2023

# Monthly Release Notes

- April

Prepared by

Eagle Point Customer Support Team

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# ENHANCEMENTS AND REPAIRS

## Pinnacle Series

## Browser Admin

The Administration Portal for Pinnacle Series allows your administrators to manage users and groups through a browser portal.

### Repairs:

✓ **External Learning Tracking**

- **Admin Portal – When a user is deleted from the Users page their corresponding records are not removed from External Learning or Assignments.**
  - When a user is deleted from the Users page, any records that were tied to them should be removed from visibility from External Learning or Assignments (or anywhere else in the Admin Portal where a user's records may appear). Upon removing a user from Pinnacle, it now subsequently removes that user's EL records from visibility. If the user is added back into Pinnacle, their records are restored to visibility.
- **"Create Activity" button was remaining inactive when the user completed all required Attributes.**
  - When the user creates a new Activity and fills out all required Attributes, and the last attribute that the user has filled has a Minutes/Number(Whole/Decimal)/Percentage datatype then the "Create Activity" button stayed inactive. The repair ensures that when a user fills out all mandatory attributes the "Create Activity" button remains active independently from the last Attributes datatype.

✓ **User Administration – Groups Page**

- **Admin Portal - Ellipsis menu on the Groups page is cut off.**
  - Repair applied and now displaying as expected.

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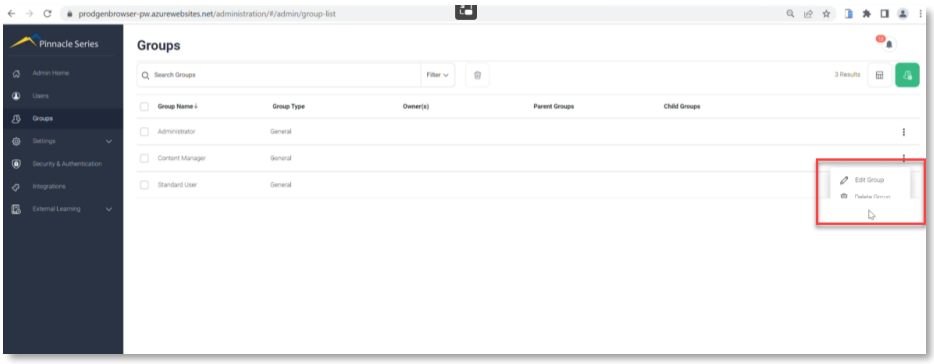


## Browser Portal

Pinnacle Series users log into the Browser Portal to access their assigned learning, explore additional learning content, collaborate in workgroups, search for the answers they need to stay productive and more.

### Repairs:

✓ Resolved slow sign-in time on loading homepage.
- When the user clicks 'Sign in', the login page looks non-responsive. It doesn't show it's loading or anything is happening, causing the user to click multiple times or refresh the page.

## KnowledgeSmart Integration

### KnowledgeSmart

#### Enhancements to Text Editors

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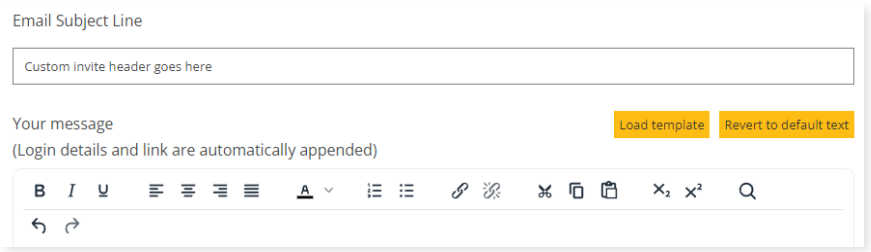
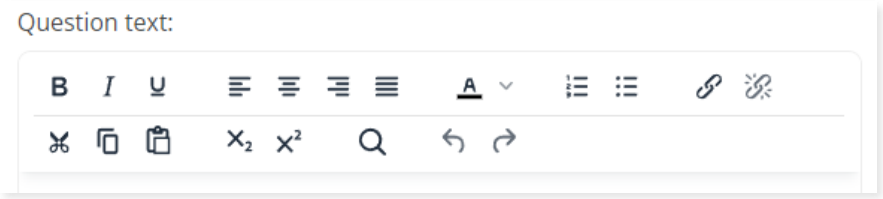
✓ We updated the WYSIWYG rich text editor on the Invites pages of the admin dashboard.




✓ We updated the WYSIWYG rich text editor on the Library > Draft content > Draft questions > Edit test question page.




## Enhancements to KnowledgeSmart System Mail

✓ We added a new option in Settings > System mail which allows Team Managers to be copied on different types of KS email updates. For example, Invites, Reminders, and Results emails.

- Select the relevant team(s) using the checkboxes in the 'Team name' column. The associated team manager will be cc'd on the emails selected using the checkboxes in the 'Manager emails' section.

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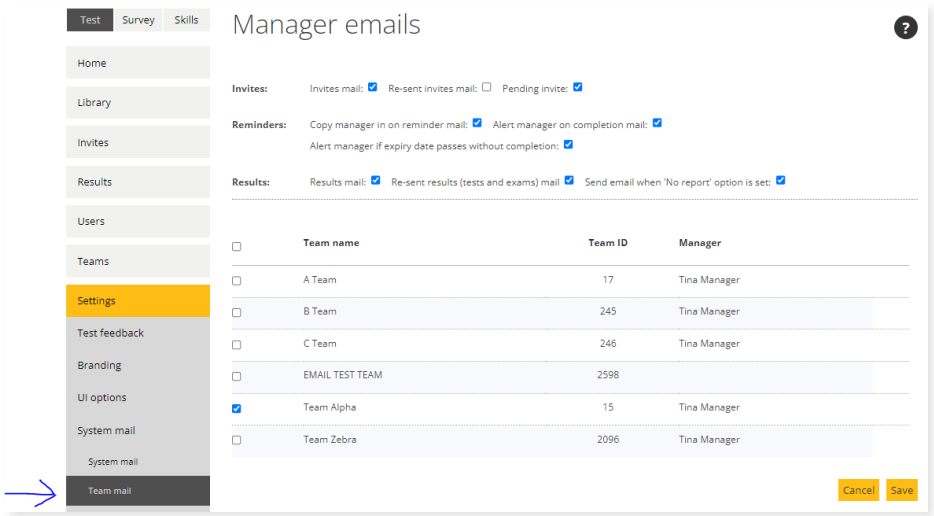


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