

NOVEMBER
2024



EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

Prepared By:

**Eagle Point Software
Support Team**

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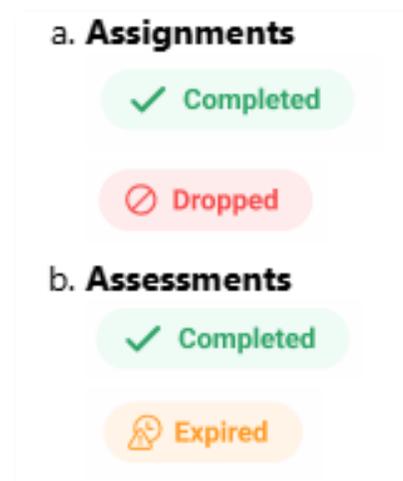
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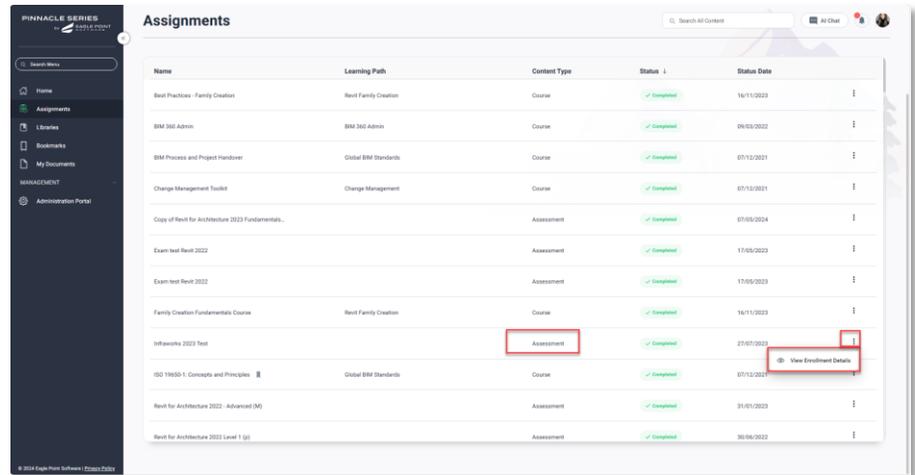
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ENHANCEMENTS AND REPAIRS

Peak Experience – Pinnacle Series

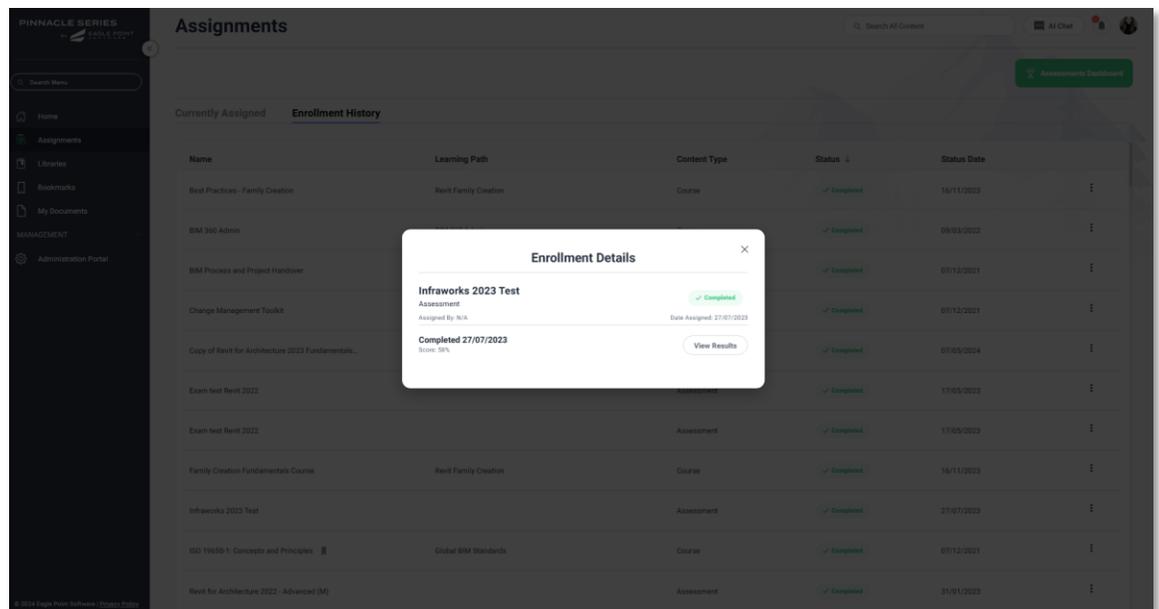
- ✓ Enhancements – Pinnacle Browser (Peak Experience – User Journey)
 - **Browser > Assignments > Enrollment History Table Enhancements**
 - Assignment and assessment statuses are now displayed as pills in the Enrollment History table, consistent with system-wide design.
 - **Assignments:**
 - Green **Completed** pill for completed courses.
 - Red **Dropped** pill for dropped courses.
 - **Assessments**
 - Orange **Expired** pill for assessments where the due date has lapsed.
 - Red **Dropped** pill for dropped assessments.
 - **Impact:** A cohesive user experience across the platform.
- **Browser > Assignments > Assessments > Enhanced Enrollment History for Completed Assessments**
 - **New Kebab Option Added:**
 - A "View Enrollment Details" kebab option is now available for completed assessments in **Assignments > Enrollment History**.
 - Includes an eyeball icon and text as seen in similar course options, ensuring consistency with system-wide design.





Name	Learning Path	Content Type	Status	Status Date
Best Practices - Family Creation	Best Family Creation	Course	Completed	16/11/2023
BM 360 Admin	BM 360 Admin	Course	Completed	09/03/2022
BM Process and Project Handover	Global BM Standards	Course	Completed	07/12/2021
Change Management Toolkit	Change Management	Course	Completed	07/12/2021
Copy of Revit for Architecture 2023 Fundamentals...		Assessment	Completed	07/05/2024
Exam test Revit 2022		Assessment	Completed	17/05/2023
Exam test Revit 2022		Assessment	Completed	17/05/2023
Family Creation Fundamentals Course	Best Family Creation	Course	Completed	16/11/2023
Infraworks 2023 Test		Assessment	Completed	27/07/2023
ISO 19650-1: Concepts and Principles	Global BM Standards	Course	Completed	07/12/2021
Revit for Architecture 2022 - Advanced (M)		Assessment	Completed	31/01/2023
Revit for Architecture 2022 Level 1 (M)		Assessment	Completed	30/06/2022

- A new **Enrollment Details modal** has been created for completed assessments.
 - The modal presents detailed information about the assessment, including:
 - ✓ **Assessment Name** with "Assessment" label underneath
 - ✓ **Assigned By** (username for self-enrolled or admin name for admin-assigned)
 - ✓ **Status:** Completed
 - ✓ **Date Assigned**
 - ✓ **Date of Completion**
 - ✓ **Score**



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ISO 19650-1: Concepts and Principles	Global BM Standards	Course	Completed	07/12/2021
Revit for Architecture 2022 - Advanced (M)		Assessment	Completed	31/01/2023

Enrollment Details

Infraworks 2023 Test
Assessment
Assigned By: N/A
Date Assigned: 27/07/2023
Completed 27/07/2023
Score: 9%

View Results

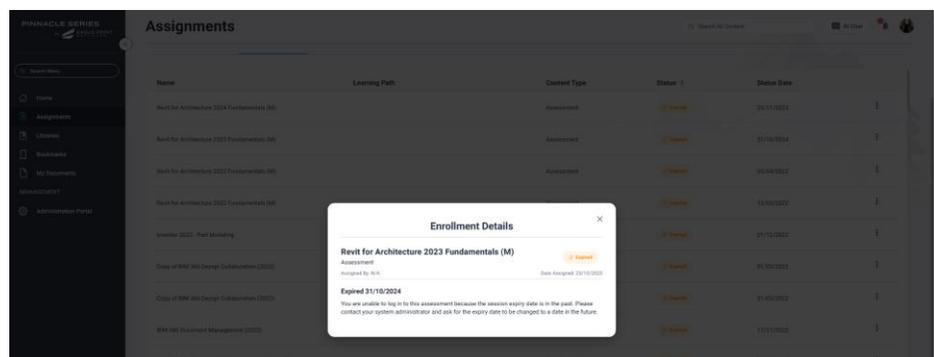
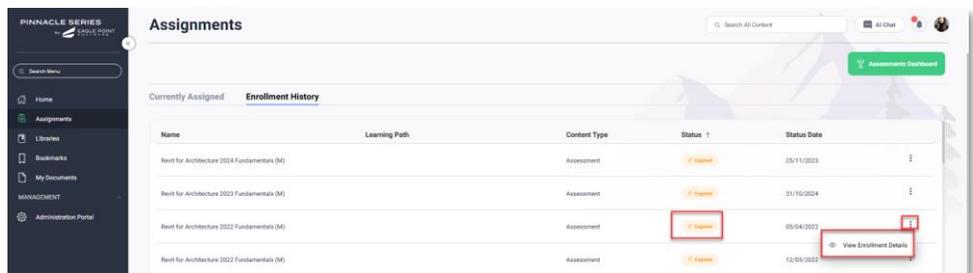
○ **Browser > Assignments > Assessments > Enhanced Support for Expired Assessments in Enrollment History**

● **New Kebab Option for Expired Assessments:**

- The **"View Enrollment Details"** kebab option is now available for expired assessments in **Assignments > Enrollment History**.
- Includes an eyeball icon with the text "View Enrollment Details," maintaining consistency with other kebab options in the system.
- This is the only kebab option displayed for expired assessments.

● **Enrollment Details Modal for Expired Assessments:**

- A new **Enrollment Details modal** has been created to provide detailed information about expired assessments.
- Displays the following information:
 - ✓ **Assessment Name**
 - ✓ **"Assessment" label** (underneath the name)
 - ✓ **Assigned By** (user's name for self-enrolled or admin name for admin-assigned)
 - ✓ **Status:** Expired
 - ✓ **Date Assigned**
 - ✓ **Date of Expiration**
 - ✓ **Description Text:** *"You are unable to log in to this assessment because the session expiry date is in the past. Please contact your system administrator and ask for the expiry date to be changed to a date in the future."*



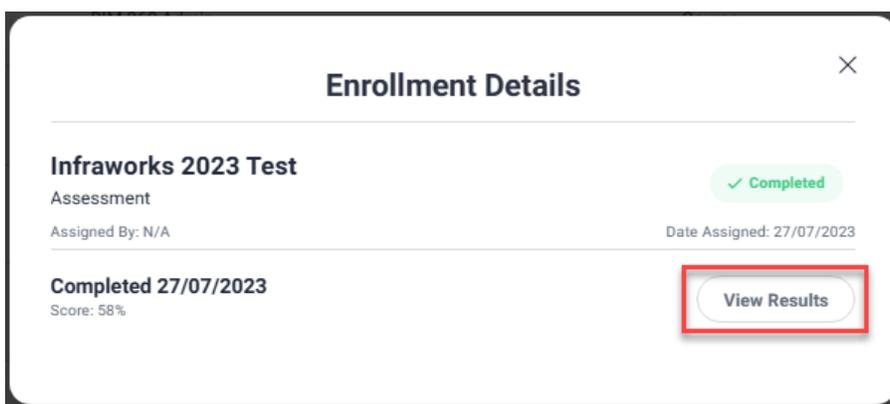
○ **Browser > Assignments > Assessments > Enhanced Assessment Results Access**

- We're excited to announce the addition of the **"View Results"** button in the **Enrollment Details modal** for completed assessments, giving you streamlined access to detailed test results within KnowledgeSmart.

- Key Highlights:

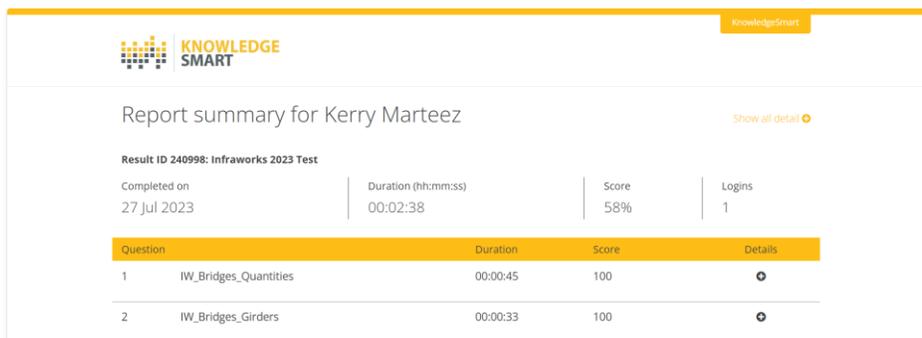
- **Access Results Effortlessly:**

- ✓ If your organization has enabled report options in KnowledgeSmart settings, the **"View Results"** button will appear in the **Enrollment Details modal** for completed assessments.
- ✓ Clicking the button takes you directly to the detailed assessment summary in KnowledgeSmart, opening in a new browser tab.



- **Clear Rules for Button Visibility:**

- ✓ The **"View Results"** button is available for completed assessments, depending on KnowledgeSmart settings for feedback options.
- ✓ Assessments with **expired statuses** will not show the button to maintain a clear user experience.



The screenshot displays a "Report summary for Kerry Marteez" in the KnowledgeSmart interface. It includes a "Show all detail" link. The report details are as follows:

Completed on	Duration (hh:mm:ss)	Score	Logins
27 Jul 2023	00:02:38	58%	1

Question	Duration	Score	Details
1 IW_Bridges_Quantities	00:00:45	100	⊙
2 IW_Bridges_Girders	00:00:33	100	⊙

- **Browser > Assignments > Assessments > Assessment Cards in Assignments Carousel**

- We've enhanced the **Assignments carousel** on the user's homepage to include assessment cards, ensuring seamless integration with the **Currently Assigned** page in Peak.

- **Assessment Cards Added:**

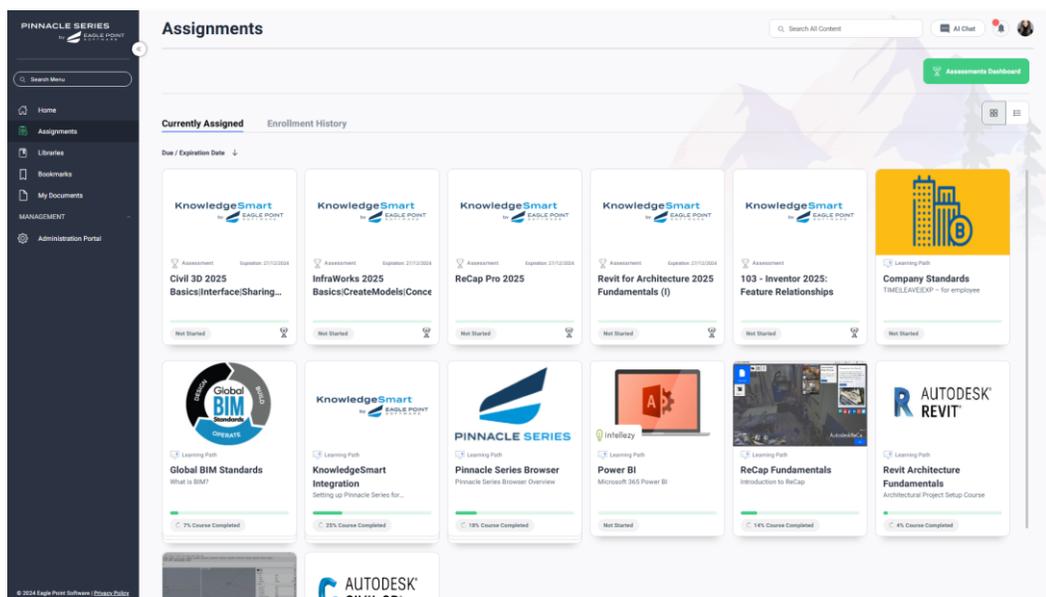
- Assessments from **Assignments > Currently Assigned (tile view)** now appear in the homepage Assignments carousel.
- Cards retain their status (e.g., **Not Started, In Progress**) and the associated indicator line, matching their design in the **Currently Assigned** page.

- **Dynamic Updates:**

- Status changes (e.g., from **Not Started** to **In Progress**) are immediately reflected in the Assignments carousel.
- Completed assessments are automatically removed from the carousel.

- **Kebab Options Updated:**

- Kebab options reflect the assessment's status:
 - ✓ **Start** for **Not Started** assessments
 - ✓ **Resume** for **In Progress** assessments



✓ Repairs – Pinnacle Admin Browser (Peak Experience)

Content Management and Libraries

Issue	Impact & Resolution
Difficulty Defaulting to 'Beginner' in New Courses	Courses saved without a selected difficulty automatically set to "Beginner." Resolved by setting the default to "None" when no difficulty is chosen.
Search Bar Randomly Removes Spaces in Content Folders	Spaces were being removed while typing multiple words in the search bar. Resolved by ensuring spaces are retained in search queries.
Cannot Create New Document/Quiz Without Available Templates	Without templates, the "Save" button wouldn't activate when creating new content. Resolved by activating the "Save" button once a title is added, regardless of templates.

Assignments

Issue	Impact & Resolution
Unresponsive "Create New Auto-Assignment" Button	Users couldn't create new auto-assignments due to an unresponsive button. Resolved by restoring button functionality to launch assignment creation.
Duplicated Content in Assignment Modal	Content duplicated each time the "Add Assessment" modal was reopened without refreshing. Resolved by removing duplicate entries on each modal launch.
"Add Users to Assignment" Modal Timeout	Large user lists caused the modal to time out without loading. Resolved by optimizing the modal to handle large user lists.
Missing Resent Assessment Emails	Users were not receiving emails from the "Resend Assessment Invitation" modal. Resolved by ensuring email delivery when assessment invites are resent.
Assignments Not Accessible Without KnowledgeSmart Integration	Assignments were inaccessible for tenants not integrated with KnowledgeSmart. Resolved by allowing assignment access regardless of integration status.

✓ Repairs – Pinnacle Management Utility (Usage Reports)

Issue	Impact & Resolution
Reporting Data Stopping at 9/20/24	Usage reports for "Resource Access" and "Most Accessed Content" were not updating past September 20, 2024. Resolved by enabling reports to display recent data.
Only Logins Marked as 'Activity' in Unique Active Users Report	Reports only counted logins as activity, missing other user actions. Resolved by including other activities as valid engagement metrics.