PLATFORM **PERMISSIONS**

A user's permissions can be granted at an individual level (from their user profile) or from their membership in a user group.

MU = Management Utility

INHERIT PERMISSIONS

User will inherit permissions included in the user group that the user has been included in.

ADMINISTER USERS (ADMIN BROWSER OR MU)

Ability to manage and organize users in Pinnacle Series | MU Administrator Utility or Admin Browser

Additional abilities:
- Add and Manage Platform Users (Manual and/or Active Directory Sync)
- Enable Single Sign-on
- Assign Users to Groups
- Assign Platform Permissions
- Enable/Disable Email Notifications
- Allow visibility of Software Downloads (Management Utility and User Tools)

MANAGE CONTENT (MU)

Ability to author and manage your organization's custom content.
As a Content Manager you have access to the MU Manage Content tile and all of tools therein, including:
- Create and manage Custom Content.
- Assign Products and Versions to Custom Content
- Manage Asset Libraries
- Set Visibility for Public and Custom Content
- Customize Content Templates
- Customize Company Certificate
- View Content Suggestions
- View Content Changes

MANAGE PORTAL BRANDING AND CUSTOMIZATION (BROWSER)

- Ability to access Branding & Customization area of platform within the browser.
- Ability to customize platform's logo, colors, and theme.
- Ability to alter the platform's layout.

REPORTING (MU)

Ability to view usage reports across the entire platform. Usage Reports are accessed from View Reports in the MU, and include the following reports:
- Unique User Sign-ins
- Unique Active Users
- Resources Accessed/Used
- Top Searches
- Most Accessed Content
- Top Content Contributors
- Custom Content Added
- Registered Users

VIEW SENSITIVE INFORMATION (ADMIN BROWSER)

- Ability to view user or group attributes that have been marked as Sensitive data within the admin browser

ASSIGNMENT ADMINISTRATOR (MU AND ADMIN BROWSER)

- Ability to assign learning paths, courses, and assessments.
- Ability to view Learning Reports
- Ability to create Auto-Enrollments.
- Ability to set up the external learning tracking area.
- Ability to see all external learning records – all users.
- Ability to approve/deny external learning for all users.

ASSIGNOR (ADMIN BROWSER)

- Ability to access the external learning tracking area within the admin browser.
- User with Assignor permission will only see the external learning records of users that they are the manager of or are part of the group or child group that they are the owner of.
- Ability to approve/deny external learning for they are the manager of or are part of the group or child group that they are the owner of.

ADMINISTER WORKGROUPS (BROWSER)

- Ability for user to access all Work Groups created (including archived) in Work Center regardless of Work Group membership.
- Ability to restore archived Work Groups.

CREATE WORKGROUPS (BROWSER)

- Ability for user to create a Work Group within the Work Center area.

INVITE EXTERNAL USERS INTO WORK GROUPS (BROWSER)

- Ability for user to invite external users into a Work Group(s).
- Members of Work Groups who have this permission will have the option to Invite External Members to the Work Group, regardless of the members Group Role.

TECHNICAL SUPPORT DISABLED (BROWSER)

- This permission restricts users from using Eagle Point Software support.
- Users with this permission enabled will not be able to use the Support button in the Web Portal to access Eagle Point Software's technical support team.