

FEBRUARY
2025



EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

Prepared By:

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Support Team**

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ENHANCEMENTS

Peak Admin Portal

Libraries

Content Administrators now have greater control over content visibility with **Featured Libraries**, making it easier to highlight key learning collections.

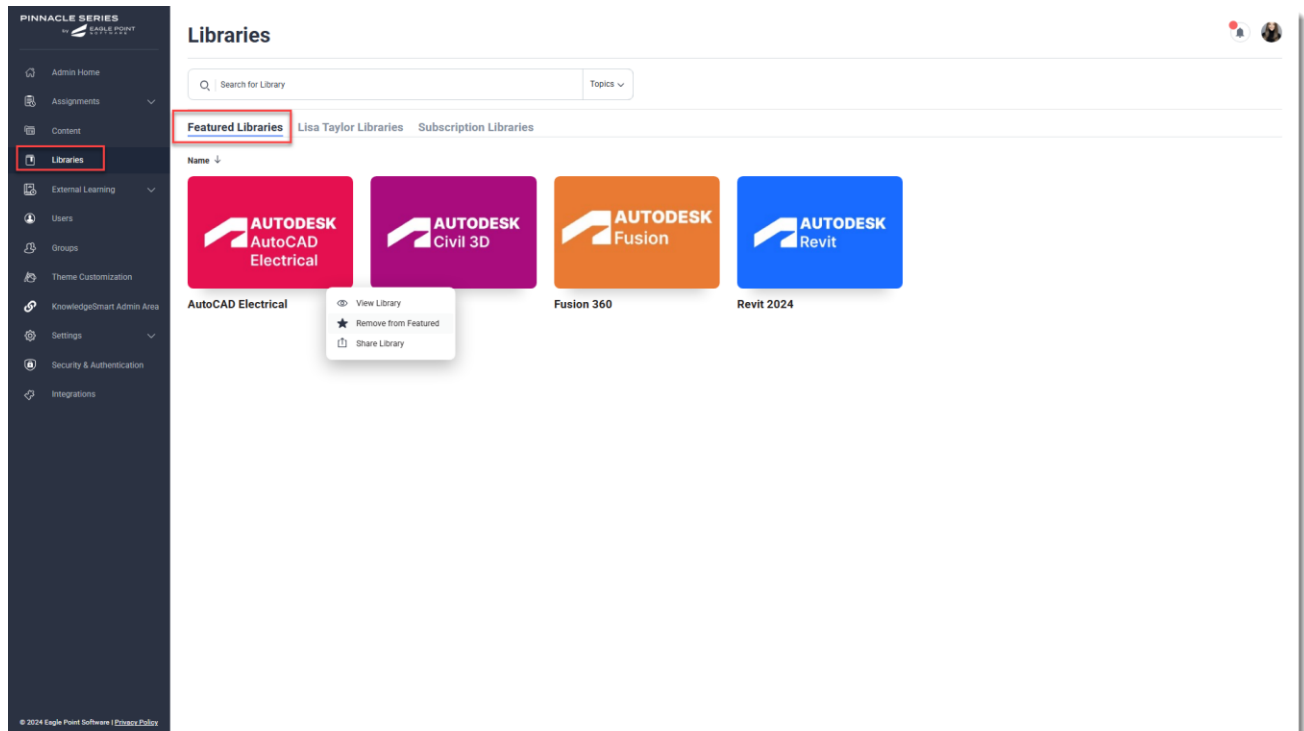
What's New?

- ✓ **Featured Libraries Tab** – A new tab appears in the **Admin Portal > Libraries** when at least one library is designated as Featured.
- ✓ **Add to Featured (Custom & Subscription Libraries)** – Use the **three-dot menu** on any **Custom or Subscription Library** to feature it.
- ✓ **Feature Library in Edit Library Details** – Enable Featured status while editing an existing library.
- ✓ **Feature Library When Creating a New Library** – Apply the Featured designation when creating a **new library or copying an existing one**.
- ✓ **Remove Featured Status** – Use the **three-dot menu** to remove a library from the Featured list anytime.

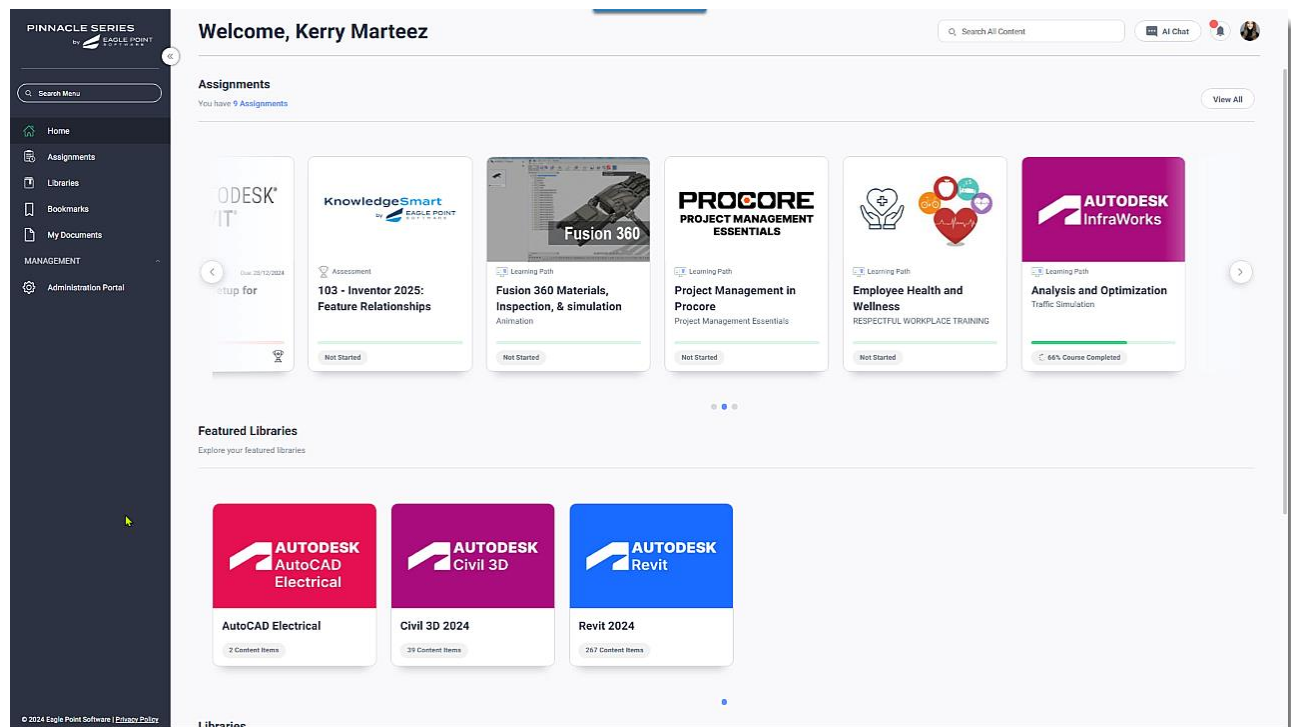
Impact & Benefits

- **Increased content visibility** – Ensures key resources are highlighted for end users.
- **Streamlined content discovery** – End users will see a **Featured Libraries** section on their **homepage and Libraries menu**.
- **More control over learning experiences** – Easily manage which libraries stand out.

Remember to ensure the library that you want to feature is shared with the targeted audience otherwise it will not be visible. Try **Featured Libraries** today and optimize content engagement in Pinnacle Series! 🚀



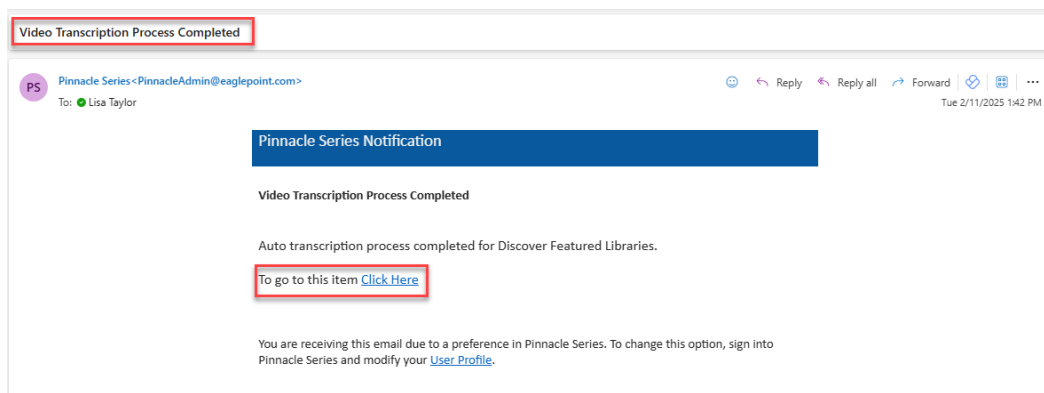
End users will see a **Featured Libraries carousel** on their **home page** and a **dedicated tab within the Libraries Menu**.





Content > Transcript Notifications

- Admins and content creators will now receive an **email notification** when the **video transcription process is completed** in Pinnacle Series.
- The email includes a **direct link** to the transcribed video, allowing you to quickly review and make any necessary edits. This ensures **faster access** to finalized transcripts, improving content accuracy and accessibility.



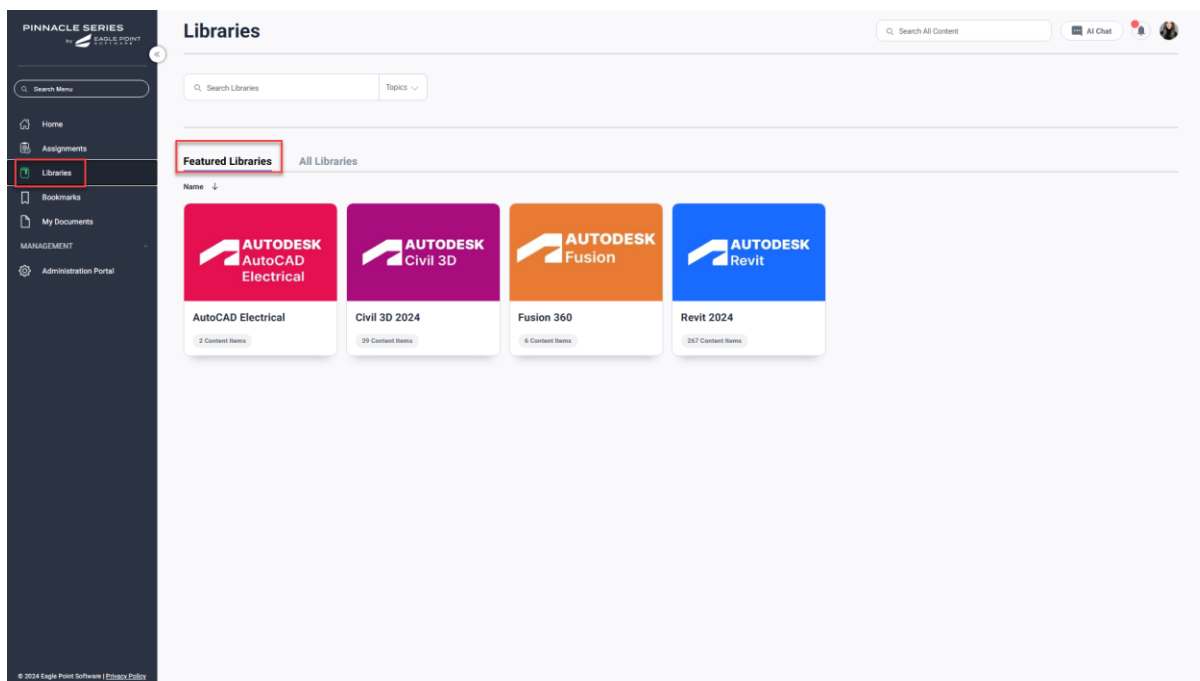
Reporting

- The UserID will now be available on additional tables to streamline reporting and improve data visibility. UserID can be used as a unique identifier in the case of an email address changing.

End User Portal

Libraries

- End users will now see a Featured Tab in the Libraries area of the end user portal anytime or more libraries that have been shared to them have been designated as Featured.
- End users will now see a Featured Library carousel on the home page when one or more libraries that have been shared with them have been designated as Featured.



Assignment

- Users who self-enroll into an assessment will now have the ability to drop that assessment from the assignments area or assignments carousel via the three-dot menu. This will follow the same logic as dropped content enrollments.

Pinnacle Series

by **Eagle Point Software**

Search Menu

- Home
- Assignments**
- Libraries
- Bookmarks
- My Documents
- MANAGEMENT
- Administration Portal

Assignments

Search All Content

AI Chat

Assessments Dashboard

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Currently Assigned

Enrollment History

Name	Learning Path	Content Type ↓	Due / Expiration Date	Status	
103 - Inventor 2025: Feature Relationships		Assessment		Not Started	⋮
Traffic Simulation	Analysis and Optimization	Course		C: 66% Course Complete	⋮
Assembly Drawings Course PAST DUE!	Assembly Essentials (Copy)	Course	31/10/2024	Not Started	⋮
Assembly Introduction & Creation Course PAST DUE!	Assembly Essentials (Copy)	Course	31/10/2024	Not Started	⋮
Assembly Management Course PAST DUE!	Assembly Essentials (Copy)	Course	31/10/2024	Not Started	⋮
Assembly Relationships Course PAST DUE!	Assembly Essentials (Copy)	Course	31/10/2024	Not Started	⋮
Electrical Systems PAST DUE!	Electrical Modeling	Course	28/12/2024	Not Started	⋮
Lighting Systems PAST DUE!	Electrical Modeling	Course	28/12/2024	Not Started	⋮
RESPECTFUL WORKPLACE TRAINING	Employee Health and Wellness	Course		Not Started	⋮

Start

Drop Assessment

- If a user drops a self-enrolled assessment, it will be displayed in their enrollment history as dropped.

Home

Assignments

Libraries

Bookmarks

My Documents

MANAGEMENT

Administration Portal

Search Menu

Search All Content

AI Chat

Assessments Dashboard

Assignments

Currently Assigned

Enrollment History

Name	Learning Path	Content Type	Status	Status Date ↑
103 - Inventor 2025: Feature Relationships		Assessment	Dropped	11/02/2025
Demo Test		Assessment	Completed	17/01/2025
ReCap Pro 2025		Assessment	Expired	27/12/2024
Assembly Components Course	Assembly Essentials (Copy)	Course	Dropped	17/12/2024
Revit for Architecture 2023 Fundamentals (M)		Assessment	Expired	31/10/2024
104 - Inventor 2025: Introduction to Assemblies		Assessment	Expired	31/10/2024
AutoCAD Civil 3D 2022 GEN101 Introduction		Assessment	Expired	30/10/2024
102 - Inventor 2025: Basic Feature Types		Assessment	Dropped	10/10/2024
102 - Inventor 2025: Basic Feature Types		Assessment	Dropped	10/10/2024

REPAIRS

Pinnacle Series - Peak Experience - Admin Portal Repairs

Admin Portal Fixes

Issue	Fix
Broken links in admin notifications	Notifications now correctly direct users to Peak content.
KnowledgeSmart sync issue	Users added via AD Sync now correctly sync to KnowledgeSmart when configured.

Content Management & Libraries Fixes

Issue	Fix
Video transcripts missing in Admin Portal	Transcripts now display correctly.
Assessment mapping not saving correctly	Personalized learning now correctly assigns mapped subscription assessments.
Library content filtering issue	The Topics filter now correctly retains content.
Quiz image upload issue	The Save button now works when adding new quiz images.
Slow Libraries page loading	Performance improvements reduce load times.

Assignments Fixes

Issue	Fix
Expiration date not saving on re-enrollments	Assignors can now set expiration dates correctly.
Modify Assignment email template issue	Assignment notifications can now be fully customized.
Past Due assignments missing key options	Edit, Mark as Completed, and Remove options restored.
Single-course assignments from learning paths failing	SCORM and subscription content assignments now process correctly.
Draft content appearing in assignment selections	Users will now only see published content when assigning learning.

Peak Experience - End User Portal Changes and Refinements

End User Portal (Peak Experience) Fixes

Issue	Fix
Missing video transcripts in Peak	Transcripts now display correctly for users.
Double scrollbars in Assignments page	Extra scrollbar removed for better navigation.
PDF Viewer cutting off last page	PDFs now display all pages correctly.
AI Chat broken links	Learning path, course, and workflow links now open properly.
Back button incorrectly routing to Classic	Users stay in Peak when navigating back.

Personalized Learning Fixes

Issue	Fix
Self-enrollment failures	Users now correctly enroll in personalized learning.
Incorrect enrolled course count	Enrolled courses now display accurate numbers.
Skill gap-based assignments incorrect	Courses now match users' learning needs correctly.
Unwanted auto-assignments	Users are now only enrolled in learning from their selected paths.
Disabled self-enrollment not being enforced	Users can no longer self-enroll if the setting is turned off.

Performance Improvements

Area	Improvement
Homepage	Faster loading times.
Assignments Page	Improved speed for better navigation.
Enrollment History	Load time significantly reduced.