

APRIL
2024



EAGLE POINT
SOFTWARE

Monthly Release Notes

Your Monthly Guide to
What's New and
Improved!

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Support Team**

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ENHANCEMENTS AND REPAIRS

Pinnacle Series

Browser



System access occurs through the browser, and admin browser via your internet browser, with permissions contingent on the user's platform access level.

Repair

✓ **Course Certificate Repair**

- **Issue Description:** When uploading certificates, users encountered issues with the "preview" function. This malfunction caused the Management Unit (MU) to either freeze, necessitating a shutdown to resolve or display the certificate with incorrect formatting during the preview. Despite these preview discrepancies, the certificates are displayed correctly once downloaded from the Learning Center.



- **Resolution:** We identified the root cause as an improper setting of flags affecting the loading and download functionalities. A reset of these flags has been implemented to ensure the correct operation of certificate previews and downloads. Users can now expect a seamless preview experience as per the below screenshot, with accurate formatting displayed before downloading the certificates.



Enhancement

- ✓ **We've introduced the Montserrat font to our platform.**
 - While implemented to match a specific client's corporate branding, its versatility, and modern design make it a valuable addition for broader applicability across our customer base.
 - Available within the Branding & Themes> Theme Editor area



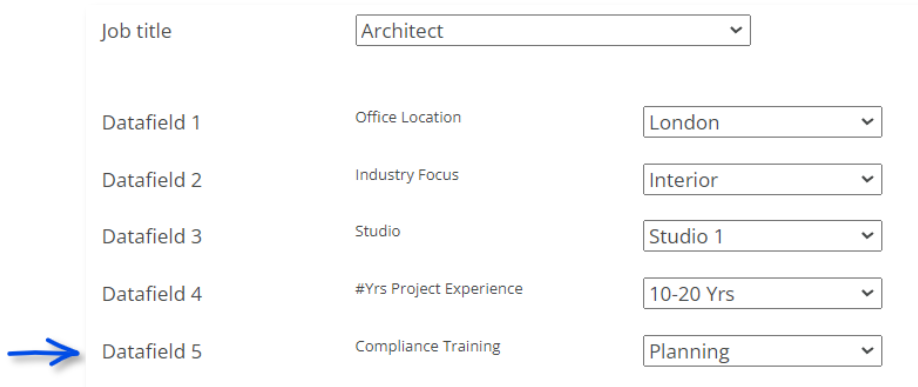
KnowledgeSmart


KnowledgeSmart

KnowledgeSmart Repair

✓ User Settings > Data Fields

- We fixed an issue with User Datafield 5, which was not retaining updates after the save function was selected.



Job title	Architect	▼
Datafield 1	Office Location	London ▼
Datafield 2	Industry Focus	Interior ▼
Datafield 3	Studio	Studio 1 ▼
Datafield 4	#Yrs Project Experience	10-20 Yrs ▼
 Datafield 5	Compliance Training	Planning ▼