

2023

Monthly Release Notes

- July

Prepared by
Eagle Point Customer Support Team

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The logo for Eagle Point Software, featuring a white stylized mountain peak or 'A' shape above the text.

Eagle Point
Software

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ENHANCEMENTS AND REPAIRS

Pinnacle Series

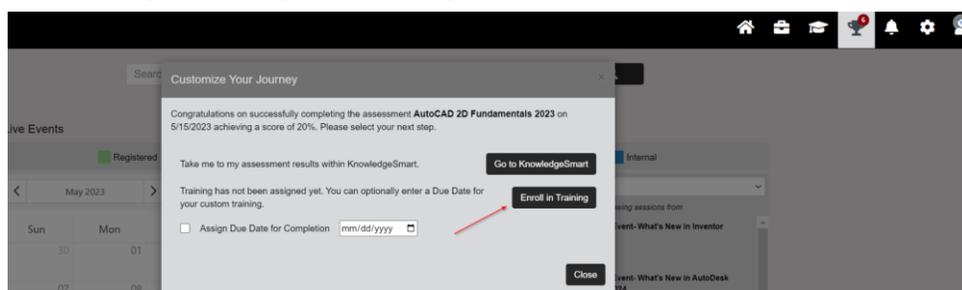
Browser Admin



The Administration Portal for Pinnacle Series provides a user interface for administrators or users with elevated permissions to manage and control various aspects of Pinnacle Series. Administrators can perform administrative tasks, configure settings and integrations and access tools and features that are not available to regular users.

Repairs:

- ✓ **Browser > Self Enrollment KS Assessment > Enroll in training button is not assigning any courses.**
 - When self-enrolling in a KnowledgeSmart assessment via a Learning Path, then attempting to self-enroll in the training afterward via the trophy icon on the home screen, no learning was assigned. The loading button was spinning for a few seconds after selecting the 'Enroll in Training' button, but nothing was assigned. This logic has now been tidied up.



- ✓ **AD Sync log cleanup**
 - Added auto process for AD Sync log cleanup where log_date is older than 90 days from the current date.
 - An automated process that will run behind the scenes to help keep Azure Sync Log files cleaned up. We will be deleting records that are older than 90 days. This new process will run every 12 hours as part of the application and will check for records that qualify and will remove the database records and will remove the Azure blob storage record.

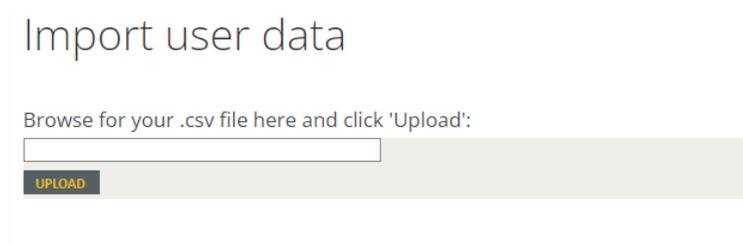
KnowledgeSmart

KnowledgeSmart

KnowledgeSmart Enhancements

✓ New Batch Upload Tool for Legacy Skills Data

- We added a new batch upload tool, which enables customers to capture legacy user skills and manager skills ratings. So, if a firm has previously sent a skills survey to their team, and has access to the survey content and results data, they can now easily upload it into their KS admin dashboard, for detailed results analysis alongside existing KS data.
- There are 3 steps to the new process:
 1. First, utilize the user upload tool to add the relevant users to their KS admin portal.

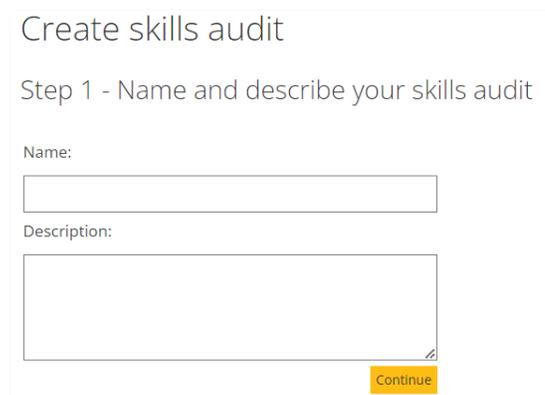


Import user data

Browse for your .csv file here and click 'Upload':

UPLOAD

2. Next, use the skills batch edit tool to upload legacy skills survey questions. Create new skills modules, as appropriate, and, finally, create a new skills audit survey.



Create skills audit

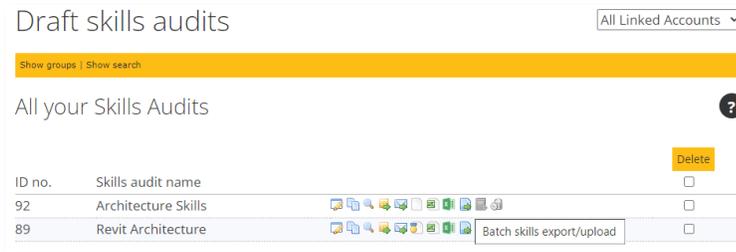
Step 1 - Name and describe your skills audit

Name:

Description:

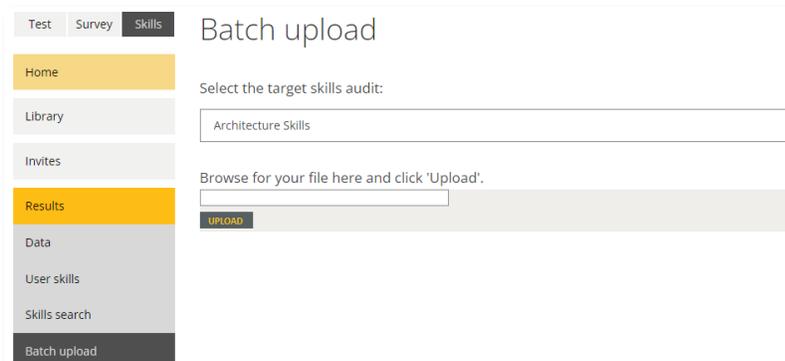
Continue

3. Last, use the 'Batch skills export/upload' template to capture your legacy skills ratings data.



SkillsAuditName	QuestionID	QuestionName	ShortDesc	QuestionT	TrainingTa	CategoryT	UserName	UserFirstN	UserLastN	UserJobTit	UserStatus	UserDataF	AccountNam	IsManager	UserRating	anagerRating
Revit Architecture	124085	RAC-Copy/Monit Copy/Mon As part of	Copy/Mon Revit Archi	TomCruise	Tom	Cruise				Employee	Bath	Skills matrix	True		4	4
Revit Architecture	124085	RAC-Copy/Monit Copy/Mon As part of	Copy/Mon Revit Archi	MatrixTwc	Matrix	Two				Employee	Bath	Skills matrix	False		3	4
Revit Architecture	124085	RAC-Copy/Monit Copy/Mon As part of	Copy/Mon Revit Archi	JohannBac	Johann	Bach				VP-Level R	Employee	Skills matrix	True		4	3
Revit Architecture	124085	RAC-Copy/Monit Copy/Mon As part of	Copy/Mon Revit Archi	RoryVance	Rory	Vance				Employee	Bath	Skills matrix	True		3	4
Revit Architecture	124085	RAC-Copy/Monit Copy/Mon As part of	Copy/Mon Revit Archi	PabloPicas	Pablo	Picasso				Project M	Employee	Skills matrix	False		2	2
Revit Architecture	124086	RAC-Worksharin	Workshari You have	Workshari	Revit Archi	TomCruise	Tom			Employee	Bath	Skills matrix	True		3	3

4. Go to the Skills > Results > Batch upload page and browse for your skills ratings file. Use the 'Upload' tool to import your legacy skills data.

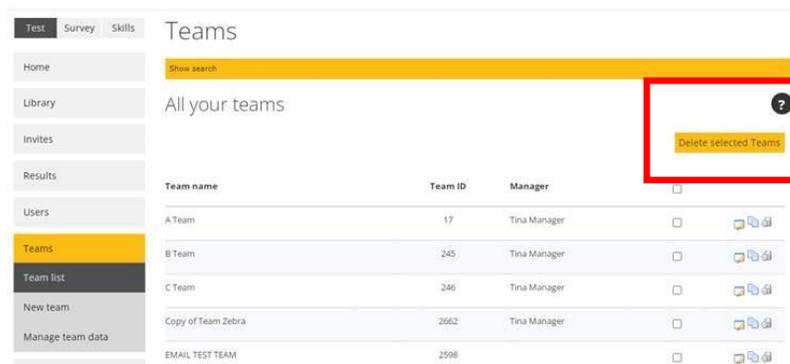


- Your skills data will display in the Skills > Results area of your admin dashboard.



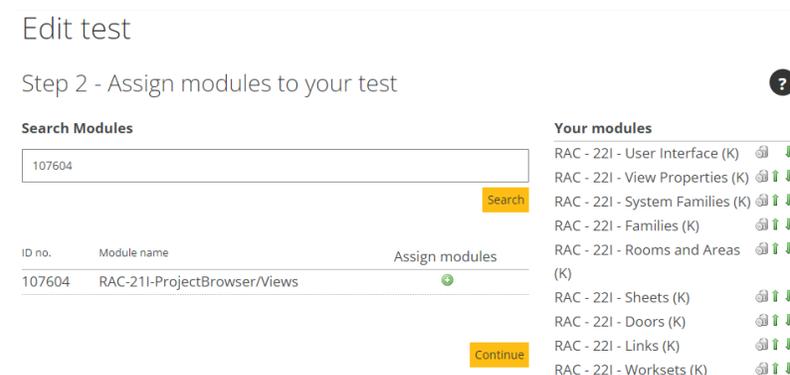
Skill	User rating	Manager rating	Difference	Average
Attaching walls	2	3	1	2.5
Building pads	2	3	1	2.5
Ceilings	2	3	1	2.5
Changing element type	2	3	1	2.5
Checking families	2	3	1	2.5
Color schemes	2	3	1	2.5
Compound walls	2	3	1	2.5
Copy/Monitor	2	3	1	2.5

- ✓ We added a new bulk delete option for the KS Teams page



Team name	Team ID	Manager		
A Team	17	Tina Manager	<input type="checkbox"/>	  
B Team	245	Tina Manager	<input type="checkbox"/>	  
C Team	246	Tina Manager	<input type="checkbox"/>	  
Copy of Team Zebra	2562	Tina Manager	<input type="checkbox"/>	  
EMAIL TEST TEAM	2598		<input type="checkbox"/>	  

- ✓ We updated the search logic on Edit test step 2 (Assign modules to your test) to include module ID.



Search Modules

107604 Search

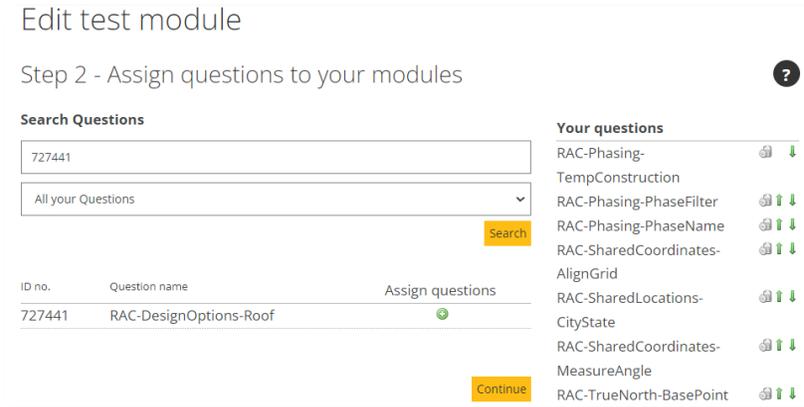
ID no.	Module name	Assign modules
107604	RAC-211-ProjectBrowser/Views	<input checked="" type="checkbox"/>

Continue

Your modules

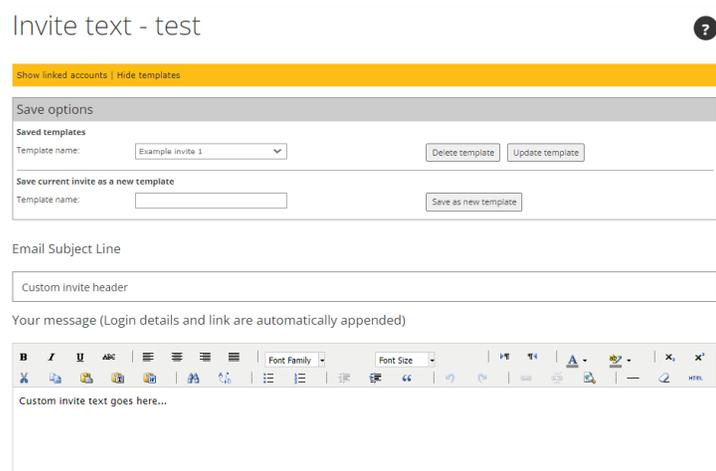
- RAC - 221 - User Interface (K)   
- RAC - 221 - View Properties (K)   
- RAC - 221 - System Families (K)   
- RAC - 221 - Families (K)   
- RAC - 221 - Rooms and Areas (K)   
- RAC - 221 - Sheets (K)   
- RAC - 221 - Doors (K)   
- RAC - 221 - Links (K)   
- RAC - 221 - Worksets (K)   

- ✓ **We updated the search logic on Edit test module Step 2 (Assign questions to your module) to include question ID.**



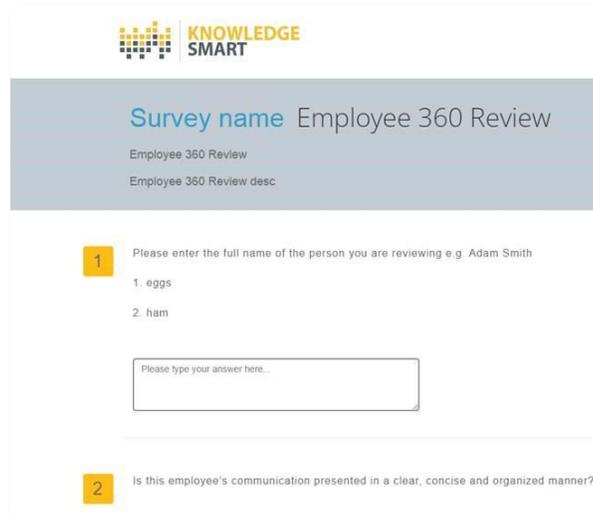
- ✓ **We have made the following changes to the logic on the KS custom test invite templates page:**

- Removed the 'Load template' button – template now loads automatically when the dropdown is changed.
- Removed the 'Reset page view' and added an 'Undo' button at the bottom to simplify the existing process.
- Added an 'Update template' button at the top – this allows admins to edit existing templates (once selected) and save changes.
- Updated text to clarify 'Save as new template'.



✓ **We updated the general survey UI and skills audit UI to improve spacing and layout of question text, including:**

- Numbers in boxes
- Line breaks preserved from the original question text
- Horizontal line between questions.



✓ **We published a new master Benchmark data report for our 'BIG 5' library titles:**

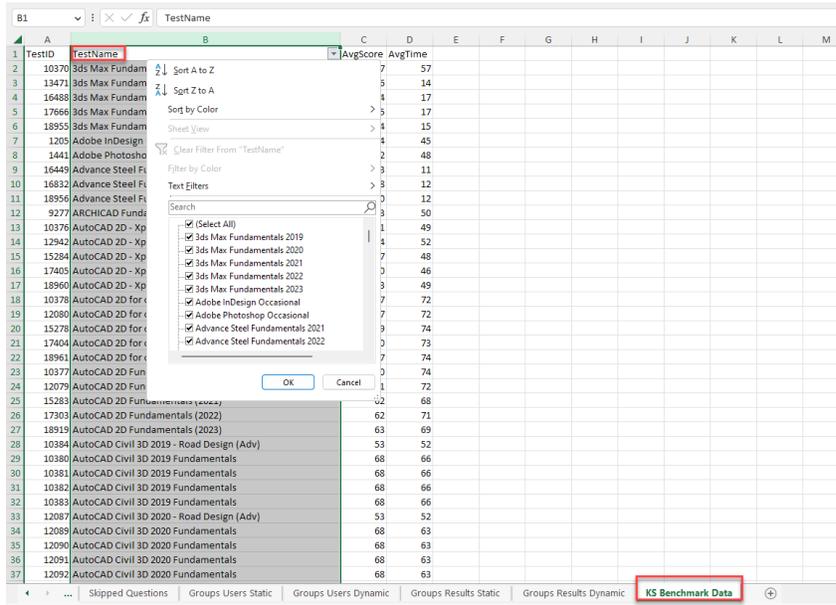
- AutoCAD
- Civil 3D
- Revit Architecture
- Revit MEP
- Revit Structure

REVIT ARCHITECTURE FUNDAMENTALS

VARIANCES IN OUR OVERALL BENCHMARK DATA



- ✓ The Global Benchmark table within the KnowledgeSmart Test Consolidated Data Export has been enhanced with a wider range of test names and now reflects a range of scores and elapsed times from 2019-2023.



TestID	TestName	AvgScore	AvgTime
10370	3ds Max Fundam	7	57
13471	3ds Max Fundam	5	14
15468	3ds Max Fundam	4	17
17666	3ds Max Fundam	5	17
18955	3ds Max Fundam	4	15
1205	Adobe InDesign	4	45
1441	Adobe Photosho	2	48
16449	Advance Steel F	3	11
16832	Advance Steel F	3	12
18956	Advance Steel F	3	12
9277	ARCHICAD Fund	3	50
10376	AutoCAD 2D - Xp	1	49
12942	AutoCAD 2D - Xp	1	52
15284	AutoCAD 2D - Xp	7	48
17405	AutoCAD 2D - Xp	3	46
18960	AutoCAD 2D - Xp	3	49
10378	AutoCAD 2D for	7	72
12080	AutoCAD 2D for	7	72
15278	AutoCAD 2D for	9	74
17404	AutoCAD 2D for	3	73
18961	AutoCAD 2D for	7	74
10377	AutoCAD 2D Fun	3	74
12079	AutoCAD 2D Fun	1	72
15283	AutoCAD 2D Fundamentals (2022)	62	68
17383	AutoCAD 2D Fundamentals (2022)	62	71
18919	AutoCAD 2D Fundamentals (2023)	63	69
10384	AutoCAD Civil 3D 2019 - Road Design (Adv)	53	52
10380	AutoCAD Civil 3D 2019 Fundamentals	68	66
10381	AutoCAD Civil 3D 2019 Fundamentals	68	66
10382	AutoCAD Civil 3D 2019 Fundamentals	68	66
10383	AutoCAD Civil 3D 2019 Fundamentals	68	66
12087	AutoCAD Civil 3D 2020 - Road Design (Adv)	53	52
12089	AutoCAD Civil 3D 2020 Fundamentals	68	63
12090	AutoCAD Civil 3D 2020 Fundamentals	68	63
12091	AutoCAD Civil 3D 2020 Fundamentals	68	63
12092	AutoCAD Civil 3D 2020 Fundamentals	68	63