

2023

Monthly Release Notes

- June

Prepared by
Eagle Point Customer Support Team

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The logo for Eagle Point Software, featuring a white stylized mountain peak or roofline shape above the company name.

Eagle Point
Software

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ENHANCEMENTS AND REPAIRS

Pinnacle Series

Browser Admin and Management Utility

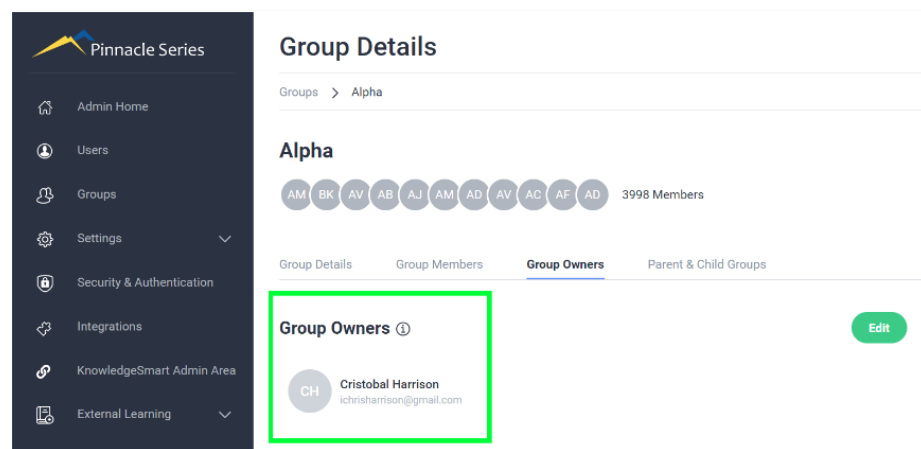


The Administration Portal for Pinnacle Series allows your administrators to manage users and groups through a browser portal.

The Pinnacle Series Management utility is a Desktop Application that is required for Pinnacle Series Administrators and Managers to set up, configure, and maintain the Pinnacle Series Platform.

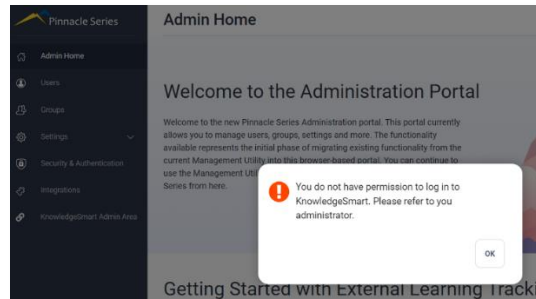
Repairs:

- ✓ **Filter button not responsive when trying to add an Owner to a group**
 - When trying to add an owner to a group, the Filter button on the "Add Owners to Group" window was clickable, but unresponsive. This was isolated to the "Add Owners to Group" window, as it worked fine when trying to add Group Members.



✓ **KnowledgeSmart Admin Area Button > Typo in permission error**

- When selecting the 'KnowledgeSmart Admin Area' button in the admin portal, if the user does not have access, it will prompt an error stating "You do not have permission to log in to KnowledgeSmart. Please refer to you administrator". This message has now been updated.



 **Enhancement**

✓ **Request to add option to output Automatic Azure AD Sync Log File for Customers**

- A new endpoint was developed to make it easier for customers to review AD Sync files. A new endpoint was developed to make it easier to review the AD Sync log files. This new endpoint is under the "UserSynchronization" section with the title of "GetADSyncLogData". The API needs the Authorization token that is received from the /api/v2/authorization endpoint.
- **Permission Required:** Administrator permissions.
The endpoint uses parameters to limit the AD Sync logs that are returned. The first parameter is "logType" and the valid values for this parameter are: All, Add, Full and Modify. It will default to "All" if a valid value isn't sent. All will return every qualifying log regardless of the log type. Full will return all full logs from the automatic AD Sync process. The "Add" or "Modify" log types will return all logs based on the type selected from the manual AD Sync process.
- A date range can also be used to narrow down the logs that are returned. The user can enter a date range, otherwise the endpoint will default to a 30-day date range based on the current date. When a date range is entered, both the from and to dates are required and it must be a valid date range.
- The new endpoint was used to build a new application in the Admin Portal to be able to view the logs there.

External Learning Tracking



This functionality helps your organization expand the value you achieve from Pinnacle Series by offering you the opportunity to track learning completed outside of Pinnacle Series.

- Webinars, trade-show master classes, compliance training – track alongside your e-learning.

Enhancement:

- ✓ **We updated the External Learning Tracker export logic so that groups are now included in the export.**
 - Included Group(s) in the file export when there are 1 or more groups assigned.
 - If no assigned group, then the column will be empty.

KnowledgeSmart

KnowledgeSmart

KnowledgeSmart Enhancements

- We added a new summary panel for essay questions, making it easier for KS admins to review the question text whilst manually assigning marks.

KS username	First name	Last name	Email	Test name	Sent date	Expiry date	Status	<input type="checkbox"/>
RoryVance1	Rory	Vance	rory.vance@eaglepoint.com	Essay assessment (21427)	07 Jun 2023		Pending	<input type="checkbox"/>

Question Overview

RoryVance1 - Essay assessment (21427)

Name	Question Summary	Score
Edit Score Sample essay	This question requires a longer answer.	0

Total score: 0.0

Mark question

RoryVance1 - Essay assessment (21427)

Candidate's Answer:
This is a sample essay answer.

Score:

Comment:

Question details

Question Name:
Sample essay

Question ID:
734829

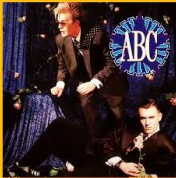
Question Summary:
This question requires a longer answer.

Question Text:
Please elaborate on your answer here.

[Back](#) [Update Score](#)

○ **We updated the 'My Surveys' area of KS user pages**

- Users can now more easily view open and completed surveys, including a new report showing submitted survey responses.



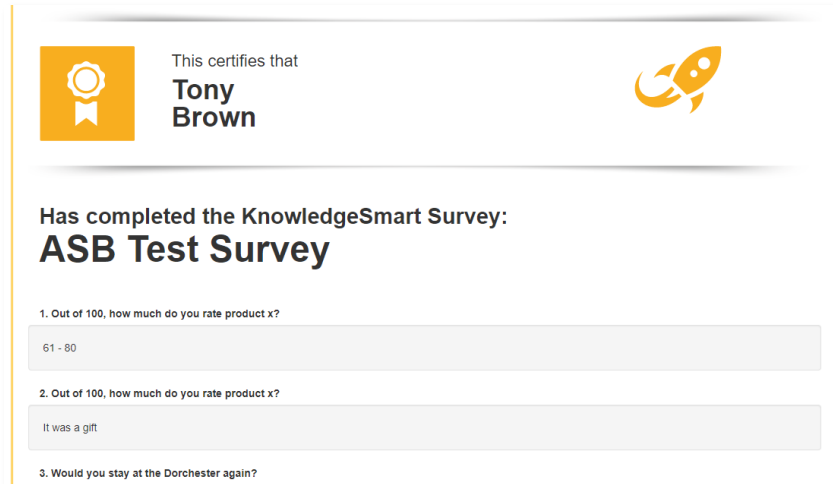
Tony Brown
KnowledgeSmart profile

- >> My Details
- >> My Achievements
- >> My Assessments
- >> My Assessment Scores
- >> My Exams
- >> My Skills
Skills Audit History
- >> My Surveys


My Surveys

Here you can manage your surveys.

Survey name	Sent date	Completion date	Status
ASB Test Survey (17)	26 Jan 2016		Sent
ASB Test Survey (17)	17 Oct 2017	17 Oct 2017	Completed
ASB Test Survey (17)	17 Oct 2017	17 Oct 2017	Completed



- **We added a new area on Manager pages called, 'Team Surveys'.**
- This allows Team managers to view completed surveys from team members, including a new report showing submitted survey responses.



Tony Brown
KnowledgeSmart profile

- >> My Details
- >> My Achievements
- >> My Assessments
- >> My Assessment Scores
- >> My Exams
- >> My Skills
Skills Audit History
- >> My Surveys
Team Surveys
- >> My Teams
Team Skills
Team Assessment Scores

>> Team Surveys

Last name ID	First name ID	Survey name ID	Sent date ID	Completion date ID	Status ID
Brown	Tony	ASB Test Survey (17)	26 Jan 2016		Sent
Brown	Tony	ASB Test Survey (17)	17 Oct 2017	17 Oct 2017	Completed
Brown	Tony	ASB Test Survey (17)	17 Oct 2017	17 Oct 2017	Completed
CD	B	Copy of Revvit Skills (39)	18 Jul 2020	18 Jul 2020	Completed
CD	B	Copy of Revvit Skills (39)	16 Jul 2020	16 Jul 2020	Completed
CD	B	Copy of Revvit Skills (39)	18 Jul 2020		Sent
DE	C	Copy of Revvit Skills (39)	16 Jul 2020	16 Jul 2020	Completed
CD	B	Copy of Revvit Skills (39)	29 Jul 2020		Sent
CD	B	Software Usage Survey (83)	29 Jul 2020		Sent
BC	A	Software Usage Survey (83)	31 Jul 2020		Sent
CD	B	Survey July 19 (82)	29 Jul 2020		Sent

- **We added a new field in the Skills summary popup on Manager pages.**
- This captures rating descriptions for each skill.

Henry	Cooper2	Spa	NAME: Spanish
Henry	Cooper2	Itali	QUESTION TEXT: How good are you at Spanish?
Henry	Cooper2	Mat	SHORT DESCRIPTION OF SKILL BEING RATED: Spanish skills
Henry	Cooper2	Eng	TYPE: Multiple choice (select one)
Henry	Cooper2	Frer	USED IN (MODULES): 21287 Language, 21417 Options Module
Henry	Cooper2	Spa	USED IN (SKILLS AUDITS): 129 Options Skills Audit 2, 130 Options Skills Audit 3, 131 Options Skills Audit 4
Henry	Cooper2	Itali	RATING DESCRIPTION: 1 - Very basic knowledge, 2 - Basic knowledge, 3 - Good knowledge, 4 - Advanced knowledge
Henry	Cooper2	Ger	AUTHOR: Skills Matrix (RoryVance)
Henry	Cooper2	Spa	CATEGORY TAGS: Spanish
Henry	Cooper2	Frer	