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**EAGLE POINT**  
SOFTWARE

# Monthly Release Notes

Your Monthly Guide to  
What's New and  
Improved!

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# ENHANCEMENTS AND REPAIRS

## Pinnacle Series

### Admin Browser

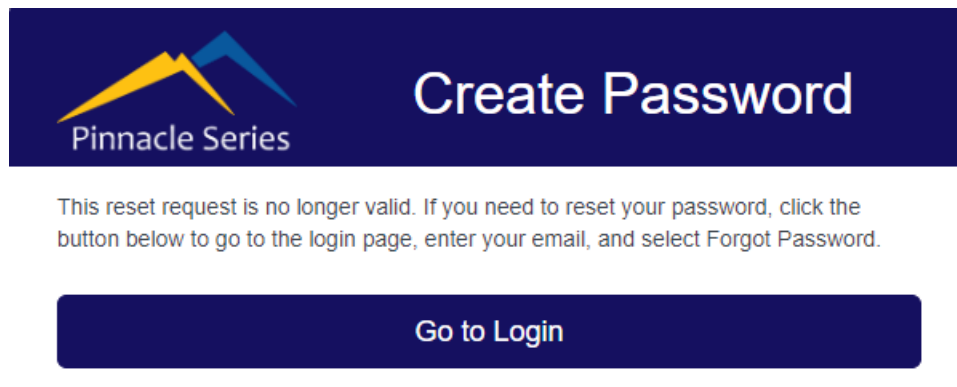


The Pinnacle Series admin browser is a web-based interface designed for administrators to manage and oversee the various aspects of an organization's tenant. This tool provides a centralized hub for administrators to perform key tasks related to Pinnacle Series.

## Repairs

### ✓ Password Logic

- **Observed behavior**
  - We identified that validated password reset requests could be re-used on a repeat basis.
- **Repair**
  - We updated the password logic to use time-sensitive one-time use tokens for password resets and avoid auto-generating passwords for users.
  - We added the below 'Create Password Fail Message'



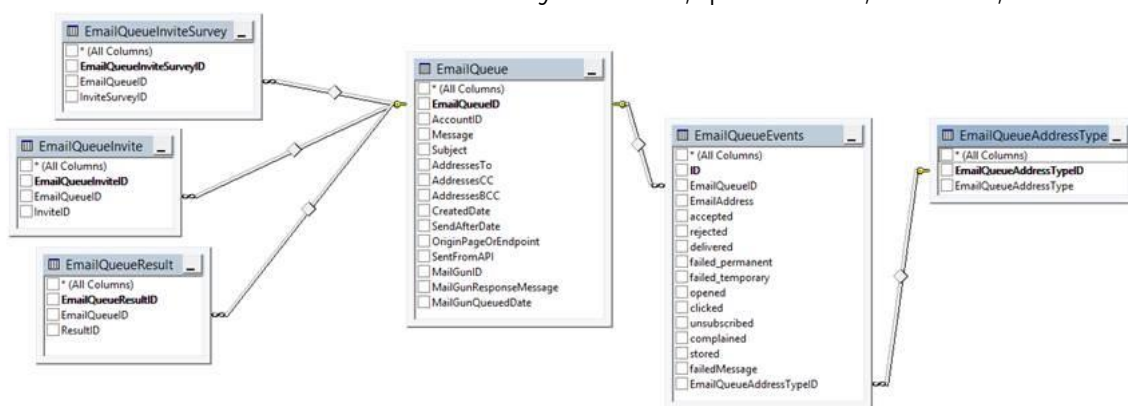
# KnowledgeSmart

## KnowledgeSmart

### KnowledgeSmart Enhancements:

#### ✓ Invite Management

- We improved tracking for KS invite mails by switching to the Rackspace 'MailGun' API service, replacing our previous process (which used SMTP).
- This allows for greater transparency for email status, for example, whether an invite mail was successfully delivered, quarantined, bounced, and so on.



#### ✓ Teams Enhancement

- We updated the Teams area to more clearly show when a Manager (who is assigned to a Team) subsequently 'loses' their Manager status.

