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**2025**



**EAGLE POINT**  
SOFTWARE

# Monthly Release Notes

Your Monthly Guide to  
What's New and  
Improved!

Prepared By:

**Eagle Point Software  
Support Team**

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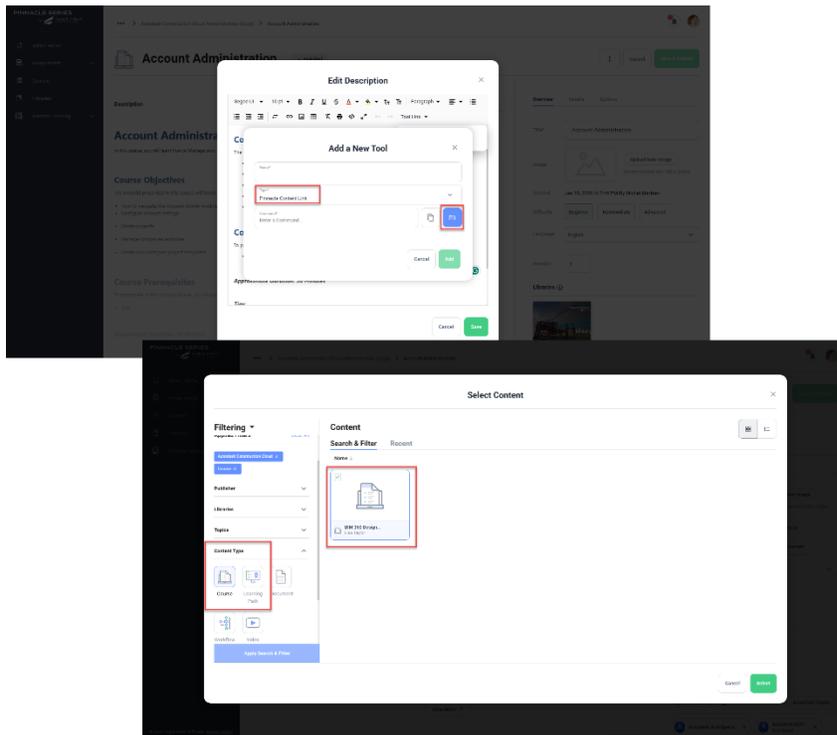
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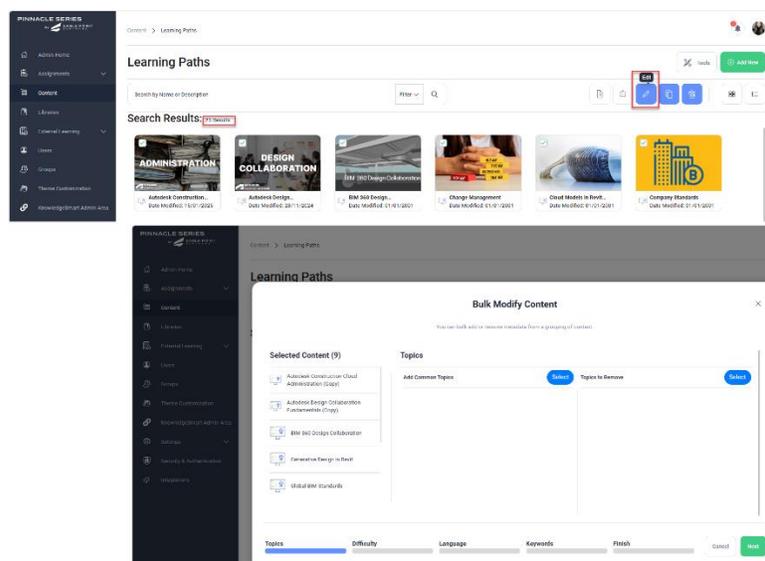
# ENHANCEMENTS

## Peak Admin Portal

- Introduced "Courses" as a new content type for Pinnacle Content Link tool links.



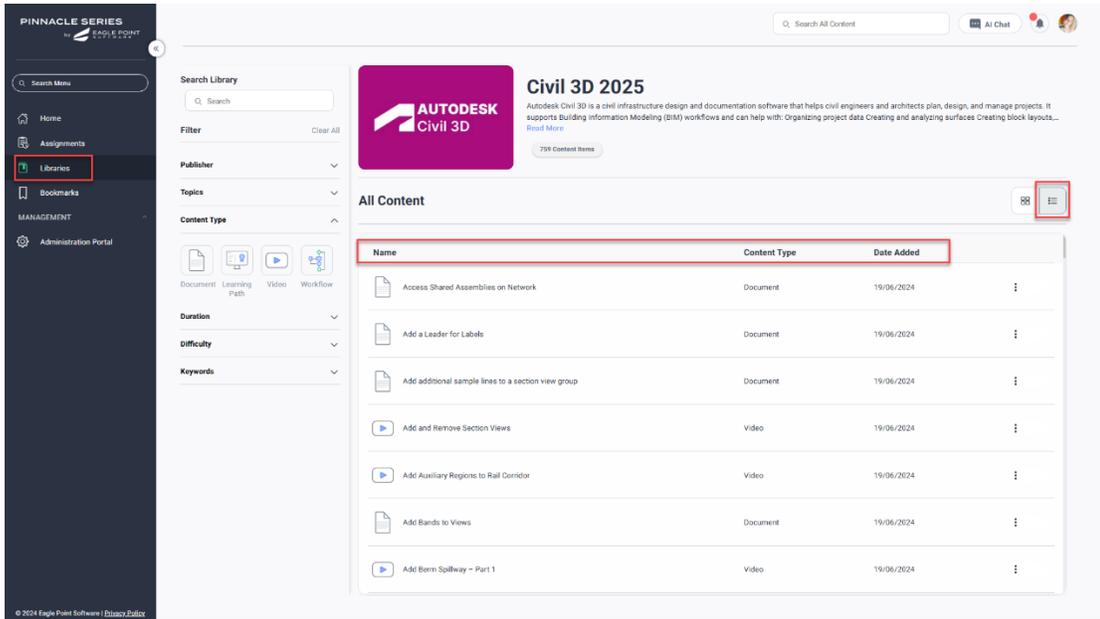
- **Enhanced Bulk Edit:** Administrators can now select multiple pieces of content from various folders and perform bulk edits seamlessly, improving content management efficiency.



# End User Portal

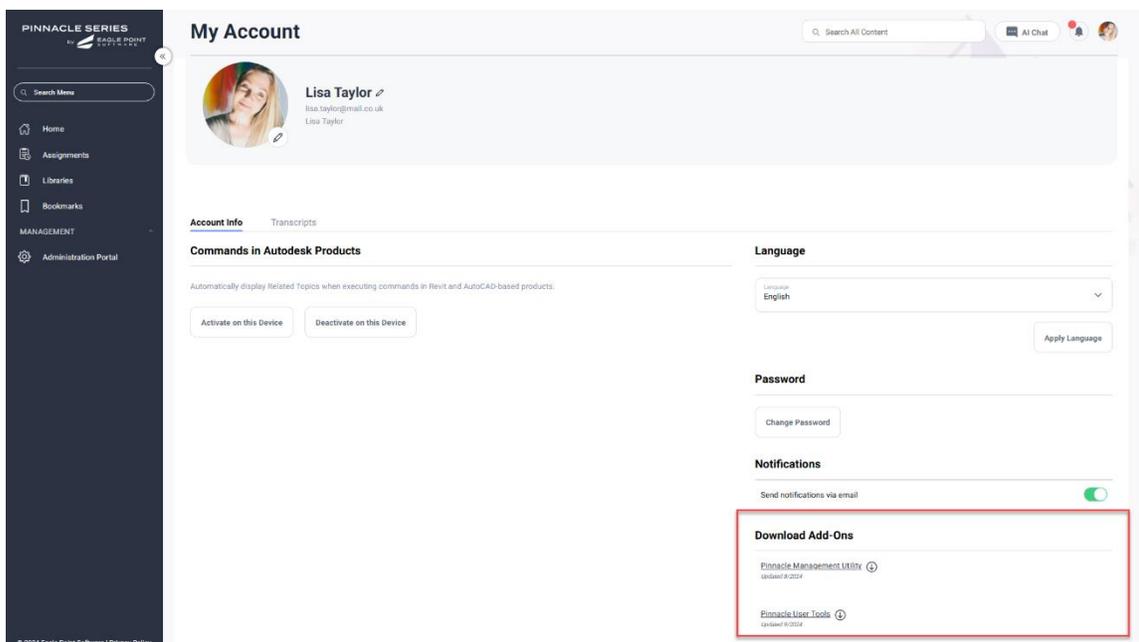
## Libraries

- Added a List View option within Libraries for improved browsing. The selected view will be cached for user convenience.



## User Profiles

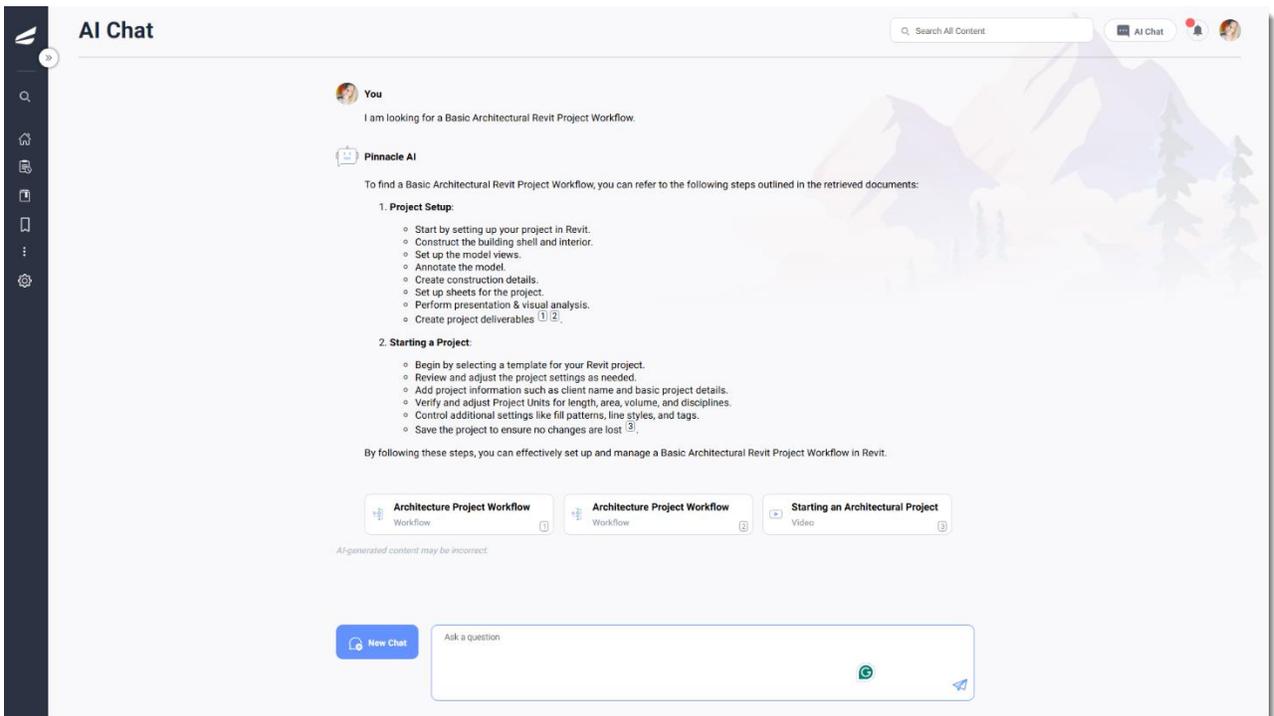
- Enabled download access for the Management Utility via the User Profile under Download Add-Ons.



# End User Portal – Pinnacle Lite

## AI Chat

- **AI Chat for Pinnacle Lite:** Introduced AI Chat functionality to all Pinnacle Lite tenants, providing quick and accessible support directly within the platform.
- **We have published the following assets to assist with this feature within Pinnacle Lite**
  - [AI Chat - Frequently Asked Questions](#)
  - [AI Chat - Maximizing the Value: Tips for End-Users](#)
  - [AI Chat - Troubleshooting Pinnacle AI](#)
  - [AI Chat Use Cases for Customers](#)
  - [AI Chat for Team Collaboration: Enhancing Productivity Across Roles](#)
  - [AI Chat - How to reset the Pinnacle Series AI Chatbot](#)
  - [Navigating Search Tools in Pinnacle Series: Global Search, Library Search, or AI Chat?](#)
  - [AI Chat - Revit MEP Prompt Examples](#)
  - [AI Chat - Troubleshooting Pinnacle AI](#)



# REPAIRS

## Pinnacle Series - Peak Experience - Admin Portal Repairs

### General Admin Functions

- The kebab menu for content items was misaligned when clicking on all 'Add Content to ...' modals in a list view. Fixed misalignment in the kebab menu for smoother navigation.
- When partners/Eagle Point team members moved between tenants, it was not respecting the tenant settings for Peak vs Classic. This has been repaired.

### Assignments

- Auto-assignments from the Management Utility now migrate properly into Peak.
- Fixed the misaligned calendar picker for month and year selection. When selecting a month, the calendar drop-down menu was misaligned.
- Restored search and filter functionality within the "Add Assignors to Assignment" modal.
- Deleted KnowledgeSmart assessments now reflect accurately in Assignment Management. If an assessment has been deleted from within KnowledgeSmart, it will also be deleted with the Assignment Management page. Below is a reminder of how we handle deleted KnowledgeSmart assessments within enrolment history.
  - **Behavior of Deleted Assessments in Enrollment History:**
    - If an **assessment invite or result** is deleted in KnowledgeSmart, the corresponding record will be removed from the user's **Assignments > Enrollment History** in the admin portal, regardless of its status (completed or expired).
    - If an **assessment itself** is deleted, the record will remain in the Enrollment History table with the following options:
      - **Completed Assessments:** Users can view enrollment details or enroll in personalized learning from the "Enroll in Personalized Learning" modal.
      - **Expired Assessments:** Users can view enrollment details and still enroll in personalized learning.
  - **Appropriate Error Messages:**
    - If there are no learning gaps or no mapped training available for a deleted assessment, an appropriate error message is displayed when users attempt to enroll.
- Resolved error when marking courses as completed in 'Not Started' or 'In Progress' statuses. Users were incorrectly seeing an error when attempting to mark an assignment as completed.

## Peak Experience - End User Portal Changes and Enhancements

### Video Experience

- Videos now respect aspect ratios across all screen sizes.
- Resolved timestamp retention issues in videos, allowing users to resume where they left off.
- Fixed video share menu display issue. When a user attempts to share a video, the drop-down menu appeared behind the video viewer. This has been resolved.

### Personalized Learning

#### User Interface and Navigation

- Improved alignment and reduced gaps in the Currently Assigned tab for large screens.
- Resolved styling issues for tables in end-user content views.
- Improved responsiveness of the Assignments and Enrollment History pages.
- The tile view for end users presented with a large gap between assignment rows. This has been repaired.
- Addressed modal retention when accessing the 'Browse Libraries' button from an Access Denied screen.
- Filters now remain applied in Libraries when using the browser's Back button. When a user applied a filter within a library, the filter would not be retained if the user entered into a piece of content. That has been repaired.

#### Permission and Access Management

- Fixed issues with the 'Technical Support Disabled' permission exposing support options. If a client disabled support, it was still appearing in the drop down under the user profile.
- Library URL links now function correctly, allowing users to see the library if it is shared with them or displaying an error if the library is not shared. This ensures proper redirection based on permissions. **Localization and Language**
- Language selection issues in the user profile (e.g., French Canadian) have been repaired.

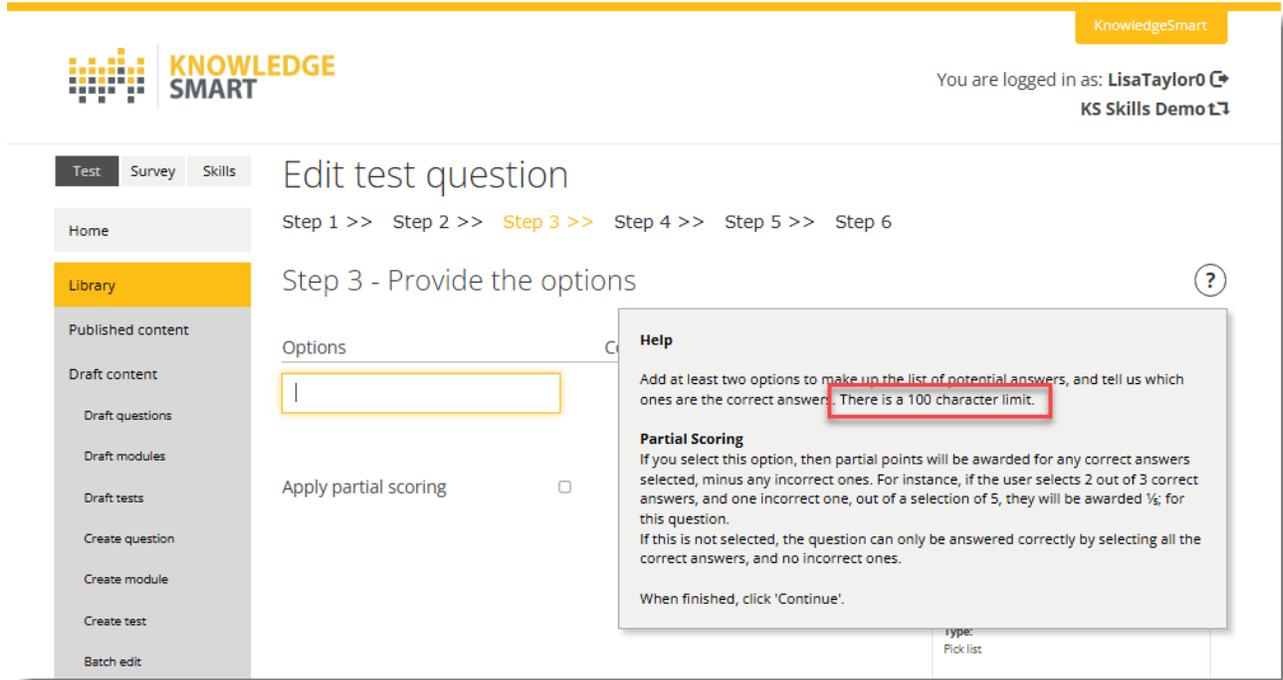
#### Quiz and Content Details

- Corrected display errors in the Quiz Overview section of Enrollment Details. The view of quiz details was previously showing errors in white space and vertical lines. These display errors are now repaired.

# KnowledgeSmart

## Library Management

- We increased the max character limit for MC & PL question answers from 50 to 100.



The screenshot shows the 'Edit test question' interface in KnowledgeSmart. The user is logged in as LisaTaylor0. The interface is in the 'Library' section, specifically at 'Step 3 - Provide the options'. A help tooltip is displayed, providing instructions on adding options and a 100-character limit. The main content area includes a text input field for options and a checkbox for 'Apply partial scoring'.