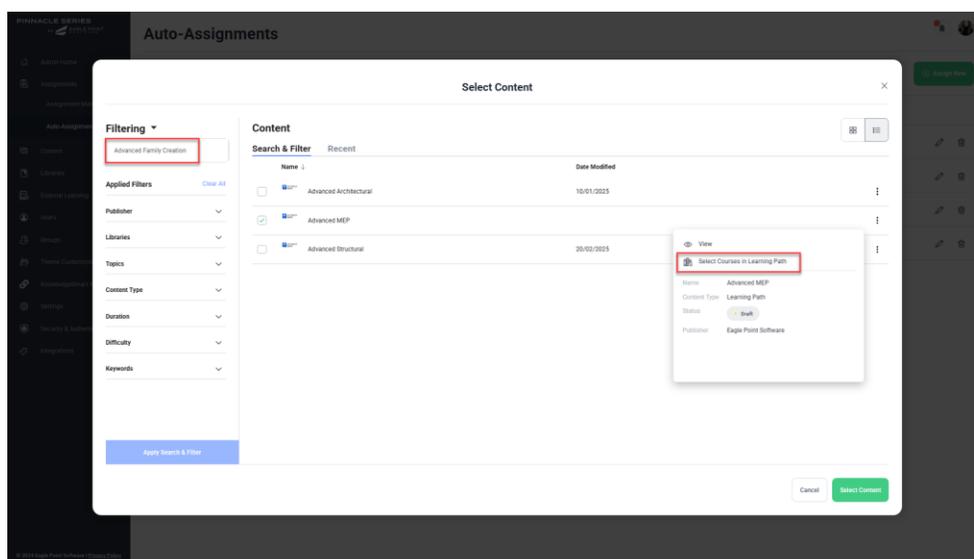
### 4. Retaining Search Results & Filters

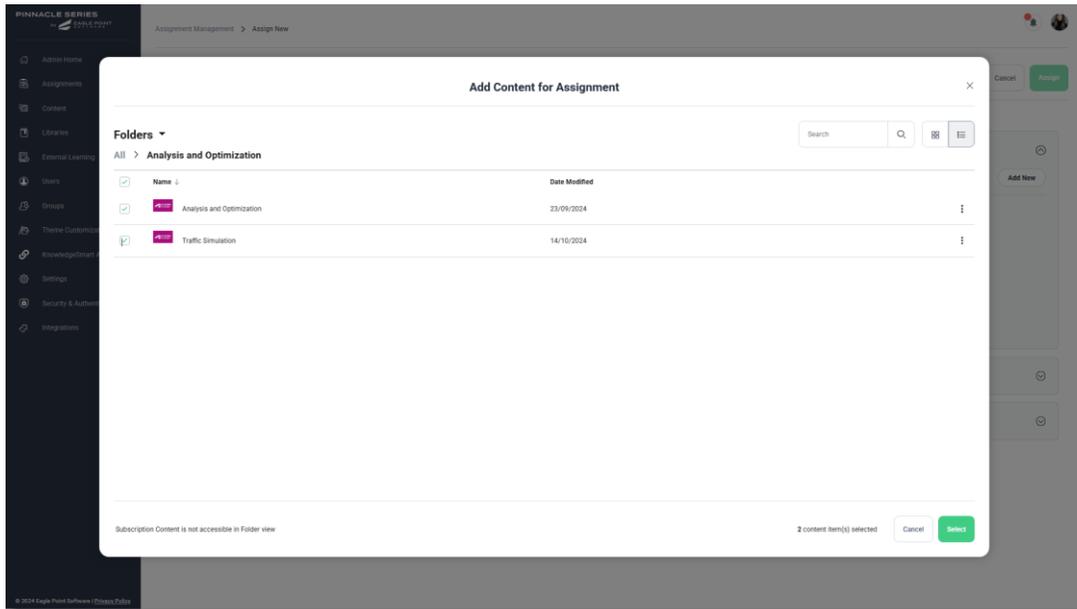
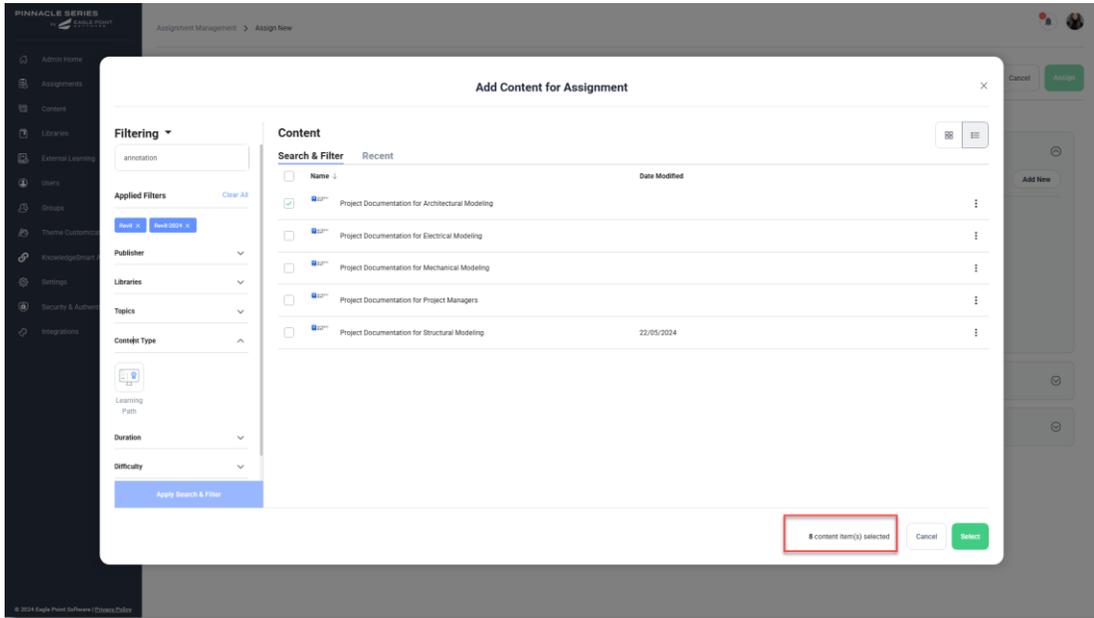
- If you navigate to another Learning Path using breadcrumbs within the modal, previously selected courses remain selected, and the **Save** button stays active.
- Any applied search filters and sorting options are retained, ensuring a smooth multi-course selection process.

## Impact & Benefits

- **Simplifies Course Discovery** – Organizes search results by Learning Paths, reducing clutter and making it easier to find relevant courses.
- **Prevents Accidental Assignments** – The Save button activates only when a valid selection is made, ensuring intentional course assignments.
- **Enhances Workflow Efficiency** – Retains search filters, selections, and applied criteria when navigating between Learning Paths for a seamless experience.
- **Provides Intuitive Selection Controls** – Allows users to confidently explore Learning Paths, select courses, and assign training with clarity.

The same workflow applies to **adding training to an assessment assignment**. Administrators can now assign either entire Learning Paths or individual Courses to better align training recommendations with assessment results, ensuring a **more structured and personalized learning experience**.





Learn more about this feature today

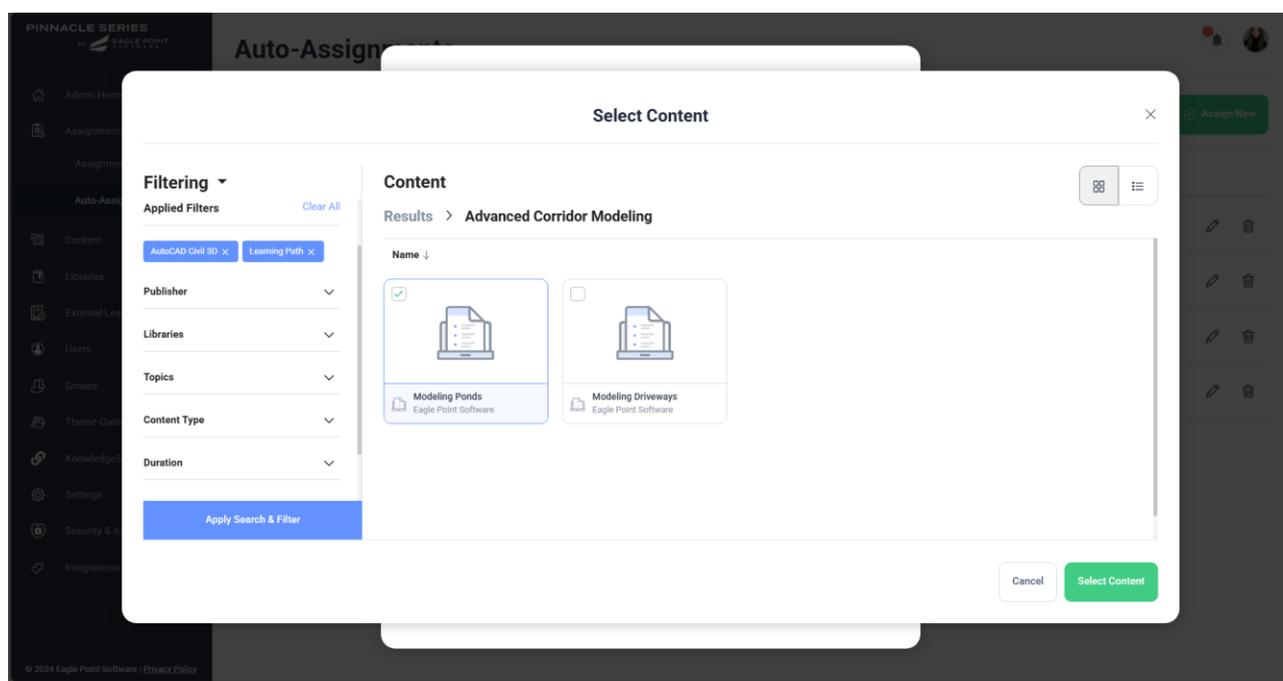
Peak Experience Content Link	Classic Content Link
<a href="#">Effortless Course Selection for Assignments in Pinnacle Series</a>	<a href="#">Effortless Course Selection for Assignments in Pinnacle Series</a>

## Auto-Assignments Enhancements

Auto-Assignments provide a structured, role-based approach to learning in Pinnacle Series. Updates to course selection within Learning Paths (LPs) streamline the process, making it easier for administrators to assign the most relevant content efficiently.

### What's New?

- ✓ **Drill into Learning Paths for Course Selection** – Instead of browsing long lists of individual courses, users can now navigate into Learning Paths to select the exact course they need.
- ✓ **Enhanced Filtering & Search** – Apply **Filtering** and **Folders View** to locate and select content more effectively.
- ✓ **Clear & Guided Selection Process** – The **Select Courses in Learning Path** option ensures visibility into LP contents while maintaining a structured selection approach.
- ✓ **Save Button Control** – The **Save** button remains inactive until at least one course is selected, preventing accidental assignments.
- ✓ **Retained Search & Filters** – Navigating between LPs preserves previous selections and applied filters, ensuring a seamless workflow.



### Multi-Selecting Courses Isn't Available

Auto-Assignments are designed for structured, predefined learning paths, ensuring assignments align with organizational training goals.

- **Only one selection is allowed at a time** – Users can assign either an **entire Learning Path** or a **single course**, but not multiple courses simultaneously.

- **Prevents conflicting assignments** – Multi-selection could lead to overlapping or redundant assignments.
- **Maintains clean reporting & tracking** – Assigning a Learning Path keeps all courses within it properly linked for accurate tracking.

How to Assign Multiple Courses?

✓ **Assign the Full Learning Path** – If the courses you need are already grouped, assign the entire LP.

✓ **Create a Custom Learning Path** – Group the required courses into a new LP for structured learning.

✓ **Manually Assign Courses** – If necessary, repeat the selection process for each course individually.

Learn more about this feature today

Peak Experience Content Link	Classic Content Link
<a href="#">Optimizing Auto-Assignments Smarter Content Selection in Pinnacle Series</a>	<a href="#">Optimizing Auto-Assignments Smarter Content Selection in Pinnacle Series</a>

## User Journey

Library Notifications – End User Experience

Users now receive notifications when new content is added to a **custom library**, ensuring they stay informed about relevant learning materials.

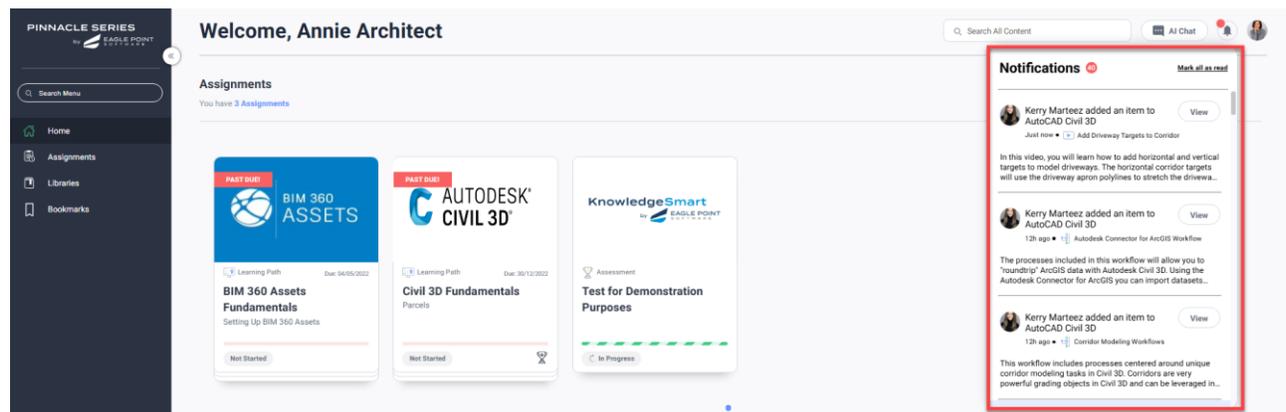
What's New?

- ✓ **Real-Time Notifications** – Users are alerted when content is added to a library they have access to.
- ✓ **Direct Access to Content** – Notifications include a link to the specific library, allowing users to quickly navigate and explore new content.
- ✓ **Enhanced Awareness** – Users no longer need to manually check libraries for updates—notifications keep them up to date.

Impact & Benefits

- **Improved Content Discovery** – Users are instantly informed when relevant content is shared.
- **Seamless Navigation** – Clickable links within notifications allow users to jump directly to the library.
- **Better Engagement with Learning Resources** – Helps learners make the most of available training content.

**Tip:** Keep an eye on your **Notifications Panel** to stay updated on newly added content in your libraries!



## Managing Dropped Assessments: View Details

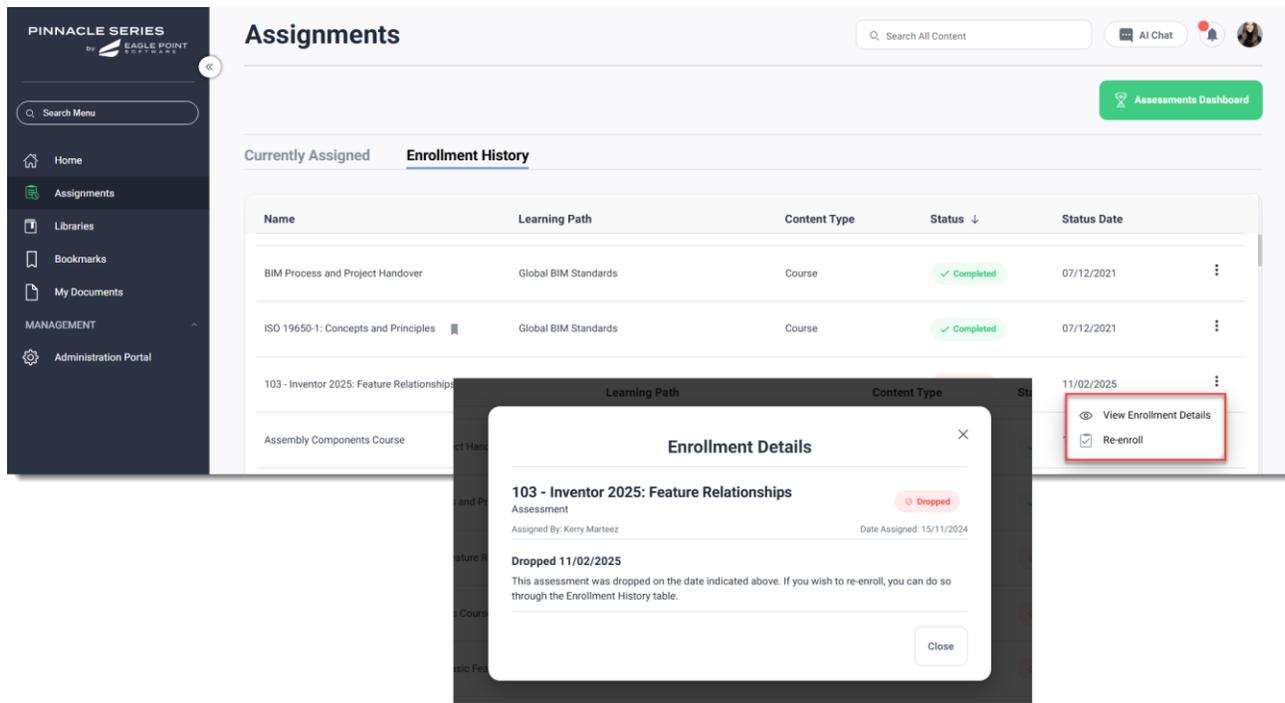
Learners now have more visibility and control over **dropped assessments**, making it easier to track and resume assessment assignments when needed.

What's New?

- ✓ **View Enrollment Details for Dropped Assessments** – Users can now access enrollment details for dropped assessments directly from the kebab menu in the **Enrollment History** tab.
- ✓ **Re-Enroll in Dropped Assessments** – If an assessment was self-enrolled and later dropped, users will also have the ability to **re-enroll** with a single click.
- ✓ **Clear Status Indicators** – Dropped assessments are clearly marked, ensuring transparency in the user's learning progress.

Impact & Benefits

- **Improved Visibility** – Users and administrators can easily check when and why an assessment was dropped.
- **More Control for Learners** – Self-enrolled users can track and **re-enroll** without needing administrator intervention.



The screenshot displays the 'Assignments' page in the Pinnacle Series interface. The page is divided into two tabs: 'Currently Assigned' and 'Enrollment History'. The 'Enrollment History' tab is active, showing a table of assignments with columns for Name, Learning Path, Content Type, Status, and Status Date. The table lists three assignments, all with a status of 'Completed'. A modal window titled 'Enrollment Details' is open, showing information for the '103 - Inventor 2025: Feature Relationships' assessment. The modal indicates the assessment was 'Dropped' on 11/02/2025 and provides a 'Re-enroll' option. A red box highlights the 'View Enrollment Details' and 'Re-enroll' options in the modal.

Name	Learning Path	Content Type	Status ↓	Status Date
BIM Process and Project Handover	Global BIM Standards	Course	✓ Completed	07/12/2021
ISO 19650-1: Concepts and Principles	Global BIM Standards	Course	✓ Completed	07/12/2021
103 - Inventor 2025: Feature Relationships				11/02/2025
Assembly Components Course				

## Library Sharing Links

Users can now **share direct links to Peak Experience libraries**, making it easier to navigate and access shared learning resources.

## What's New?

- ✓ **Library-Specific URLs** – Users can now copy and share direct links to libraries within Peak Experience.
- ✓ **Seamless User Routing** – When a shared library link is clicked, users are routed directly to the correct library after authentication.
- ✓ **Simplified Content Access** – Eliminates the need for users to manually search for libraries, improving accessibility.

## Impact & Benefits

- **Enhanced Collaboration** – Makes it easier to share and reference key learning collections.
- **Faster Access to Resources** – Users can quickly navigate to the exact library they need.
- **Improved User Experience** – Streamlines the process of content discovery and engagement.

**Tip:** When sharing a library URL, ensure that the library is properly shared with the intended audience for seamless access.

# REPAIRS

## Pinnacle Series - Peak Experience - Admin Portal Repairs

### General Admin Portal Functions

Issue	Fix
<b>SSO Configuration Not Saving in Browser</b>	Improved Single Sign-On (SSO) handling, ensuring settings are retained correctly without requiring the Management Utility.
<b>Branding &amp; Customization Permissions Not Functioning</b>	Streamlined access controls, allowing Admins to modify branding settings without extra permissions.
<b>Azure/Entra Government AD Sync Failing</b>	Enhanced compatibility with government versions of Azure/Entra for seamless Active Directory synchronization.
<b>AD Sync Optimization for Large Datasets</b>	Improved AD Sync efficiency, reducing the number of manual sync runs required for large data sets.

### Content Management, Libraries, and Subscriptions

Issue	Fix
<b>Permissions Issue for Featured Libraries</b>	Ensured only authorized users can manage Featured Library status when permissions change.
<b>Library Display Issues in Admin View</b>	Featured Libraries now display correctly across all library types in the Admin Portal.
<b>Library List View Not Retaining Preference</b>	Users' preferred library view (e.g., List View) is now remembered across navigation.
<b>Duplicate Subscription Libraries for Some Users</b>	Resolved issue where users saw duplicate subscription-based libraries when modifying library access.
<b>Quiz Copying Freezes Interface</b>	Users can now seamlessly copy questions between subscription and custom quizzes.
<b>Quizzes Remaining in Draft Status</b>	Published quizzes now correctly update to an active state when linked to courses and Learning Paths.
<b>Video Thumbnails Not Saving</b>	Thumbnails for newly created videos now save correctly upon first creation.
<b>Editing Restrictions in Draft Mode</b>	Content Authors and Publishers can now edit videos, workflows, and Learning Paths in draft mode.
<b>Topics &amp; Subtopics Assignment Failing</b>	Content Authors and Publishers can now assign Topics and Subtopics without issues.
<b>Quizzes in Shared Libraries</b>	Prevented quizzes from being incorrectly added to libraries when shared via folders.

## Assignments

Issue	Fix
<b>Incorrect Display of "View Results" on Expired Assessments</b>	The "View Results" button now correctly displays only for active assessments.
<b>Email Option for Completed Assessments</b>	Removed an incorrect 'send email' option that was displaying for completed assessments.
<b>Assignment User Selection Issue</b>	Improved user selection process in the "Add Users" pop-up to prevent assignment errors.
<b>Assignment "View" Button Error</b>	Users can now successfully review content before assigning it.

### Peak Experience - End User Portal Changes and Refinements

## End User Portal – Peak Experience

Issue	Fix
<b>Slow Enrollment History Loading</b>	Optimized performance for the Enrollment History tab, reducing load times.
<b>Workflow Viewer Display Issues</b>	Corrected display of workflow steps and tasks in both Peak Experience and Classic to ensure clarity.

## End User Portal – Personalized Learning

Issue	Fix
<b>Enrollment History - Incorrect Status for Personalized Learning</b>	Personalized Learning now correctly updates enrollment status, preventing duplicate enrollments.
<b>Re-Enrolling in Personalized Learning for Deleted Assessments</b>	Improved handling of deleted assessments to prevent unintended re-enrollment while maintaining accurate history.

### Peak Experience - Classic (Including MU)

## Pinnacle Classic

Issue	Fix
<b>AI Chat Direct Link Issue</b>	Ensured AI Chat links correctly route users to the intended destination.
<b>Content Not Appearing in Related Learning Topics</b>	Enhanced tagging process to ensure custom and partner-created content appears in the Related Learning Topics tool.

## Management Utility (Reporting)

Issue	Fix
<b>Learning Path Progress Report Data Not Displaying</b>	Resolved an issue where Lifetime Filter data was not populating in Learning Path Progress reports.
<b>Content Review Discrepancy in Reports</b>	Improved accuracy of course completion tracking to ensure correct reporting.