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EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

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ENHANCEMENTS AND REPAIRS

Pinnacle Series

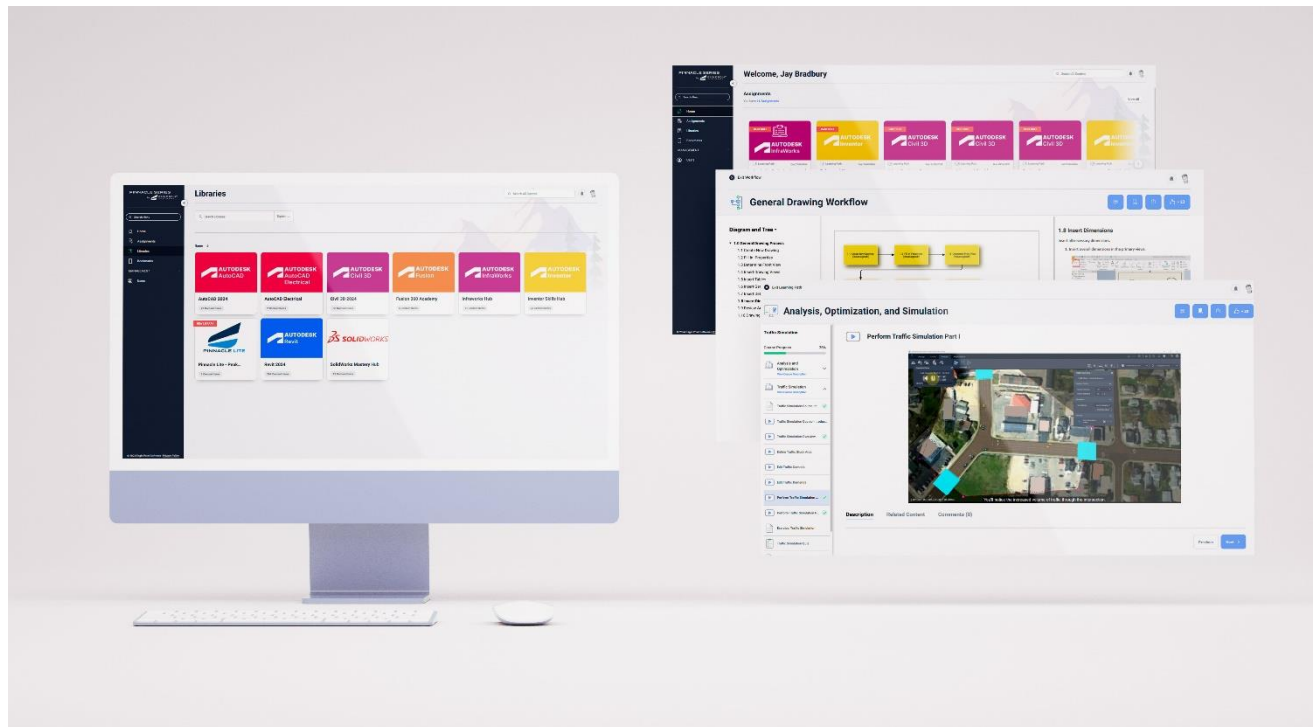
Peak Experience



The Peak Experience for Pinnacle Lite: This foundational release features a sleek new interface, streamlined infrastructure, and enhanced scalability. Designed to simplify future development, speed up market responsiveness, and support frictionless growth, it sets up users and partners for long-term success in the AEC and manufacturing industries.

Enhancements

- ✓ **Peak Experience for Pinnacle Lite Customers:** We are excited to announce the launch of the Peak Experience for our Pinnacle Lite customers. This new experience is designed to provide a more intuitive and efficient user interface, helping our Pinnacle Lite customers navigate and utilize our platform more effectively. The Peak Experience includes a new learning path containing a course with ten videos.



- [Pathway to Pinnacle Lite Proficiency: A Video Series \(Peak Experience\)](#)



- **Welcome to Pinnacle Lite**
 - **Enrolling in Courses**
 - **Navigating Videos**
 - **Navigating Workflows**
 - **Content Interaction and Feedback**
 - **Managing Bookmarks**
 - **Enrollment History**
 - **Personalize Your User Profile**
 - **Installing the User Tools**
- There is also a standalone video about managing users - [Adding and Managing Users \(Peak Experience Pinnacle Lite\)](#)
 - ✓ This rollout marks a significant step in our ongoing efforts to enhance the user experience across all product tiers. The decision to launch with Pinnacle Lite first for the Peak experience allows us to address any potential issues in a more controlled environment and apply those learnings to the full version. This agile approach enables us to roll out updates and improvements continuously, ensuring a robust and polished final product for our full-version customers.

✓ **Progress on Peak Experience for Full Version Customers:**

- Our development team has been working tirelessly behind the scenes to ensure these features meet the highest quality and performance standards when we roll them out. We have been actively addressing various bugs and improving platform stability and performance. Although not all fixes are yet customer-facing, they represent crucial backend improvements that will contribute to a smoother and more reliable user experience once the Peak Experience goes live for all customers.
- Here are some of the critical areas where significant progress has been made:
 - **Enhanced User Interface:** The team has meticulously designed a seamless and intuitive interface that enhances usability and provides a more engaging user experience.
 - **Advanced Content Management:** Our content management tools have improved significantly, allowing for more straightforward navigation and efficient content interactions.
 - **Performance Optimization:** The development team has focused on optimizing performance to ensure faster load times and a smoother experience, even with complex data sets and high user traffic.
 - **Robust Testing:** Our commitment to quality means extensive testing of all new features to identify and resolve any issues before release. This rigorous process ensures a stable and reliable platform.
 - **User Feedback Integration:** We are incorporating feedback from our Lite customers to refine and perfect the Peak Experience. This iterative process ensures we address real user needs and deliver a product that exceeds expectations.

 Repairs > API✓ **SQL Injection Vulnerability Fix for UserToken Endpoint**○ **Issue**

- The UserToken endpoint, related to user provisioning, was found to be vulnerable to SQL injection attacks. This was identified through a test that manipulated the password field to introduce a delay, revealing the susceptibility.

○ **Impact on Users:**

- **Security Risk:** The vulnerability could allow attackers to execute arbitrary SQL commands, potentially leading to unauthorized access to user data, data corruption, or system disruptions.
- **Service Reliability:** Exploiting this vulnerability could result in increased response times and potential downtime, negatively impacting user experience and trust in the system.

○ **Fix**

- The vulnerability was addressed by implementing robust input validation and sanitization mechanisms on the UserToken endpoint. This ensures that malicious inputs are properly handled, preventing SQL injection attacks.

○ **Resolution Steps**

- **Input Validation:** Enhanced validation checks were added to the UserToken endpoint to ensure all inputs are safe.
- **Sanitization:** Applied thorough sanitization processes to cleanse input data, mitigating the risk of SQL injection.
- These measures have fortified the endpoint against SQL injection attacks, ensuring improved security and reliability in the user provisioning process. As a result, users can expect a more secure and stable service, with reduced risk of unauthorized data access or service interruptions.

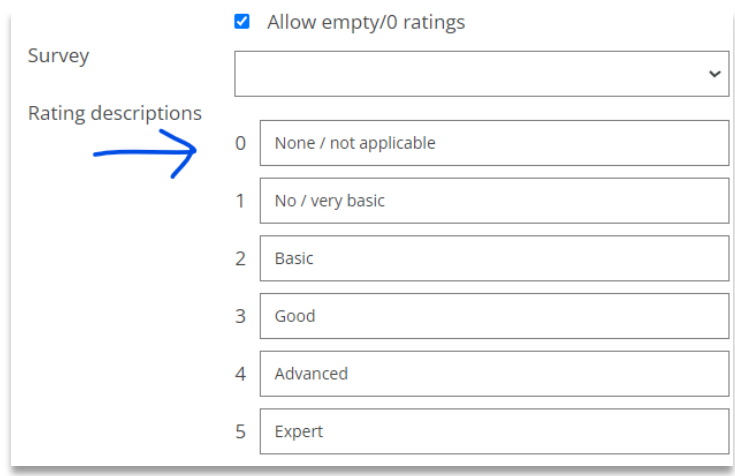
KnowledgeSmart

KnowledgeSmart

KnowledgeSmart Enhancements

✓ Skills Audit Platform > Addition of 'Zero' Rated Skill Ratings

- We added the ability to include a 'zero' skills rating field in Skills audits.
- There is a new UI options setting called, 'Allow empty/0 ratings.' Selecting this setting displays the new rating field.



Survey

Rating descriptions

Allow empty/0 ratings

0 None / not applicable

1 No / very basic

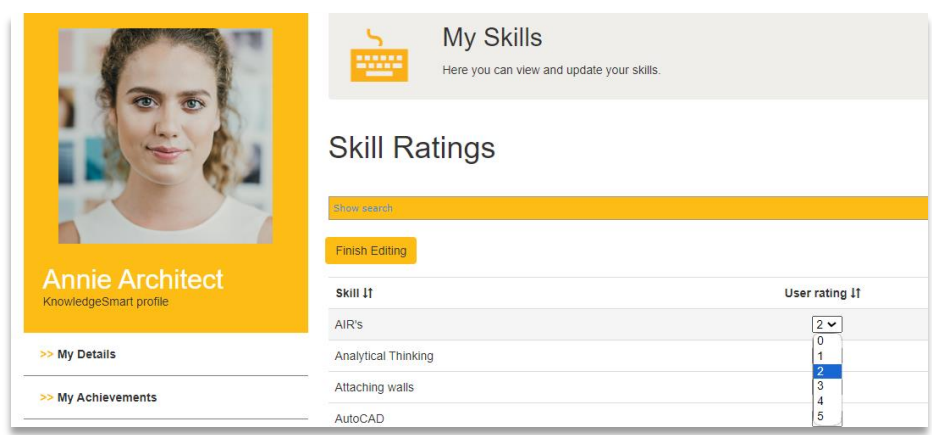
2 Basic

3 Good

4 Advanced

5 Expert

- Users can edit their skills ratings and now assign a 'zero' value.



My Skills
Here you can view and update your skills.

Skill Ratings

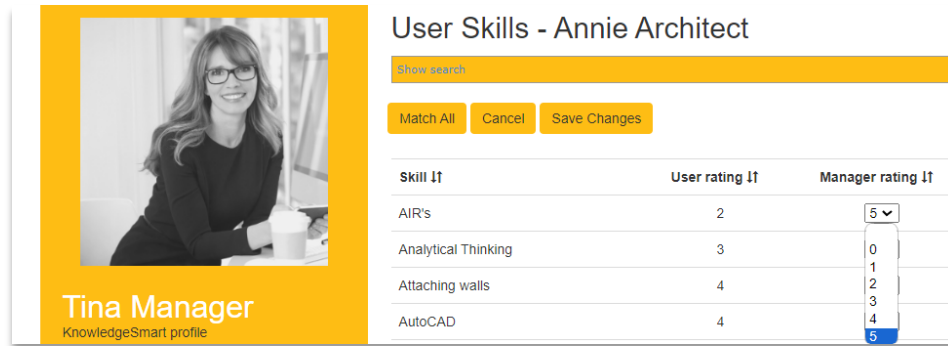
Show search

Finish Editing

Skill IT	User rating IT
AIR's	2
Analytical Thinking	1
Attaching walls	2
AutoCAD	3

[>> My Details](#)
[>> My Achievements](#)

- o Managers can edit their teams' skills ratings and now assign a 'zero' value.

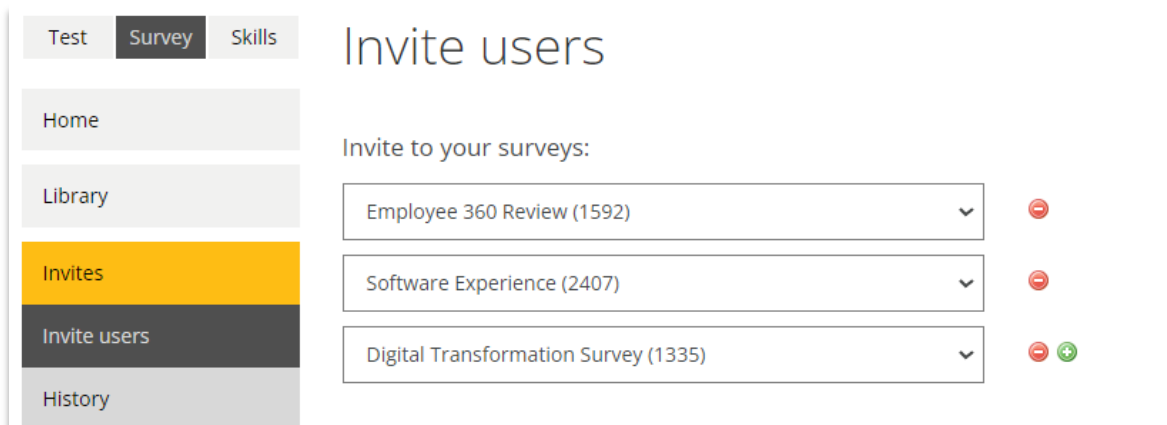


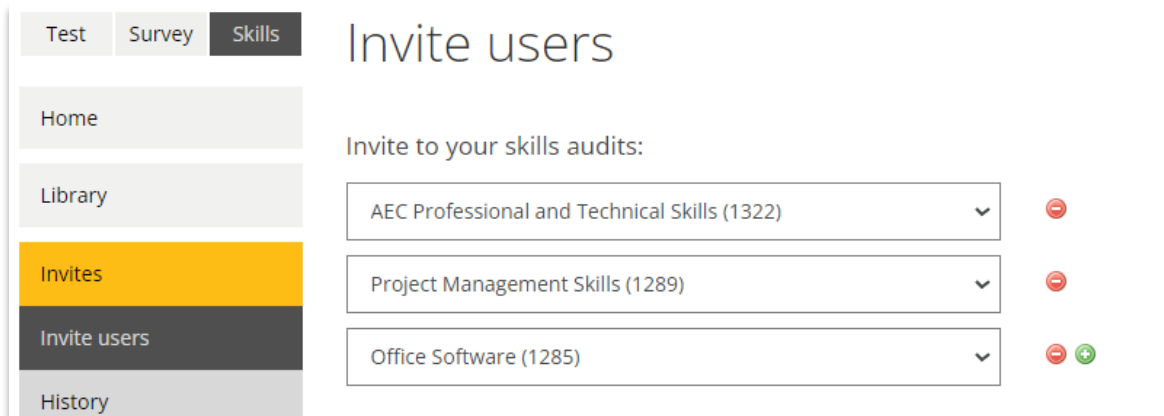
Skill IT	User rating IT	Manager rating IT
AIR's	2	5
Analytical Thinking	3	0
Attaching walls	4	1
AutoCAD	4	2
		3
		4
		5

- o **Advantages:**

- **Accurate Assessment:** Training managers can now more accurately assess skill gaps by including 'zero' ratings, indicating a complete lack of skill in a particular area.
- **Detailed Insights:** The ability to rate a skill as zero provides more granular data, allowing for a better understanding of training needs and priorities.
- **Flexibility:** The 'Allow empty/0 ratings' setting offers flexibility in conducting skills audits, accommodating different assessment requirements.
- **Improved Training Plans:** With more precise skills data, training managers can design targeted training programs that address specific deficiencies, leading to more effective skill development.

- ✓ **Skills Audit and General Survey Platform > Send invites to multiple general surveys and skills audits simultaneously.**





○ **Advantages:**

- **Efficiency:** Training managers can save time by sending out multiple survey and skills audit invitations at once, rather than individually.
- **Comprehensive Data Collection:** This feature allows for broader and more efficient data gathering, providing a more comprehensive view of the team's skills and training needs.
- **Improved Planning:** With quicker data collection, training managers can analyze skills gaps and survey results faster, enabling more timely and informed decision-making regarding training programs and development initiatives.
- **User-Friendly:** Simplifies the process of managing surveys and audits, reducing administrative burden and allowing managers to focus on more strategic tasks.